

SMS Incident Report

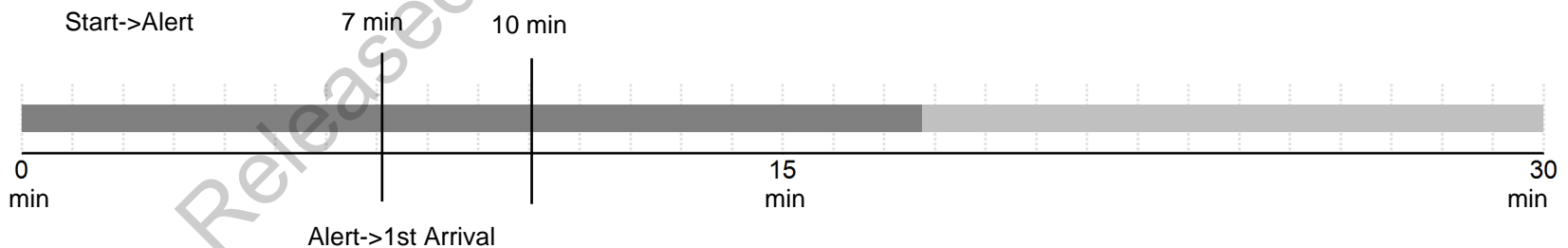
30/05/2017 08:16:24

Summary

CAD Number F2310756 **Status** ██████████
Station Papatoetoe Station
Incident Started 20/05/2017 19:04:13 **Incident Ended** 20/05/2017 20:20:56
Incident Type 1101: Structure fire with damage
Common Name
Address 518 MASSEY ROAD MANGERE
Alarm Method 111 Telephone **Alarm Level** 1
PFA Number
Zone 143509
Map Grid E 1761608 **Map Grid N** 5906372
First Caller ██████████ **First Caller Contact** ██████████
Incident Closed 20/05/2017 21:05:41
Report Completed

Responses

Call Sign	Type	Station Alert	Enroute Time	Arrival Time	Departed
PAPA344	PM	19:04:53 20 May 2017	19:06:49 20 May 2017	19:12:06 20 May 2017	20:22:38 20 May 2017
MANG351	P1	19:11:09 20 May 2017	19:11:10 20 May 2017	19:12:49 20 May 2017	20:21:13 20 May 2017
AUCKOSU1	SV	19:13:40 20 May 2017	19:14:09 20 May 2017	19:20:44 20 May 2017	20:25:18 20 May 2017
OTAH311	P1	19:04:55 20 May 2017	19:06:03 20 May 2017	19:23:39 20 May 2017	19:39:49 20 May 2017



Elapsed Times

Call Sign	Start To Alert	Alert To Arrival	Start To Arrival	Start To Departed
PAPA344	00:00:40	00:07:13	00:07:53	01:18:25
MANG351	00:06:56	00:01:40	00:08:36	01:17:00
AUCKOSU1	00:09:27	00:07:04	00:16:31	01:21:05

OTAH311	00:00:42	00:18:44	00:19:26	00:35:36
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Notifications

Date	Time	Party Notified
20 May 2017	19:12:19	SM NORTHCOM RE K99
20 May 2017	19:12:46	VECTOR - ON HOLD
20 May 2017	19:13:26	OSU AUCKLAND
20 May 2017	19:13:50	AAC COUNTIES MANUKAU / AAC MACKERETH - K99 ARRIVAL/PERSONS REPORTED..
20 May 2017	19:14:12	VECTOR - WILL CALL BACK WITH AN ETA
20 May 2017	19:16:18	AAC DELFOS ACK PAGER..
20 May 2017	19:17:50	COUNTIES 3 ACK PAGE - SITREP REQUIRED. WILL RESPOND IF REQUIRED
20 May 2017	19:18:55	AAC COUNTIES MANUKAU / AAC MACKERETH RE-SITREP..
20 May 2017	19:19:52	AAC MACKERETH ACK PAGER..
20 May 2017	19:28:49	AAC COUNTIES MANUKAU / AAC MACKERETH - ALL PERSONS ACCOUNTED FOR PER PAGER..

