

IncidentID	Type	Priority	Completed	IncidentDate	Officers	Notes	Descriptions	Actions	Outcomes	Effects	Recommendations	Responses	DiscoveryType
20216	Environmental	1 Month	Y	31/07/2014	Stuart Standen	Complainant states new drains have been dug into land owned by John and Nancy Tatana. Concern drains had intercepted leachate influenced shallow groundwater from the Levin Landfill and could be potentially discharging into the Hokio Stream.	Unknown	Water quality samples collected from road side drain to determine if affected by landfill leachate. There was no connecting culvert from the road side drain to the Hokio Stream	Water quality samples collected from road side drain to determine if affected by landfill leachate. There was no connecting culvert from the road side drain to the Hokio Stream	Contamination	No further action at this stage	Continued Surveillance	Public Complaint
21044	Environmental	4 Hours	Y	9/08/2015	Stuart Standen, Simon Moka	RFS 551239: Offensive Smell/Sustance in the air, Hokio beach rd Caller advised that they were woken this morning at 4.30am by a horrible stench. They said it was 6/6 this morning at 4.30, which permeated through their house. Now, it is at a 2. They are also wanting this passed on to stuart standen, as well as he has been dealing with this.	General air emissions	RFS 551239: Offensive Smell/Sustance in the air, Hokio beach rd Caller advised they were woken this morning at 4.30am by a horrible stench. Caller said it was 6/6 this morning at 4.30, which permeated through her house. Now, it is at a 2. Caller was also wanting this passed on to stuart standen, as well as he has been dealing with this. 10 Aug 2015 3.15pm - SGS. I telephoned complainant and they stated the odours were bad early in the morning. They also stated the odours angered their asthma and they woke up early and had to light the fire to warm the house up. I told him to ring the pollution hotline again during the next odour complaint.	-	Odour	No recommendation as yet	Continued Surveillance	Public Complaint
22223	Environmental	2 Months	Y	6/12/2016	Hamish Sutherland	Odour Complainants emailed through Levin Landfill - 2am when we were woken by a stink	Landfill/Rubbish Dump Leachate	Complainants emailed through - 'Lovely the nights are getting warmer. We had some windows open last night which was great till 2am when we were woken by a stink which continued for a couple of hours- Grrrr.'	Complainants told to call us when there is an odour. Staff are taking proactive measures to resolve.	Odour	No further action at this stage	NULL	Public Complaint
22224	Environmental	2 Months	Y	11/12/2016	Hamish Sutherland	Complainants emailed through - FYI Hard to go to sleep when the tip is stinking !!!	Landfill/Rubbish Dump Leachate	Complainants emailed through - FYI Hard to go to sleep when the tip is stinking !!!	Complainants told to call us when there is an odour. Staff are taking proactive measures to resolve.	Odour	No further action at this stage	NULL	Public Complaint
22225	Environmental	2 Months	Y	7/01/2017	Hamish Sutherland	Odour Complainant emailed through Levin Landfill - Level 6 stink	Landfill/Rubbish Dump Leachate	Complainant emailed through - Level 6 stink!!!! Most unpleasent way to be woken on a Saturday morning!!!! They don't come any stronger than a level 6.	Complainants told to call us when there is an odour. Staff are taking proactive measures to resolve.	Odour	No further action at this stage	NULL	Public Complaint
22226	Environmental	2 Months	Y	2/02/2017	Hamish Sutherland	Odour Complainant emailed through Levin Landfill TIP stinks - Not a pleasent start to our day!	Landfill/Rubbish Dump Leachate	Complainants emailed through ? Re TIP stink - Not a plasent start to our day!	Complainants told to call us when there is an odour. Staff are taking proactive measures to resolve.	Odour	No further action at this stage	NULL	Public Complaint
