

# SMS Incident Report

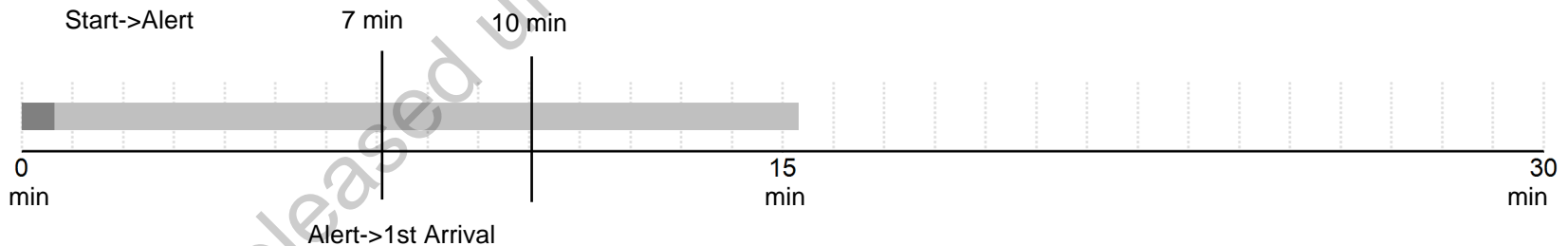
24/07/2017 13:54:07

## Summary

**CAD Number** F2346830 **Status** Closed  
**Station** Auckland City Station  
**Incident Started** 20/07/2017 11:08:02 **Incident Ended** 20/07/2017 11:23:55  
**Incident Type** 7104: False alarm: Accidental operation  
**Common Name** EAST ON QUAY  
**Address** 32 MAHUHU CRESCENT AUCKLAND CENTRAL  
**Alarm Method** Manual PFA Call **Alarm Level** 1  
**PFA Number** 116711  
**Zone** 142505  
**Map Grid E** 1758314 **Map Grid N** 5920683  
**First Caller** **First Caller Contact**  
**Incident Closed** 20/07/2017 11:46:50  
**Report Completed** 18:20, Thur 20 Jul 2017 by Phil Grace

## Responses

Call Sign	Type	Station Alert	Enroute Time	Arrival Time	Departed
AUCK207	PR	11:08:20 20 Jul 2017	11:09:51 20 Jul 2017	11:14:26 20 Jul 2017	11:24:02 20 Jul 2017
REMU211	P1	11:08:23 20 Jul 2017	11:09:55 20 Jul 2017	11:16:57 20 Jul 2017	11:20:15 20 Jul 2017



## Elapsed Times

Call Sign	Start To Alert	Alert To Arrival	Start To Arrival	Start To Departed
AUCK207	00:00:18	00:06:06	00:06:24	00:16:00
REMU211	00:00:21	00:08:34	00:08:55	00:12:13

**Message Log**

Time	Message
11:08:02	AL: 116711 11:08:02 INITIAL - AL
11:08:02	PANEL: SPRINKLER VALVE ROOM
11:08:03	** LOI search completed at 20/07/17 11:08:03
11:08:13	** Recommended unit AUCK207 for requirement PUMP (>1.8 km)
11:08:13	** Recommended unit REMU211 for requirement PUMP (>3.5 km)
11:08:20	ACCESS NO:
11:09:52	Unit AUCK207 [ K1 : PROCEEDING TO INCIDENT]
11:09:56	Unit REMU211 [ K1 : PROCEEDING TO INCIDENT]
11:10:38	INC INFO: FIRE ALARM SOUNDING
11:10:38	Duplicate Event:Location = 32-34 MAHUHU CR,AUCKLAND CENTRAL,AUCKLAND, Type =
11:10:38	STRU - STRUCTURE FIRE, Caller Name = PREPAID/TELECOM, Caller Ph Number =
11:10:38	[REDACTED], Caller Address = TELECOM CELLULAR 027, UNKNOWN, UNKNOWN, Call
11:10:38	Source = 111Inc InfoFIRE ALARM SOUNDING, Event Source = Fire 111
11:10:38	End of Duplicate Event data
11:14:27	Unit AUCK207 [ K77 : NOTHING SHOWING]
11:16:06	Unit AUCK207 [ KC : UNIT CALLING]
11:16:30	Unit AUCK207 [ SITREP : ] SSO GRACE IPS THIRD FLOOR RIGHT
11:16:45	Unit AUCK207 [ KC : UNIT CALLING]
11:16:58	Unit REMU211 [ K2 : IN ATTENDANCE AT INCIDENT]
11:17:02	Unit REMU211 [ K2 : IN ATTENDANCE AT INCIDENT]
11:17:04	Unit AUCK207 [ K28-1 : RETURN OTHER RESPONDING UNITS]
11:20:16	Unit REMU211 [ K3 : ON RT OUTSIDE NORMAL TURNOUT AREA]
11:23:26	Unit AUCK207 [ KC : UNIT CALLING]
11:23:55	Unit AUCK207 [ K46-2 : STOP MESSAGE: FALSE ALARM ACCIDENTAL] BUIDING RENOVATIONS
11:24:03	Unit AUCK207 [ K4 : ON RT INSIDE NORMAL TURNOUT AREA]
11:46:49	** Assigned Result Code: SPRNKLR, Detailed Event Type: 7100, Qualifier 1: Q1,
11:46:49	Qualifier 2:

**Incident**

**CAD Number** F2346830  
**Incident Reporter** Phil Grace  
**Incident Controller** SSO Phil Grace  
**Distance Travelled (km)**  
**Delay In Receiving Call**

**False Alarm**

**Detector Type** Manual call point  
**False Alarm Cause** Human Intervention | Accidental alarm activation by (b) contractor (not the service agent)

Other Cause

Property Details

Occupant

Building Owner

General Property Use Office, Bank, Embassy, Fire/Ambulance/Police station

Special Property Use Office: General business

Purpose Group WL - Working, Business or Storage Light Fire Hazard

Comments

7/20/2017 6:20:16 PM

Reporter Comments

MCP - Level 3 Right - Renovations, pulled wire

Phil Grace

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