SMS Incident Report

11/08/2017 11:07:47

Summary

CAD Number F2355113 Status Closed

Station Birkenhead Station

Incident Started 02/08/2017 04:05:45 Incident Ended 02/08/2017 04:38:29

Incident Type 7103: False alarm: Defective

Common Name NORTHBRIDGE RESIDENCE FACILITY

Address MA6 / 45 AKORANGA DRIVE NORTHCOTE

Alarm Method Manual PFA Call Alarm Level 1

PFA Number 114915 **Zone** 14800103

Map Grid E 1756632 Map Grid N 5926092

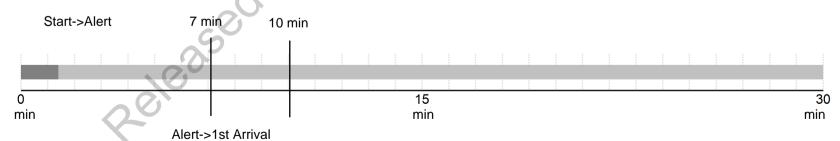
First Caller First Caller Contact

Incident Closed 02/08/2017 05:07:49

Report Completed 16:16, Tue 08 Aug 2017 by Katie Smart

Responses

Call Sign	Туре	Station Alert	Enroute Time	Arrival Time	Departed
BIRK821	P1	04:06:02 02 Aug 2017	04:07:27 02 Aug 2017	04:14:02 02 Aug 2017	04:45:34 02 Aug 2017
DEVO811	P1	04:06:12 02 Aug 2017	04:08:01 02 Aug 2017	04:15:03 02 Aug 2017	04:44:33 02 Aug 2017
ALBA851	P1	04:06:08 02 Aug 2017	04:07:54 02 Aug 2017	04:16:35 02 Aug 2017	04:36:04 02 Aug 2017
BIRK822	P2	04:06:02 02 Aug 2017	04:11:16 02 Aug 2017	04:17:14 02 Aug 2017	04:39:57 02 Aug 2017



Elapsed Times

Call Sign	Start To Alert	Alert To Arrival	Start To Arrival	Start To Departed
BIRK821	00:00:17	00:08:00	00:08:17	00:39:49
DEVO811	00:00:27	00:08:51	00:09:18	00:38:48
ALBA851	00:00:23	00:10:27	00:10:50	00:30:19

BIRK822	00:00:17	00:11:12	00:11:29	00:34:12

Message Log

Time	Message
04:05:46	AL: 114915 04:05:45 INITIAL - AL
04:05:46	PANEL: FRONT OF BUILDING
04:05:48	** LOI search completed at 02/08/17 04:05:48
04:05:53	** Recommended unit BIRK821 for requirement PUMP (>3.8 km)
04:05:53	** Recommended unit BIRK822 for requirement PUMP (>3.9 km)
04:05:53	** Recommended unit ALBA851 for requirement PUMP (>6.9 km)
04:05:53	** Recommended unit DEVO811 for requirement CANBACKUP (>4.5 km)
04:05:59	DIRECTIONS: ACCESS ENTRANCE 2
04:06:01	NO ACCESS NUMBER
04:07:27	Unit BIRK821 [K1 : PROCEEDING TO INCIDENT]
04:07:55	Unit ALBA851 [K1 : PROCEEDING TO INCIDENT]
04:08:02	Unit DEVO811 [K1 : PROCEEDING TO INCIDENT]
04:11:17	Unit BIRK822 [K1 : PROCEEDING TO INCIDENT]
04:14:02	Unit BIRK821 [K77 : NOTHING SHOWING]
04:15:04	Unit DEVO811 [K2 : IN ATTENDANCE AT INCIDENT]
04:16:36	Unit ALBA851 [K2 : IN ATTENDANCE AT INCIDENT]
04:17:06	Unit BIRK821 [KC : UNIT CALLING]
04:17:11	Unit BIRK821 [KC : UNIT CALLING]
04:17:15	Unit BIRK822 [K2 : IN ATTENDANCE AT INCIDENT]
04:17:50	Unit BIRK821 [SITREP :] SO SMART - INDICATOR PANEL SHOWING NORMAL - BUT LIGHTS
04:17:50	ARE ILLUMINATED IN ADMINISTRATION BLOCK AND BLOCK B - INVESTIGATING
04:24:49	Unit BIRK821 [KC : UNIT CALLING]
04:25:14	Unit BIRK821 [SITREP :] NSOF ALARM BELLS RINGING INV FURTHER
04:27:24	Unit BIRK821 [KC : UNIT CALLING]
04:28:06	Unit BIRK821 [SITREP :] IPS AT ADMINSTRATION FIRE ZONE 3 GROUND FLOOR CENTRE
04:28:06	INV
04:30:34	Unit BIRK821 [KC : UNIT CALLING]
04:31:15	Unit BIRK821 [SITREP :] UNABLE TO GAIN ENTRANCE WAITING FOR STAFF MEMBER TO
04:31:15	GAIN ENTRY. EXTERNAL SEARCH CARRIED OUT.
04:33:13	Unit BIRK822 [SITREP :] WERE TRYING TO MAKE ACCESS - CAN YOU FIND OUT IF
04:33:13	TAKAPUNA HAVE A KEY ? (NEGATIVE NO ACCESS NUMBER, DO YOU REQUIRE ALARM AGENT?)
04:33:13	NO NOT AT THIS STAGE.
04:36:05	Unit ALBA851 [K3 : ON RT OUTSIDE NORMAL TURNOUT AREA]

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04:38:13	Unit BIRK821 [KC : UNI	IT CALLING]	
04:38:29	Unit BIRK821 [K46-3 : S	STOP MESSAGE: FALSE ALARM DEFECTIVE AF	PPARATUS]
04:38:29	UNDETERMINED		
04:39:58	Unit BIRK822 [K4 : ON	RT INSIDE NORMAL TURNOUT AREA]	
04:44:34	Unit DEVO811 [K4 : ON	N RT INSIDE NORMAL TURNOUT AREA]	
04:45:35	Unit BIRK821 [K3 : ON	RT OUTSIDE NORMAL TURNOUT AREA]	
05:07:49	** Assigned Result Code	e: STRU, Detailed Event Type: 7100, Qualifier 1: Q	21,
05:07:49	Qualifier 2:		C

Incident

CAD NumberF2355113Incident ReporterKatie SmartIncident ControllerKatie Smart

Distance Travelled (km)

Delay In Receiving Call

False Alarm

Detector TypeSmoke alarm (mains powered)False Alarm CauseOther | No apparent cause

Other Cause NA

Property Details

Occupant

Building Owner

General Property Use Hospital, Hospice, Rest home, Rehabilitation centre

Special Property Use Office: General business

Purpose Group WL - Working, Business or Storage Light Fire Hazard

Comments

8/8/2017 4:16:28 PM Reporter Comments

Area searched, two detector heads had gone off. no sign of fire

Katie Smart

Zeleased under the Official Information Act