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22 March 2017

Luke Chandler

By email: [fyi-request-5576-17609292@requests.fyi.org.nz](mailto:fyi-request-5576-17609292@requests.fyi.org.nz)

Dear Luke,

**Official Information Act Request re Retail Service Provider Installations**

CFH's response to your request under the Official Information Act 1982 (OIA), dated 18 March 2017, is set out below:

What costs are incurred to a Retail Service Provider (RSP) for a standard installation?

Chorus and the Local Fibre Companies do not charge RSPs for residential standard installations. Charges for standard business connections, ancillary charges for residential and/or business connections, and non-standard installation charges are set out in the respective contract arrangements between Chorus/Local Fibre Companies and RSPs. Chorus/Local Fibre Companies have these contract arrangements (wholesale service agreements/reference offers) with RSPs published on their respective websites, should you wish to view these transaction charges.

Yours sincerely,



Graham Mitchell