Message Log

Time	Message
19:04:34	INC INFO: SLEEPOUT ON FIRE
19:04:34	MULTIPLE SUBSCRIBERS FOR CALLER NUMBER 92756482. TESA LOOKUP RECOMMENDED.
19:04:35	** LOI search completed at 20/05/17 19:04:35
19:04:46	** Recommended unit PAPA344 for requirement PUMP (>5.2 km)
19:04:46	** Recommended unit OTAH311 for requirement PUMP (>4.5 km)
19:05:00	EVERYONE IS OUT
19:05:57	CALLER BELIEVES FLATMATES THAT STAY IN IT ARE OUT, MAY HAVE LEFT HEATER ON
19:06:03	Unit OTAH311 [K1 : PROCEEDING TO INCIDENT]
19:06:33	INC INFO: HOUSE FIRE
19:06:33	Duplicate Event:Location = 518 MASSEY RD,MANGERE,AUCKLAND, Type = STRU -
19:06:33	STRUCTURE FIRE, Caller Ph Number = [REDACTED], Call Source = 111Inc InfoHOUSE
19:06:33	FIRE, Event Source = Fire 111
19:06:33	End of Duplicate Event data
19:06:50	Unit PAPA344 [K1 : PROCEEDING TO INCIDENT]
19:07:03	INC INFO: SMOKE IN THE VICINITY
19:07:03	Duplicate Event:Location = 2 TIDAL RD,MANGERE,AUCKLAND, Type = MIN - MINOR,
19:07:03	Duplicate Event:Location = 518 MASSEY RD,MANGERE,AUCKLAND, Type = STRU -
19:07:03	INC INFO: FIRE NEXT DOOR
19:07:03	Caller Name = [REDACTED], Caller Ph Number = [REDACTED], Call Source = 111Inc
19:07:03	STRUCTURE FIRE, Caller Name = [REDACTED] Caller Ph Number = [REDACTED] Call Source
19:07:03	InfoSMOKE IN THE VICINITY, Event Source = Fire 111

19:07:03 = 111Inc InfoFIRE NEXT DOOR , Event Source = Fire 111

19:07:03 End of Duplicate Event data

19:07:03 End of Duplicate Event data

19:08:48 Duplicate Event:Location = TIDAL RD,MANGERE,AUCKLAND, Type = MIN - MINOR, Caller

19:08:48 INC INFO: SMOKE IN VICINITY

19:08:48 MULTIPLE SUBSCRIBERS FOR CALLER NUMBER [REDACTED]. TESA LOOKUP RECOMMENDED.

19:08:48 Name = [REDACTED] /, Caller Ph Number = [REDACTED], Caller Address = [REDACTED]

19:08:48 MASSEY ROAD, MANGERE, AUCKLAND CITY, Call Source = 111Inc InfoSMOKE IN VICINITY,

19:08:48 Event Source = Fire 111

19:08:48 End of Duplicate Event data

19:09:05 Unit PAPA344 [COMCEN COM : MESSAGE] MULTIPLE CALLS. NEAREST HYDRANT OPP 520

19:09:05 MASSEY RD, 200 MLS

19:09:18 Duplicate Event:Location = MASSEY RD,MANGERE,AUCKLAND, Type = STRU - STRUCTURE

19:09:18 INC INFO: SMOKE IN VICINITY

19:09:18 FIRE, Caller Name = [REDACTED], Caller Ph Number = [REDACTED], Caller Address =

19:09:18 TELECOM CELLULAR 027, AHURIRI, NAPIER CITY, Call Source = 111Inc InfoSMOKE IN

19:09:18 VICINITY , Event Source = Fire 111

19:09:18 End of Duplicate Event data

19:10:05 Duplicate Event:Location = MASSEY RD,/TIDAL RD,MANGERE,AUCKLAND, Type = MIN -

19:10:05 INC INFO: FIRE IN VICINITY

19:10:05 MINOR, Caller Name = [REDACTED], Caller Ph Number = [REDACTED], Call Source =

