

Margaret Mechum

By email: fyi-request-6272-7abce2f4@requests.fyi.org.nz

24 October 2017

Dear Margaret,

OFFICIAL INFORMATION ACT 1982 REQUEST – RESPONSE

1. On 25 July 2017, you submitted a request for information under the Official Information Act 1982 (“the Act”) through the FYI website, with the intention that it would be received by Tāmaki Regeneration Company (TRC)¹.
2. As set out in correspondence to you on 28 September 2017, the request was not received by TRC until 25 September 2017. Your request was for the following information:

“I would like to make a request in line with s12 of the Official Information Act 1982.

I am interested in how TRC Ltd has undertaken consultation with HNZN tenants since TRC was established in 2012.

I am interested in the philosophy and strategy of TRC's consultation processes as well as a record of what activities occurred and when.

I therefore request documents from TRC that best capture my request.”

3. Your request has been considered in accordance with the provisions of the Act and TRC’s response follows.

Background and Context

4. The New Zealand Government and the Auckland Council have been working to address issues of social and economic deprivation in Tāmaki over an extended timeframe. In 2012, Tāmaki Redevelopment Company Limited was established as a Schedule 4A company under the Public Finance Act 1989 by the Crown (59% Shareholder) and Auckland Council (41% Shareholder) to facilitate the regeneration of Tāmaki.
5. TRC has been mandated by its Shareholders to lead on urban regeneration activity in Tāmaki to achieve four equally important objectives: social transformation, economic development, placemaking, and housing resources. The Regeneration Programme will see approximately 2,500 social houses in Tāmaki redeveloped into a mix of 7,500 new social, affordable and private market homes.
6. On 31 March 2016, all the Housing New Zealand Corporation properties in the Tāmaki area were transferred from Housing New Zealand Limited to Tāmaki Regeneration Limited, TRC’s asset-owning subsidiary. From 1 April 2016, TRC has been responsible for both managing the

¹ Tāmaki Regeneration Company is the brand or trading name of Tāmaki Redevelopment Company Limited.

existing social housing properties in the area through its tenancy management services business, Tāmaki Housing Association, and for leading on housing redevelopment in Tāmaki.

Documents for Release

7. The first part of your request focusses on TRC’s consultation philosophy and strategy, along with associated consultation processes.
8. I have decided to release the following documents to you as they best capture the substance of your request:

Item	Date	Document Title	Decision
1.0	26/02/2014	TRC Community Engagement Report	Release in full
2.0	29/09/2017	TRC Neighbourhood Approach	Release in full

9. The TRC Community Engagement Report that has been released to you is a strategic framework that was developed in 2013 after extensive consultation with the Tāmaki community, including then Housing New Zealand Corporation (HNZC) state housing tenants.
10. The full engagement approach for the strategic framework is outlined in the attached document. This shows that feedback from Tāmaki residents helped to inform TRC’s strategic approach and the development of its four strategic objectives.
11. The TRC Neighbourhood Approach document that has been released to you outlines TRC’s consultation process for each neighbourhood development. The specific details of consultation may change for individual developments, depending on the circumstances of that neighbourhood.
12. TRC neighbourhood approach includes consultation activities with mana whenua, the Maungakiekie-Tāmaki Local Board, affected social housing tenants, business and community stakeholders, and all residents within or neighbouring the development area (encompassing both private and social housing tenants).

Record of Consultation Activities

13. The second part of your request asks for a record of all consultation activities that TRC has undertaken with HNZC tenants since TRC was established in 2012.
14. I have decided to provide you with a record of TRC’s consultation activities over the past 12 months, which are set out in the following table:

Date	Activity
November 2016	<ul style="list-style-type: none"> • Line/Epping neighbourhood drop-in session (initial engagement)
February 2017	<ul style="list-style-type: none"> • Line/Epping neighbourhood drop-in session (proposed plans)
June 2017	<ul style="list-style-type: none"> • Hinaki neighbourhood drop-in session (initial engagement)
July 2017	<ul style="list-style-type: none"> • Derna/Tobruk stage 1 residents meeting (proposed plans)
August 2017	<ul style="list-style-type: none"> • Panmure TRC drop-in session (included initial Armein neighbourhood engagement)
August 2017	<ul style="list-style-type: none"> • Hinaki neighbourhood drop-in session (proposed plans)

Date	Activity
August 2017	<ul style="list-style-type: none"> • Pt England TRC drop-in session (included Hinaki proposed plans)
September 2017	<ul style="list-style-type: none"> • Glen Innes TRC drop-in session (included initial engagement for Glen Innes town centre)
October 2017	<ul style="list-style-type: none"> • Mai Tamaki online survey (initial engagement targeted at youth)

15. In addition to the above activities, there have been numerous stakeholder engagement workshops and events. These have been targeted at representatives of groups with specific interest or expertise relevant to specific projects, including: Omaru Stream Hui, Tamaki urban brand identity, Glen Innes town centre, co-design workshops around social regeneration.

16. For the avoidance of doubt, where the above consultation activities refer to social housing tenants, these are THA social housing tenants. In addition, THA tenants have been surveyed on a quarterly basis since October 2016 and are invited to any consultation activities that affect their neighbourhood or the wider community (see above).

Next Steps

17. You are entitled to seek an investigation and review of my decision by the Ombudsman, pursuant to section 28(3) of the Act.

Yours Sincerely,

Kris Lal
External Relations Manager
Tāmaki Regeneration Company