

# SMS Incident Report

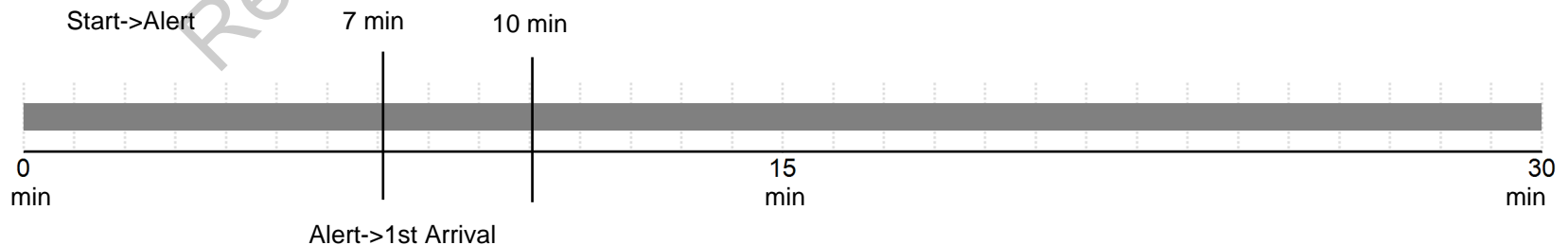
30/05/2017 13:45:31

## Summary

**CAD Number** F2312989 **Status** Closed  
**Station** Auckland City Station  
**Incident Started** 24/05/2017 09:25:29 **Incident Ended** 24/05/2017 12:11:24  
**Incident Type** 1101: Structure fire with damage  
**Common Name** LANGHAM AUCKLAND HOTEL TOWER  
**Address** 83 SYMONDS STREET GRAFTON  
**Alarm Method** Sprinkler PFA Call **Alarm Level** 1  
**PFA Number** 114622  
**Zone** 142011  
**Map Grid E** 1757217 **Map Grid N** 5919497  
**First Caller** **First Caller Contact**  
**Incident Closed** 24/05/2017 12:11:24  
**Report Completed** 15:36, Thur 25 May 2017 by Dave Carroll

## Responses

Call Sign	Type	Station Alert	Enroute Time	Arrival Time	Departed
AUCK205	HPNP	09:27:30 24 May 2017	09:29:33 24 May 2017	09:31:04 24 May 2017	10:32:27 24 May 2017
PARN251	P1	09:25:51 24 May 2017	09:28:41 24 May 2017	09:33:28 24 May 2017	11:14:48 24 May 2017
GREY261	P1	09:25:47 24 May 2017	09:26:52 24 May 2017	09:35:35 24 May 2017	11:19:37 24 May 2017
REMU211	P1	09:27:33 24 May 2017	09:28:56 24 May 2017	09:35:40 24 May 2017	11:10:55 24 May 2017
PARN255	HPNP	09:29:20 24 May 2017	09:31:12 24 May 2017	09:36:22 24 May 2017	10:12:21 24 May 2017
AUCK207	PR	09:55:01 24 May 2017	09:55:50 24 May 2017	10:05:42 24 May 2017	10:47:24 24 May 2017
BALM6117	SU	09:47:31 24 May 2017	10:00:02 24 May 2017	10:05:48 24 May 2017	11:18:31 24 May 2017
ONEH221	P1	09:47:28 24 May 2017	09:48:43 24 May 2017		09:55:44 24 May 2017



**Elapsed Times**

Call Sign	Start To Alert	Alert To Arrival	Start To Arrival	Start To Departed
AUCK205	00:02:01	00:03:34	00:05:35	01:06:58
PARN251	00:00:22	00:07:37	00:07:59	01:49:19
GREY261	00:00:18	00:09:48	00:10:06	01:54:08
REMU211	00:02:04	00:08:07	00:10:11	01:45:26
PARN255	00:03:51	00:07:02	00:10:53	00:46:52
AUCK207	00:29:32	00:10:41	00:40:13	01:21:55
BALM6117	00:22:02	00:18:17	00:40:19	01:53:02
ONEH221	00:21:59			00:30:15