22227	Environmental	2 Months	Y	6/02/2017	Hamish Sutherland	Complainants emailed through regarding Levin Landfill ? Level 4 stink 7.45am	Landfill/Rubbish Dump Leachate	Complainants emailed through regarding Levin Landfill - Level 4 stink at 7:45am	Complainants told to call us when there is an odour. Staff are taking proactive measures to resolve.	Odour	No further action at this stage	NULL	Public Complaint
21963	Environmental	1 Week	Y	7/02/2017	Hamish Sutherland	Odour complaints relating to levin landfill - emails are regarding historic odour events between 5/12/16 and 6/2/17	General air emissions	A series of emails have been received in Compliance shared regarding odour from the Levin Landfill. The emails are regarding historic odour events between 5/12/16 and 6/2/17 and originally come from a property neighbouring the landfill but has been forwarded around several parties. There appears to be no phone calls to the pollution hotline accompanying the emails. Rob Rose has previously called the Complainants and advised that they call the pollution hotline when odour is an issue so HRC can respond effectively.	Need to call/ email the complainant and advise that they call the pollution hotline. We need to schedule some proactive odour assessments. Emails saved in outlook folder.	Odour, Aesthetic	No further action at this stage	Continued Surveillance	Public Complaint
22369	Environmental	2 months	Y	9/02/2017	Pita Kinaston	Odour Complaint re Levin Landfill - Complaint emailed in described as 3/6	General air emissions	Complainant advise- Level 3 stink. Not a terribly high level but very intense when it wakes you and has taken over the inside of your home. Trying to hide under the bed covers isn't ideal relaxation	Need to call/ email the complainant and advise that they call the pollution hotline. We need to schedule some proactive odour assessments. Emails saved in outlook folder.	Odour	No further action at this stage	Continued Surveillance	Public Complaint
22228	Environmental	2 Months	Y	9/02/2017	Hamish Sutherland	Odour Complaint emailed through regarding Levin Landfill - Level 3 3.50am	Landfill/Rubbish Dump Leachate	Complainants emailed through regarding Levin Landfill - 3.50am Not a terribly high level but very intense when it wakes you and has taken over the inside of your home. Trying to hide under the bed covers isn't ideal relaxation!!!!	Complainants told to call us when there is an odour. Staff are taking proactive measures to resolve.	Odour	No further action at this stage	NULL	Public Complaint
22229	Environmental	2 Months	Y	16/02/2017	Hamish Sutherland	Complainants emailed through regarding Levin Landfill - Level 3 at 2:30, Level 3 at 6:00am and Level 4 at 6:45	Landfill/Rubbish Dump Leachate	Complainants emailed through regarding Levin Landfill - Level 3 at 2:30, Level 3 at 6:00am and Level 4 at 6:45	Complainants told to call us when there is an odour. Staff are taking proactive measures to resolve.	Odour	No further action at this stage	NULL	Public Complaint
22230	Environmental	2 Months	Y	18/02/2017	Hamish Sutherland	Complainant emailed through regarding Levin Landfill - Level 2. 2.20am and Level 1 9.40am	Landfill/Rubbish Dump Leachate	Complainants emailed through regarding Levin Landfill - Level 2. 2.20am Level 1 9.40am	Complainants told to call us when there is an odour. Staff are taking proactive measures to resolve.	Odour	No further action at this stage	NULL	Public Complaint



22250	Environmental	2 Months	Y	20/03/2017	Hamish Sutherland	Complainants emailed through regarding Levin Landfill - "18/03/2017 Level 3. 4.30pm. 19/03/2017 Level 3-5. 8.30pm continual for 6 hours"	Landfill/Rubbish Dump Leachate	Complainants emailed through regarding Levin Landfill - "18/03/2017 Level 3. 4.30pm. On and off and 19/03/2017 Level 3-5. 8.30pm continual for 6 hours!!!!!! This needs to STOP!!!!"	Complainants told to call us when there is an odour. Staff are taking proactive measures to resolve.	Odour	No further action at this stage	NULL	Public Complaint
