



03 AUG 2017

Sunny Kumar

Email: [fyi-request-6172-0a8bb4f9@requests.fyi.org.nz](mailto:fyi-request-6172-0a8bb4f9@requests.fyi.org.nz)

Ref: DOIA 1718-0044

Dear Mr Kumar,

Thank you for your email of 9 July 2017 requesting under the Official Information Act 1982 (the OIA), the following information:

*"How many Essential Skill Work Visa and Residence Visa got approved under skilled migrant category whose base salary was less than or equal to 38k per annum for ICT customer support officer under ANZSCO 3133112.*

*From March 2016 to June 2017 within Auckland."*

#### Our Response

Immigration New Zealand (INZ) uses the Australian and New Zealand Standard Classification of Occupation (ANZSCO) to check the skill level of an occupation as well as the qualifications and/or experience required for the occupation. The *ICT Customer Support Officer* occupation has an occupation code of 313112 in the ANZSCO list. As such, we have interpreted your request as referring to 313112 – ICT Customer Support Officer.

The number of Essential Skills Work Visa and Skilled Migrant Category Resident Visa applications decided from 1 March 2016 to 30 June 2017 for the occupation 313112 – ICT Customer Support Officer is in the table below. This information is also available on the INZ website: <https://www.immigration.govt.nz/about-us/research-and-statistics/statistics>.

| Application Type | Application Criteria     | Decision Type |           | Total      |
|------------------|--------------------------|---------------|-----------|------------|
|                  |                          | Approve       | Decline   |            |
| Work Visa        | Essential Skills         | 224           | 28        | 252        |
| Resident Visa    | Skilled Migrant Category | 374           | 61        | 435        |
| <b>Total</b>     |                          | <b>598</b>    | <b>89</b> | <b>687</b> |

Please note that your request as it relates to the base salary of the applicant is being refused under section 18(f) of the Act as the information requested cannot be made available without substantial collation or research. It would require INZ staff to manually search through a large volume of individual applications to determine whether the base salary of the applicant is less than or equal to NZ \$38,000 per annum. I have considered whether fixing a charge under section 15 or extending the time limit under section 15A would enable the Ministry to respond to this part of your request but my view is that neither would do so.

You have the right to contest the decision to refuse a part of your request by seeking an investigation and review of this decision by the Ombudsman, whose address for contact purposes is on the subsequent page:



The Ombudsman  
Office of the Ombudsman  
PO Box 10-152  
WELLINGTON 6143

If you wish to discuss any aspect of your request or this response, please contact Karen Sionzon, Business Advisor, Operations Support, Immigration New Zealand at [Karen.Sionzon@mbie.govt.nz](mailto:Karen.Sionzon@mbie.govt.nz).

Yours sincerely,

A handwritten signature in black ink, appearing to be 'G. Scott', written in a cursive style.

Geoff Scott  
Assistant General Manager – Visa Services  
Immigration New Zealand  
Ministry of Business, Innovation and Employment