

**Canterbury**  
District Health Board  
Te Poari Hauora o Waitaha

Planning and Funding  
P O Box 1600,  
**CHRISTCHURCH**

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15 June 2017

R.J. Poultney

**Email:** [fyi-request-6001-39adad04@requests.fyi.org.nz](mailto:fyi-request-6001-39adad04@requests.fyi.org.nz);

Dear R. J. Poultney

**Re: Official Information Act Request CDHB 9635**

We acknowledge receipt of your email dated 14 June 2017 under the Official Information Act (1982) requesting the following information from Canterbury DHB.

- 1. Number of patients referred by their provider to tertiary services, broken down by department/area;**
- 2. The Lower Quartile, Median, and Upper Quartile of time (in days) it takes for a referral to be responded to by CDHB staff, with the response being an actual appointment date (not an acknowledgement of the referral);**
- 3. The number of patients referred but not given access to the tertiary services;**
- 4. The percentage of referrals where actions were undertaken (triaged, referred back to General Practice etc) i.e. a denial for services, and with that outcome not being given within the first 20 working days to the patient/referrer.**

We will endeavour to respond to your request as soon as possible and in any event no later than 12 July 2017, being 20 working days after the day your request was received. If we are unable to respond to your request by then, we will notify you of an extension of that time frame.

Your request is being handled by Kathleen Smitheram. If you have any queries, please feel free to contact either myself (details above) or Kathleen. Please refer to the OIA number above when phoning or emailing. ([Kathleen.smitheram@cdhb.health.nz](mailto:Kathleen.smitheram@cdhb.health.nz)) Phone 03 364 4134).

If any additional factors come to light which are relevant to your request, please do not hesitate to contact us so that these can be taken into account.

Yours sincerely



Wayne Turp  
Project Specialist