22252	Environmental	2 Months	Y	24/03/2017	Hamish Sutherland	Complainants emailed through regarding Levin Landfill - 24/03/17. Level 1. 5.25pm	Landfill/Rubbish Dump Leachate	Complainants emailed through regarding Levin Landfill - 24/03/17. Level 1. 5.25pm	Complainants told to call us when there is an odour. Staff are taking proactive measures to resolve.	Odour	No further action at this stage	NULL	Public Complaint
22253	Environmental	2 Months	Y	29/03/2017	Hamish Sutherland	Complainants emailed through regarding Levin Landfill - 29/03/17. Level 1. 7.30pm intermittent	Landfill/Rubbish Dump Leachate	Complainants emailed through regarding Levin Landfill - 29/03/17. Level 1. 7.30pm intermittent	Complainants told to call us when there is an odour. Staff are taking proactive measures to resolve.	Odour	No further action at this stage	NULL	Public Complaint
22257	Environmental	2 Months	Y	3/04/2017	Hamish Sutherland	Complainants emailed through regarding Levin Landfill - 03/04/17. 5.16pm. Level 2-3	Landfill/Rubbish Dump Leachate	Complainants emailed through regarding Levin Landfill - 03/04/17. 5.16pm. Level 2-3	Complainants told to call us when there is an odour. Staff are taking proactive measures to resolve.	Odour	No further action at this stage	NULL	Public Complaint
22258	Environmental	2 Months	Y	8/04/2017	Hamish Sutherland	Complainants emailed through regarding Levin Landfill - 03/04/17. 6.30pm. Level 3-4 7.15pm. Level 1/2, 04/04/17. 10am. Level 1 on and off, 05/04/17. 4.40pm. Level 2-3, 06/04/17. 4pm. Level 1, 07/04/17. 6.30am. Level 2-3, 08/04/17. 1.30am. Level 3.	Landfill/Rubbish Dump Leachate	Complainants emailed through regarding Levin Landfill - 03/04/17. 6.30pm. Level 3-4 7.15pm. Level 1/2, 04/04/17. 10am. Level 1 on and off, 05/04/17. 4.40pm. Level 2-3, 06/04/17. 4pm. Level 1, 07/04/17. 6.30am. Level 2-3, 08/04/17. 1.30am. Level 3.	Complainants told to call us when there is an odour. Staff are taking proactive measures to resolve.	Odour	No further action at this stage	NULL	Public Complaint
22259	Environmental	2 Months	Y	9/04/2017	Hamish Sutherland	Complainants emailed through regarding Levin Landfill - "09/04/17. 6.15pm. Level 1 6.35pm. Level 3 Give us a break!!!!"	Landfill/Rubbish Dump Leachate	Complainants emailed through regarding Levin Landfill - "09/04/17. 6.15pm. Level 1 6.35pm. Level 3 Give us a break!!!!"	Complainants told to call us when there is an odour. Staff are taking proactive measures to resolve.	Odour	No further action at this stage	NULL	Public Complaint
22260	Environmental	2 Months	Y	10/04/2017	Hamish Sutherland	Complainants emailed through regarding Levin Landfill - "10/04/17. 7.30pm. Level 6 Plus!!! As bad as it gets"	Landfill/Rubbish Dump Leachate	Complainants emailed through regarding Levin Landfill - "10/04/17. 7.30pm. Level 6 Plus!!! As bad as it gets"	Complainants told to call us when there is an odour. Staff are taking proactive measures to resolve.	Odour	No further action at this stage	NULL	Public Complaint
22261	Environmental	2 Months	Y	11/04/2017	Hamish Sutherland	Complainants emailed through regarding Levin Landfill - "11/04/17. 5.40pm. Level 1 Wind speed 0 as per last evening Has been smelling 4.30pm on and off"	Landfill/Rubbish Dump Leachate	Complainants emailed through regarding Levin Landfill - "11/04/17. 5.40pm. Level 1 Wind speed 0 as per last evening Has been smelling 4.30pm on and off"	Complainants told to call us when there is an odour. Staff are taking proactive measures to resolve.	Odour	No further action at this stage	NULL	Public Complaint
22262	Environmental	2 Months	Y	11/04/2017	Hamish Sutherland	Complainants emailed through regarding Levin Landfill - "11/04/17. 6.05pm. Level 3-4 still 0 wind Enjoy your dinner at your place"	Landfill/Rubbish Dump Leachate	Complainants emailed through regarding Levin Landfill - "11/04/17. 6.05pm. Level 3-4 still 0 wind Enjoy your dinner at your place"	Complainants told to call us when there is an odour. Staff are taking proactive measures to resolve.	Odour	No further action at this stage	NULL	Public Complaint