19:10:05 111Inc InfoFIRE IN VICINITY, Event Source = Fire 111

19:10:05 End of Duplicate Event data

19:10:08 Duplicate Event:Location = 14 ROCK DAISY CR,MANGERE,AUCKLAND, Type = STRU -

19:10:08 INC INFO: HOUSE FIRE

19:10:08 STRUCTURE FIRE, Caller Ph Number = [REDACTED], Call Source = 111Inc InfoHOUSE

19:10:08 FIRE, Event Source = Fire 111

19:10:08 End of Duplicate Event data

19:11:10 Unit MANG351 [K1 : PROCEEDING TO INCIDENT]

19:11:17 Unit MANG351 [K1 : PROCEEDING TO INCIDENT]

19:11:52 Duplicate Event:Location = MASSEY RD,/TIDAL RD,MANGERE,AUCKLAND, Type = STRU -

19:11:52 CALLER SAYS THEY CAN ACCESS FROM 4A TIDAL ROAD (LONG DRIVEWAY)

19:11:52 STRUCTURE FIRE, Caller Name = [REDACTED], Caller Ph Number = [REDACTED], Call

19:11:52 INC INFO: SLEEPOUT ON FIRE

19:11:52 Source = 111Inc InfoSLEEPOUT ON FIRE , Event Source = Fire 111

19:11:52 End of Duplicate Event data

19:11:53 Duplicate Event:Location = 4 TIDAL RD,MANGERE,AUCKLAND, Type = STRU - STRUCTURE

19:11:53 INC INFO: HOUSE FIRE

19:11:53 FIRE, Caller Ph Number = [REDACTED], Call Source = 111Inc InfoHOUSE FIRE, Event

19:11:53 Source = Fire 111

19:11:53	End of Duplicate Event data
19:12:06	Unit PAPA344 [K99 : PROPERTY FIRE WELL INV] VERBAL
19:12:14	Unit PAPA344 [K99 : PROPERTY FIRE WELL INV]
19:12:19	Unit PAPA344 [KP : PRIORITY MESSAGE]
19:12:50	Unit MANG351 [K2 : IN ATTENDANCE AT INCIDENT]
19:12:52	FIR2POL - POSSIBLY PERSONS REPORTED
19:12:53	Unit PAPA344 [KP : PRIORITY MESSAGE] POSSIBLE PERSONS REPORTED
19:13:08	FIR2AMB - POSSIBLE PERSONS REPORTED
19:13:15	Unit PAPA344 [COMCEN COM : MESSAGE] WE WERE ADVISED ON THE FIRST CALL FROM 518
19:13:15	MASSEY RD ALL PERSONS WERE BELIEVED TO BE OUT
19:13:27	AMBO EVENT 0723-1-2017/05/20-FIR LINKED AT 20/05/2017 19:13:27
19:13:50	Unit AUCKOSU1 [K38 : ASSOCIATE THIS UNIT TO EVENT - EVENT ADDRESS]
19:13:55	Unit AUCKOSU1 [K39 : RE-TRANSMIT YOUR CURRENT STATUS]
19:14:04	Duplicate Event:Location = 4 TIDAL RD,MANGERE,AUCKLAND, Type = STRU - STRUCTURE
19:14:04	INC INFO: HOUSE FIRE
19:14:04	FIRE, Caller Ph Number = [REDACTED], Call Source = 111Inc InfoHOUSE FIRE, Event
19:14:04	Source = Fire 111
19:14:04	End of Duplicate Event data
19:14:07	INC INFO: FIRE IN VICINITY
19:14:07	Duplicate Event:Location = ROCK DAISY CR,MANGERE,AUCKLAND, Type = MIN - MINOR,
19:14:07	Caller Name = [REDACTED], Caller Ph Number = [REDACTED], Call Source = 111Inc
19:14:07	InfoFIRE IN VICINITY, Event Source = Fire 111
19:14:07	End of Duplicate Event data
19:14:10	Unit AUCKOSU1 [K1 : PROCEEDING TO INCIDENT]
19:14:13	AMBO update to 0723-1-2017/05/20-FIR:
19:14:14	Location = 518 Massey Rd,MANGERE,
19:14:14	Caller Name = [REDACTED]/, Caller Address = 518 MASSEY ROAD, MANGERE,
19:14:14	AUCKLAND CITY, Caller Phone = [REDACTED], Headline = SLEEPOUT ON FIRE
19:14:16	Problem changed to: ORANGE - 40E04 POLICE/FIRE STANDBY
19:14:54	[FIR] AMB2FIRE copy
19:15:06	** Event Type changed from FIR2POL to 1F(2) at: 20/05/17 19:15:06
19:16:12	POLICE COPY
19:16:44	[FIR] AMB2FIRE responding from manukau
19:16:55	Unit OTAH311 [COMCEN COM : MESSAGE] FCOMMS CALLS X 2
19:17:10	Unit PAPA344 [KC : UNIT CALLING]
19:18:04	Unit PAPA344 [SITREP :] SO WILLIAMS. SLEEPOUT ATTACHED TO HOUSE WI IN FIRE.
19:18:04	APPROX 4M X 4M. EXTERNAL FIRE ATTACK WITH ONE HPD. K11 POLICE AS WE HAVE A
19:18:04	FEEDER ACROSS TIDAL RD
19:18:34	Unit PAPA344 [K11P : POLICE REQUIRED] AS WE HAVE A FEEDER ACROSS TIDAL RD
19:18:59	Unit PAPA344 [COMCEN COM : MESSAGE] CALLER AT 4A TIDAL RD ADVISES YOU CAN GAIN