**Notifications**

Date	Time	Party Notified
24 May 2017	09:29:33	PARN255 COMMITTED PER REQUEST OF SM
24 May 2017	09:53:52	ADHOC SELCAL APPLIED TO BALMORAL STN
24 May 2017	09:58:42	ADHOC SELCAL APPLIED TO BALMORAL FIRE STATION

**Message Log**

Time	Message
09:25:30	AL: 114622 09:25:29 INITIAL - AL
09:25:30	PANEL: MAIN SPRINKLER HOUSE CNR SYMOND ST AND CITY
09:25:31	** LOI search completed at 24/05/17 09:25:31
09:25:38	** Recommended unit GREY261 for requirement PUMP (>2.3 km)
09:25:38	** Recommended unit PARN251 for requirement PUMP (>1.5 km)
09:26:05	GREY261 K4 ON T/OUT
09:26:11	PARN251 K6 ON T/OUT
09:26:51	INC INFO: SMOKE COMING FROM BUILDING
09:26:51	Duplicate Event:Location = 83 SYMONDS ST,GRAFTON,AUCKLAND: @LANGHAM AUCKLAND
09:26:51	HOTEL TOWER, Type = STRU - STRUCTURE FIRE, Caller Ph Number = [REDACTED], Caller
09:26:51	Address = [REDACTED] SYMONDS ST, Call Source = 111Inc InfoSMOKE COMING FROM BUILDING
09:26:51	End of Duplicate Event data
09:26:52	Unit GREY261 [ K1 : PROCEEDING TO INCIDENT]
09:27:11	** Event Type changed from SPRNKLR to STRU at: 24/05/17 09:27:11
09:27:23	** Recommended unit AUCK205 for requirement AERIAL (>0.4 km)
09:27:23	** Recommended unit REMU211 for requirement PUMP (>3.1 km)
09:27:30	INC INFO: ALARM SOUNDING
09:27:30	Duplicate Event:Location = 83 SYMONDS ST,GRAFTON,AUCKLAND: @LANGHAM AUCKLAND
09:27:30	HOTEL TOWER, Type = STRU - STRUCTURE FIRE, Caller Ph Number = [REDACTED], Call
09:27:30	Source = 111Inc InfoALARM SOUNDING

09:27:30	End of Duplicate Event data
09:28:11	EVACUATING
09:28:15	Duplicate Event:Location = 83 SYMONDS ST,GRAFTON,AUCKLAND: @LANGHAM AUCKLAND
09:28:15	INC INFO: BUILDING FIRE
09:28:15	HOTEL TOWER, Type = STRU - STRUCTURE FIRE, Call Source = 111Inc InfoBUILDING
09:28:15	FIRE
09:28:15	End of Duplicate Event data
09:28:17	INC INFO: FIRE ON ROOF
09:28:21	FIRE ON THE ROOF
09:28:42	Unit PARN251 [ K1 : PROCEEDING TO INCIDENT]
09:28:43	Unit GREY261 [COMCEN COM : MESSAGE] UPGRADING TO STRU TURNOUT. REPORT OF SMOKE
09:28:43	SHOWING
09:28:56	Unit REMU211 [ K1 : PROCEEDING TO INCIDENT]
09:29:33	Unit AUCK205 [ K1 : PROCEEDING TO INCIDENT]
09:29:55	REPORTS OF GAS BOTTLES IN THE BUILDING
09:31:05	Unit AUCK205 [ K2 : IN ATTENDANCE AT INCIDENT]
09:31:13	Unit PARN255 [ K1 : PROCEEDING TO INCIDENT]
09:32:28	Unit AUCK205 [ K77 : NOTHING SHOWING] VERBAL
09:33:28	Unit PARN251 [ K2 : IN ATTENDANCE AT INCIDENT]
09:35:02	Unit AUCK205 [ KC : UNIT CALLING]
09:35:35	Unit GREY261 [ K2 : IN ATTENDANCE AT INCIDENT]
09:35:40	Unit REMU211 [ K2 : IN ATTENDANCE AT INCIDENT]
09:36:04	Unit AUCK205 [ SITREP : ] SO CAROL. SPRINKLER GONG SOUNDING. PANEL SHOWING LVL
09:36:04	6.
09:36:23	Unit PARN255 [ K2 : IN ATTENDANCE AT INCIDENT]
09:38:35	Unit AUCK205 [ KC : UNIT CALLING]
09:39:15	Unit AUCK205 [ SITREP : ] REPORT OF SMOKE ON 6TH FLOOR. WORKMEN WORKING WITH
09:39:15	TORCH AND PLASTIC. CREWS WORKING IN BA TO FIND SOURCE
09:46:17	Unit AUCK205 [ KP : PRIORITY MESSAGE]
09:46:39	Unit AUCK205 [ KP : PRIORITY MESSAGE] MAKE ST"S ONE FOR SQUEEGIES
09:48:44	Unit ONEH221 [ K1 : PROCEEDING TO INCIDENT]
09:48:48	Unit ONEH221 [ K1 : PROCEEDING TO INCIDENT]
09:48:53	Unit ONEH221 [ K1 : PROCEEDING TO INCIDENT]
09:52:13	Unit ONEH221 [ KC : UNIT CALLING]
09:53:32	Unit ONEH221 [ SITREP : ] CAN YOU ACTIVATE BALMORAL STATION ALARMS
09:55:01	FM ONEH221 HAVE NO DRIVER FOR BALM6117 REQUEST RESPOND ANOTHER APPLIANCE
09:55:46	Unit ONEH221 [ K3 : ON RT OUTSIDE NORMAL TURNOUT AREA]
09:55:51	Unit AUCK207 [ K1 : PROCEEDING TO INCIDENT]
09:57:59	Unit AUCK207 [ KC : UNIT CALLING]