22263	Environmental	2 Months	Y	18/04/2017	Hamish Sutherland	Complainants emailed through regarding Levin Landfill - "18/04/17. 7.00am. Level1-2. Wind 0"	Landfill/Rubbish Dump Leachate	Complainants emailed through regarding Levin Landfill - "18/04/17. 7.00am. Level1-2. Wind 0"	Complainants told to call us when there is an odour. Staff are taking proactive measures to resolve.	Odour	No further action at this stage	NULL	Public Complaint
22264	Environmental	2 Months	Y	19/04/2017	NULL	Complainants emailed through regarding Levin Landfill - 19/04/17. 3.30am. Level 5-6. 0 wind Stinks inside our home- woke us!!!!	Landfill/Rubbish Dump Leachate	Complainants emailed through regarding Levin Landfill - 19/04/17. 3.30am. Level 5-6. 0 wind Stinks inside our home- woke us!!!!	Complainants told to call us when there is an odour. Staff are taking proactive measures to resolve.	Odour	No further action at this stage	NULL	Public Complaint
22265	Environmental	2 Months	Y	19/04/2017	Hamish Sutherland	Complainants emailed through regarding Levin Landfill - Level 2 3.30am to 6am inside and outside our house	Landfill/Rubbish Dump Leachate	Complainants emailed through regarding Levin Landfill - "It is appalling this is "permitted" to happen!!! I have been awake since my email at at 3.30am this morning. Our home stinks inside even though it is now only a level 2 stink outside. Have a Great day- Grrrrr!!!!!!	Complainants told to call us when there is an odour. Staff are taking proactive measures to resolve.	Odour	No further action at this stage	NULL	Public Complaint
22266	Environmental	2 Months	Y	20/04/2017	Hamish Sutherland	Complainants emailed through regarding Levin Landfill - "FYI 20/04/17. 6.00am - 7.10am. Level 1-2. Wind 0"	Landfill/Rubbish Dump Leachate	Complainants emailed through regarding Levin Landfill - "FYI 20/04/17. 6.00am - 7.10am. Level 1-2. Wind 0"	Complainants told to call us when there is an odour. Staff are taking proactive measures to resolve.	Odour	No further action at this stage	NULL	Public Complaint

22269	Environmental	2 Months	Y	21/04/2017	Hamish Sutherland	Complainants emailed through regarding Levin Landfill - 21/04/17. 6.40pm Level 2. Wind 0, 7pm. Level 3, 7.15pm. Level 5-6, 8pm. Level 6	Landfill/Rubbish Dump Leachate	Complainants emailed through regarding Levin Landfill - "FYI Tonight we have our 5 week Grandson with us at home. Below is our what we have had to tolerate tonight. Can HDC guarantee that the tip stink encroached into our home is not a health issue to a wee one? This is Not fair!!! 21/04/17. 6.40pm Level 2. Wind 0, 7pm. Level 3, 7.15pm. Level 5-6, 8pm. Level 6"	Complainants told to call us when there is an odour. Staff are taking proactive measures to resolve.	Odour	No further action at this stage	NULL	Public Complaint
22270	Environmental	2 Months	Y	22/04/2017	Hamish Sutherland	Complainants emailed through regarding Levin Landfill - 6.30pm. Level 6 PLUS	Landfill/Rubbish Dump Leachate	Complainants emailed through regarding Levin Landfill - 6.30pm. Level 6 PLUS!!!! Please give us a break!!!! This is more than sickening having this stink in our home!!!! HELP us please!!!!	Complainants told to call us when there is an odour. Staff are taking proactive measures to resolve.	Odour	No further action at this stage	NULL	Public Complaint
22272	Environmental	2 Months	Y	27/04/2017	Hamish Sutherland	Complainants emailed through regarding Levin Landfill - "FYI 27/04/17. 6.15pm. Level 4. Wind 0"	Landfill/Rubbish Dump Leachate	Complainants emailed through regarding Levin Landfill - "FYI 27/04/17. 6.15pm. Level 4. Wind 0"	Complainants told to call us when there is an odour. Staff are taking proactive measures to resolve.	Odour	No further action at this stage	NULL	Public Complaint
22273	Environmental	2 Months	Y	27/04/2017	Hamish Sutherland	Complainants emailed through regarding Levin Landfill - "FYI 27/04/17. 6.30pm. Now a level 5-6!!!! SOS"	Landfill/Rubbish Dump Leachate	Complainants emailed through regarding Levin Landfill - "FYI 27/04/17. 6.30pm. Now a level 5-6!!!! SOS"	Complainants told to call us when there is an odour. Staff are taking proactive measures to resolve	Odour	No further action at this stage	NULL	Public Complaint