19:18:59	ACCESS UP THEIR LONG DRIVEWAY TO THE BACK OF 518 MASSEY RD
19:19:05	=====
19:19:26	FIR2POL : POLICE ALSO REQUESTED TO ASSIST AS BRIGADE HAVE A HOSE ACROSS THE ROAD
19:19:26	ON TIDAL ROD
19:19:28	=====
19:20:44	Unit AUCKOSU1 [K2 : IN ATTENDANCE AT INCIDENT]
19:21:19	.
19:21:30	FIRE AND AMBOS ARE 10/7
19:21:39	POLICE 10/7 - 1919HRS
19:23:22	Unit PAPA344 [COMCEN COM : MESSAGE] IS OTAH311 IN ATTENDANCE
19:23:27	Unit PAPA344 [SITREP :] AFFIRM
19:23:40	Unit OTAH311 [K2 : IN ATTENDANCE AT INCIDENT] ENTERED BY FCOMMS AS PER PAPA344
19:23:40	CONFIRMATION
19:24:02	Unit OTAH311 [K2 : IN ATTENDANCE AT INCIDENT]
19:25:30	UK IF ANYONE STILL INSIDE
19:27:01	Unit PAPA344 [KC : UNIT CALLING]
19:27:22	Unit PAPA344 [SITREP :] ALL PERSONS ACCOUNTED FOR
19:27:33	FIR2AMB : UNIT PAPA344 [SITREP :] ALL PERSONS ACCOUNTED FOR
19:27:36	FIR2POL : UNIT PAPA344 [SITREP :] ALL PERSONS ACCOUNTED FOR
19:27:39	.
19:39:35	Incident Closed. Reason: 805 Police / Fire Standby
19:39:35	** Cancel Event:Event Canceled by InterCAD
19:39:50	Unit OTAH311 [K3 : ON RT OUTSIDE NORMAL TURNOUT AREA]
20:20:38	Unit PAPA344 [KC : UNIT CALLING]
20:20:57	Unit PAPA344 [K47 : STOP MESSAGE: MESSAGE UNCHANGED FROM INFORMATIVE]
20:21:16	Unit MANG351 [K4 : ON RT INSIDE NORMAL TURNOUT AREA]
20:22:16	Unit PAPA344 [KC : UNIT CALLING]
20:22:39	Unit PAPA344 [K10 : RECOMMISSIONING]
20:23:05	Unit PAPA344 [SITREP :] K10, RETURNING TO STATION
20:25:20	Unit AUCKOSU1 [K4 : ON RT INSIDE NORMAL TURNOUT AREA]
20:50:05	BUSINESS RULE CHECKS CANCELLED AT 20/05/17 20:50:05
21:05:40	** Assigned Result Code: STRU, Detailed Event Type: 1100, Qualifier 1: Q1,
21:05:40	UNIT MANG351 ALERT TIME [NULL] ADJUSTED TO
21:05:40	Qualifier 2:

