

16 June 2017

David Lawson
fyi-request-5987-fc2d7c03@requests.fyi.org.nz

Dear Mr Lawson

Official Information Act Request

Thank you for your request under the Official Information Act 1982 (the Act), for the following information:

1). A copy of the ACC Form letter that was sent to ACC clients advising that their claims management through ACC was transferred to ACC's Recover Independence Services (RIS) Team/s. (Which was established in 2009 in response to the recommendations put forward by Phil Riley, via Denise Cosgrove and outlined in what is commonly now referred to as the "Riley Report").

2). Any and all subsequent variations to the original 2009 ACC Form letter that was sent to ACC clients when their claims management through ACC was transferred to ACC's Recover Independence Services (RIS) from 2009 through to present.

ACC is working on your request and will be in touch with you as soon as possible. The timeframe allowed under the Act is to 7 July 2017 (20 working days after your request was received).

We note you have asked for your request to be treated as urgent, and we will look to provide a response by 23 June 2017.

If you have any questions I will be happy to work with you to resolve these. I can be contacted via email at GovernmentServices@acc.co.nz.

Yours sincerely
Government Engagement and Support
ACC