

16 June 2017

Mr David Lawson
Email: fyi-request-5929-8cacfb50@requests.fyi.org.nz

Dear Mr Lawson

Official Information Act Request

Thank you for your request of 25 May 2017, asking for the following information under the Official Information Act 1982 (the Act):

I respectfully request that ACC Government Services provide to me in keeping with the Official Information Act 1982 PDF copies of the Treatment Provider Handbook that was applicable as at 1 January 2012, and PDF copies of all subsequent versions through until the 2015 version which was applicable through to 2016 which ACC Government Services provided to me on 24 May 2017.

Our response

Please find enclosed four Treatment Provider Handbooks (TPH) which covers the entire duration specified in your request. These are labelled according to when they were first published, as follows: TPH 2011; TPH Oct 2014; TPH Dec 2014; and, TPH June 2015.

Please note that the TPH provided to you on 24 May 2017, titled “TPH 2015”, was first published in August 2015, after the 2015 handbook supplied with this request.

ACC is happy to answer your questions

If you have any questions or concerns about the information provided, ACC will be happy to work with you to resolve these. Please address any concerns by emailing GovernmentServices@acc.co.nz or in writing to *Government Services, PO Box 242, Wellington 6140.*

If you're unhappy with ACC's response, you may make a complaint to the Office of the Ombudsman. You can call them on 0800 802 602 between 9am and 5pm on weekdays, or write to *The Office of the Ombudsman, PO Box 10152, Wellington 6143.*

Yours sincerely

Government Engagement & Support