22274	Environmental	2 Months	Y	30/04/2017	Hamish Sutherland	Complainants emailed through regarding Levin Landfill - 30/04/17 4.35pm. Level 3. Wind 0	Landfill/Rubbish Dump Leachate	Complainants emailed through regarding Levin Landfill - 30/04/17 4.35pm. Level 3. Wind 0	Complainants told to call us when there is an odour. Staff are taking proactive measures to resolve.	Odour	No further action at this stage	NULL	Public Complaint
22275	Environmental	2 Months	Y	2/05/2017	Hamish Sutherland	Complainants emailed through regarding Levin Landfill - level 6 PLUS STINK @ 1.20am	Landfill/Rubbish Dump Leachate	Complainants emailed through regarding Levin Landfill - "HDC and HRC!!!! We have been woken by a level 6 PLUS STINK @ 1.20am!!!!!!!!!!!!!!"	Complainants told to call us when there is an odour. Staff are taking proactive measures to resolve.	Odour	No further action at this stage	NULL	Public Complaint
22276	Environmental	2 Months	Y	2/05/2017	Hamish Sutherland	Complainants emailed through regarding Levin Landfill - Now 2am. The stink has subsided somewhat outside but inside our home it stinks	Landfill/Rubbish Dump Leachate	Complainants emailed through regarding Levin Landfill - "Now 2am. The stink has subsided somewhat outside but inside our home it stinks!!!! Its 2 degrees outside so do we now open all the windows to help clear the stink till next time? How can you morally "permit" this to happen to your neighbours? Trust you are all sleeping well in the privacy of your own clean smelling homes.	Complainants told to call us when there is an odour. Staff are taking proactive measures to resolve.	Odour	No further action at this stage	NULL	Public Complaint
22277	Environmental	2 Months	Y	5/05/2017	Hamish Sutherland	Complainants emailed through regarding Levin Landfill - 05/05/17. 6.35am. Level 1 6.55am. Level 3	Landfill/Rubbish Dump Leachate	Complainants emailed through regarding Levin Landfill - 05/05/17. 6.35am. Level 1 6.55am. Level 3	Complainants told to call us when there is an odour. Staff are taking proactive measures to resolve.	Odour	No further action at this stage	NULL	Public Complaint
22279	Environmental	2 Months	Y	6/05/2017	Hamish Sutherland	Complainants emailed through regarding Levin Landfill - "06/05/17. 10.10pm. Level 5"	Landfill/Rubbish Dump Leachate	Complainants emailed through regarding Levin Landfill - "06/05/17. 10.10pm. Level 5"	Complainants told to call us when there is an odour. Staff are taking proactive measures to resolve.	Odour	No further action at this stage	NULL	Public Complaint
22278	Environmental	2 Months	Y	6/05/2017	Hamish Sutherland	Complainants emailed through regarding Levin Landfill - 06/05/17. 6.30pm. Level 2 8.20pm. Level 2	Landfill/Rubbish Dump Leachate	Complainants emailed through regarding Levin Landfill - 06/05/17. 6.30pm. Level 2 8.20pm. Level 2	Complainants told to call us when there is an odour. Staff are taking proactive measures to resolve.	Odour	No further action at this stage	NULL	Public Complaint
22280	Environmental	2 Months	Y	12/05/2017	Hamish Sutherland	Complainants emailed through regarding Levin Landfill - " 12/05/17. 07.00am. Level 3"	Landfill/Rubbish Dump Leachate	Complainants emailed through regarding Levin Landfill - "This is an official complaint, please record it as such. Horowhenua District Council please acknowledge by return email that you have received this complaint. Please investigate this complaint and advise what action has been taken to remedy the complaint. Horizons Regional Council please acknowledge you have received this complaint and what action you are taking against HDC for breaching the resource consent in this instance. FYI 15/05/17. 7.25pm. Level 5 FYI 13/05/17. Since 7.30am this morning we have been experiencing a stink ranging from Level 1-3. Not all of the time but the majority of the morning. FYI 12/05/17. 07.00am. Level 3"	Staff are taking proactive measures to resolve	Odour	No further action at this stage	NULL	Public Complaint