Incident

CAD Number	F2310756
Incident Reporter	Roy Williams
Incident Controller	Roy Williams

Distance Travelled (km)
 Delay In Receiving Call

Property Details

Occupant [REDACTED]
 Building Owner Owner occupied
 General Property Use Flat, Apartment, Home unit
 Special Property Use Flats, Apartments, Units 1 to 2
 Purpose Group

Actions

Persons Reported Trapped No
 Evacuation Status Not occupied at time of incident
 Action Prior 1
 Action Prior 2
 Action Taken Extinguishment, salvage and ventilation

Civilians

Civilians Rescued 0
 Civilians Extricated 0
 Civilians Assisted 0
 Civilians Evacuated

Origin

Location Garage, Carport, Vehicle storage, Storage Shed
 Level Ground level

Equipment Used

Quantity	Equipment
1	Hose reel, high pressure delivery
2	BA set
1	Ladder
1	Salvage/ventilation: PPV, Fan
1	Thermal Imaging Camera
1	Lighting/lights/lighting apparatus
1	Hand tools - Crowbar, Saw, Hammer, Mop, Broom, Misc small gear

Equipment Involved

Equipment Involved
 Year

Make
Model

Fire

Arrival Condition Totally involved fire
Heat Source Information not recorded/Unknown
Termination Stage Smoulder
First Object Ignited Cabinetry eg. Desks, Tables, Drawers, Shelving, Wardrobe, Piano
First Object Material Wood: sawn, finished timber
Second Object Ignited Bedding eg. Mattress, Pillow
Second Object Material Polyurethane eg. Furnishings, Upholstery, Mattresses
Indicated Cause Undetermined
Certainty of Cause Medium
Age of Person Persons: 17 - 64 yrs
Ethnicity Unknown
Gender Female
FAIP Service Offered No **FAIP Service Accepted** No

Alarms

Type of Alarm Initiating Call Domestic Smoke Alarms
 Performance of System Detector in room of origin - not classified above
 Failure/Ineffectiveness of system Unknown
 Number of sprinkler heads operated 0

Structure

Area of One Floor 9
 Age of Building Unknown
 Structural Frame Type Metal frame protected
 Number of Floors 1
 Number of Basements 0
 Internal Wall Lining Unknown
 Ceiling Lining Unknown
 Material Generating Most Flame Polystyrene, Foam plastic
 Material Generating Most Smoke Vinyl, Plastic coated fabrics, Upholstery fabrics
 Avenue of Flame Travel Stored material
 Avenue of Smoke Travel Interior window failure
 Extent of Flame Damage Confined to structure of origin

Area of Flame Damage		9
Extent of Smoke Damage	Confined to structure of origin	
Area of Smoke Damage		9
Extent of Water Damage	Confined to structure of origin	
Area of Water Damage		9
Extent of Fire Control Damage	Extended beyond structure of origin	
Area of Fire Control Damage		9

Comments

5/23/2017 10:50:05 AM **Reporter Comments**

Post fire investigation revealed no obvious cause of fire. Tennant was unable to be contacted but returned a call the following day. She (██████████) stated that

Roy Williams

5/23/2017 10:56:25 AM **Reporter Comments**

Post fire investigation did not indicate an obvious cause of fire. The tenant (██████████) was not available for questioning but did return a call the following day. She stated that she had visitors earlier in the evening and they all left. She locked her sleepout but had been threatened by one of the visitors, a woman. The threat related to burning her sleepout.

Roy Williams

Released under the Official Information Act