



# MINISTRY OF SOCIAL DEVELOPMENT

*Te Manatū Whakahiato Ora*

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19 DEC 2012

Ms Julie Fairey

[fyi-request-607-05260e15@requests.fyi.org.nz](mailto:fyi-request-607-05260e15@requests.fyi.org.nz)

Dear Ms Fairey

Thank you for your email of 15 October 2012, which was transferred to me from the Accident Compensation Corporation on 18 October 2012 requesting, under the Official Information Act 1982, the following information:

*"Please supply a timeline for the work to date, since December 2011, on confirming a secure funding stream for the 24 hour phone line operated by Auckland Sexual Abuse HELP."*

*"Please also confirm the funding sources and amounts for this phone line from 2002 to the present day."*

The Government is committed to supporting sexual violence services. Funding for providers of sexual violence services is provided by a range of government agencies.

In December 2011, officials from the Ministries of Social Development and Health, the Accident Compensation Corporation and New Zealand Police made a commitment to fund the Auckland Sexual Abuse HELP (ASAH) telephone service for the first six months of 2012.

Throughout 2012, officials from these agencies in addition to the Ministry of Women's Affairs and the Auckland District Health Board, have been working with ASAH to look at how it can provide a sustainable service model.

The Government has committed an additional \$50,000 of interim funding for ASAH. The funding is being provided by the Ministries of Social Development and Health and NZ Police.

This interim funding will allow ASAH to continue to provide a 24/7 crisis line service until a three year contract can be negotiated. We expect the contract to be in place by the end of April 2013.

Officials have contacted ASAH about the interim funding and will continue to work with them to ensure that they continue to have a sustainable service delivery model.

The following table shows the contributory funding by the Ministry of Social Development for the 24 hour phone line, by financial year from 2009/2010 to 2011/ 2012. Note the Ministry has only provided funding for the phone line since 2009/2010.

Year	ASAH 24 hour helpline funding
2009/2010	\$100,135
2010/2011	\$268,066
2011/2012	\$235,588


A majority of the funding was provided through the Community Response Fund. The Community Response Fund was a short-term, time limited response to address immediate costs and demand pressures the economic downturn is placing on key community-based critical social services for families, children, young and older people. ASAH received grants in rounds two, five, six, seven and nine of the Community Response Fund.

As explained in my letter to you of 9 November 2012, I have transferred part of your request to the Police, Auckland District Health Board, Ministry of Health and Ministry of Justice.

I hope you find this information about funding to ASAH helpful. You have the right to seek an investigation and review of my response by the Ombudsman, whose address for contact purposes is:

The Ombudsman  
Office of the Ombudsman  
PO Box 10-152  
WELLINGTON 6143

Yours sincerely



Zoe Griffiths  
Chief Executive Office Director