09:58:18	Unit AUCK207 [ SITREP : ] ACTIVATE THE BELLS FOR BALMORAL STN
10:00:02	Unit BALM6117 [ K1 : PROCEEDING TO INCIDENT]
10:00:15	Unit BALM6117 [ K1 : PROCEEDING TO INCIDENT]
10:01:45	Unit AUCK205 [ KC : UNIT CALLING]
10:02:31	Unit AUCK205 [ SITREP : ] COULD YOU ADVISE THE ST TO COME IN TO THE CITY RD END
10:02:31	OF THE LANGHAM
10:02:50	Unit AUCK207 [COMCEN COM : MESSAGE] DID YOU COPY
10:02:51	Unit BALM6117 [COMCEN COM : MESSAGE] DID YOU COPY
10:04:08	Unit AUCK205 [ KC : UNIT CALLING]
10:04:52	Unit AUCK205 [ SITREP : ] CHANGE LAST MSG FROM CITY RD END TO SYMONDS ST MAIN
10:04:52	ENTRANCE OF THE LANGHAM
10:05:20	Unit AUCK207 [ SITREP : ] COPIED
10:05:21	Unit BALM6117 [ SITREP : ] COPIED
10:05:42	Unit AUCK207 [ K2 : IN ATTENDANCE AT INCIDENT]
10:05:49	Unit BALM6117 [ K2 : IN ATTENDANCE AT INCIDENT]
10:05:54	COVERING UNIT TITI691 DISPATCHED TO STATION BALMORAL AT
10:05:54	D0710063
10:06:34	COVERING UNIT DEVO811 DISPATCHED TO STATION AUCKLAND
10:06:34	TERMINAL: D0710063
10:12:23	Unit PARN255 [ K3 : ON RT OUTSIDE NORMAL TURNOUT AREA]
10:32:28	Unit AUCK205 [ K4 : ON RT INSIDE NORMAL TURNOUT AREA]
10:47:26	Unit AUCK207 [ K4 : ON RT INSIDE NORMAL TURNOUT AREA]
11:10:57	Unit REMU211 [ K4 : ON RT INSIDE NORMAL TURNOUT AREA]
11:12:49	Unit PARN251 [ KC : UNIT CALLING]
11:13:59	Unit PARN251 [ STOP : MESSAGE] INCIDENT LEFT WITH HOTEL MANAGMENT. GREY LYNN IS
11:13:59	RETURNING BALMORALS SALVAGE TENDER
11:14:50	Unit PARN251 [ K4 : ON RT INSIDE NORMAL TURNOUT AREA]
11:18:33	Unit BALM6117 [ K7 : AT NORMAL STATION]
11:19:39	Unit GREY261 [ K3 : ON RT OUTSIDE NORMAL TURNOUT AREA]
12:11:23	** Assigned Result Code: STRU, Detailed Event Type: 1100, Qualifier 1: Q1,
12:11:23	Qualifier 2:

**Incident**

<b>CAD Number</b>	F2312989
<b>Incident Reporter</b>	Dave Carroll
<b>Incident Controller</b>	Dave Carroll
<b>Distance Travelled (km)</b>	1
<b>Delay In Receiving Call</b>	

**Property Details**

Occupant Langham Hotel  
 Building Owner Owner occupied  
 General Property Use Hotel, Motel, Lodge, Timeshare  
 Special Property Use Flats, Apartments, Units over 40  
 Purpose Group

**Actions**

Persons Reported Trapped No  
 Evacuation Status Fully evacuated  
 Action Prior 1 Portable extinguisher (all types)  
 Action Prior 2  
 Action Taken Salvage only

**Civilians**

Civilians Rescued 0  
 Civilians Extricated 0  
 Civilians Assisted 0  
 Civilians Evacuated

**Origin**

Location Ceiling and roof assembly  
 Level 5th - 10th floor

**Equipment Used**

Quantity	Equipment
1	Sprinkler system
2	Dry/Wet vacuum eg. Aquavac
6	Hand tools - Crowbar, Saw, Hammer, Mop, Broom, Misc small gear

**Equipment Involved**

Equipment Involved  
 Year  
 Make  
 Model

**Fire**

Arrival Condition Out on arrival  
 Heat Source Gas or liquid powered welding torch: Spark, Ember, Flame

<b>Termination Stage</b>	Flame	
<b>First Object Ignited</b>	Exterior roof covering surface and finish	
<b>First Object Material</b>	Adhesive, Resin, Tar	
<b>Second Object Ignited</b>	Dust, Lint, Fibre, Wood chips, Sawdust, Shavings, Bark	
<b>Second Object Material</b>	Fabric, Fibre (finished)	
<b>Indicated Cause</b>	Heat source too close to combustibles	
<b>Certainty of Cause</b>	High	
<b>Age of Person</b>	Persons: 17 - 64 yrs	
<b>Ethnicity</b>	European/Pakeha	
<b>Gender</b>	Male	
<b>FAIP Service Offered</b>	No	<b>FAIP Service Accepted</b> No

### Alarms

Type of Alarm Initiating Call	Sprinkler	
Performance of System	Detector Not in Room operated AND was EFFECTIVE	
Failure/Ineffectiveness of system		
Number of sprinkler heads operated		1

### Structure

<b>Area of One Floor</b>		1600
<b>Age of Building</b>	2006 onwards	
<b>Structural Frame Type</b>	Reinforced concrete with non-combustible cladding	
<b>Number of Floors</b>		11
<b>Number of Basements</b>		0
<b>Internal Wall Lining</b>	Metal: Aluminum, Alloy, Steel	
<b>Ceiling Lining</b>	No lining present	
<b>Material Generating Most Flame</b>	Food Fats, Grease, Butter	
<b>Material Generating Most Smoke</b>	Food Fats, Grease, Butter	
<b>Avenue of Flame Travel</b>	Air handling ducts	
<b>Avenue of Smoke Travel</b>	Air handling ducts	
<b>Extent of Flame Damage</b>	Confined to part of room or area of origin	
<b>Area of Flame Damage</b>		1
<b>Extent of Smoke Damage</b>	No damage of this type	
<b>Area of Smoke Damage</b>		0
<b>Extent of Water Damage</b>	Confined to structure of origin	
<b>Area of Water Damage</b>		100
<b>Extent of Fire Control Damage</b>	No damage of this type	

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