22218	Environmental	2 Months	Y	13/05/2017	Hamish Sutherland	Offensive smell coming from the Levin landfill that is similar to a rubbish gassy smell. It is currently bad because of the south westerly	Landfill/Rubbish Dump Leachate	Offensive smell coming from the Levin landfill that is similar to a rubbish gassy smell. It is currently bad because of the south westerly. Caller has been dealing with Hamish Sutherland who advised her to call it in any time it is an issue.	Odour couldnt be verified, Complainant advised to call pollution hotline if further events occur.	Odour	No further action at this stage	Continued Surveillance	Public Complaint
22247	Environmental	2 Months	Y	16/05/2017	Hamish Sutherland	Complainants emailed through regarding Levin Landfill - FYI- sorry this info is delayed as I was unable to access my ipad 13/03/17. Level 1 much of the day 14/03/17. Level 1 -2. 11.30am	Landfill/Rubbish Dump Leachate	Complainants emailed through regarding Levin Landfill - FYI- sorry this info is delayed as I was unable to access my ipad 13/03/17. Level 1 much of the day 14/03/17. Level 1 -2. 11.30am	Complainants told to call us when there is an odour. Staff are taking proactive measures to resolve.	Odour	No further action at this stage	NULL	Public Complaint
22302	Environmental	1 Hour	Y	25/05/2017	Yvette Stewart	Caller advised of dead sheep on Hokio Beach	Dead Stock in Watercourse	NULL	Contacted HDC for animal pick up and provided incident number.	Aesthetic	That no further action be taken	None	Public Complaint

22316	Environmental	Urgent	Y	29/05/2017	Hamish Sutherland	Odor coming from the Levin landfill is a gas odor. 5/6 rating given by complainant.	General air emissions	NULL	Attended complainant address and completed assessment of odour. was a constant intensity of 1-2/6 for the 20 minutes that I was onsite. I deemed this to be objectional because of the tone of the odour which was LFG and the duration this was despite the relative intensity.	Aesthetic	No recommendation as yet	Notification	Public Complaint
22328	Environmental	Today	Y	3/06/2017	Hamish Sutherland	Odour complaint - Levin landfill	General air emissions	3-Jun-2017 14:29 Caller advised that there is a bad smell coming from the landfill. This morning at around 10am, it was a 3 out of 6. It is now back again, and it is around a 3 as well. There is a South East wind. He would like to be called back as well. smell is a level 3 out of 6	Harold spoke to complainant. Hamish Sutherland following up.	Odour	No further action at this stage	Continued Surveillance	Public Complaint
22324	Environmental	1 Month	Y	7/06/2017	Hamish Sutherland	Odour complaint from Levin Landfill	General air emissions	20170607 0712hrs After hours po phone received complaint regarding: Caller has advised that there is a very heavy landfill gas smell coming from the Levin tip	20170607 1045hrs Notification of incident recieved 2 hours after original event so odour could not be assessed. But is logged in database.	Odour	That no further action be taken	Continued Surveillance	Public Complaint
22349	Environmental	Today	N	23/06/2017	Pita Kinaston	Odour from Levin Landfill	General air emissions	Caller has phoned to complain about the smell coming from the landfill on Hokio Beach Road. He says the smell has been strong since 5pm this evening. He describes the smell as a mixture of rotting offal and effluent, and says the smell has gotten progressively worse over the last month. Have transferred him through to Duty Officer. Pita heading out to odour complaint at the Levin Landfill. Visited site 2140 slight odour on Road near landfill- just a pocket of odour. No odour at complainants address as slight westerly wind now blowing.	Advised complainant to call if odour an issue again	Odour	That no further action be taken	Continued Surveillance	Public Complaint