

4 September 2017

Mark Hanna
fyi-request-6362-f916d4ad@requests.fyi.org.nz

Dear Mr Hanna

Official Information Act request

Thank you for your request of 7 August 2017, asking for the following information under the Official Information Act 1982, the Act:

For ACC claims within the 2016/17 financial year:

The total amount ACC paid for treatment costs

The amount ACC paid for each of acupuncture, chiropractic, osteopathy, and physiotherapy services.

The total number of ACC claims.

The total number of ACC claims that involved each of acupuncture, chiropractic, osteopathy, and physiotherapy services.

Our response

Regarding your request for the total amount ACC paid for treatment costs and the total number of ACC claims, ACC advises that this information will soon be publicly available in ACC's 2017 Annual Report. Therefore, in accordance with section 18(d) of the Act, we decline to provide it.

Please note the following when using the data provided below.

- The data is for claims that were lodged between 1 July 2016 and 30 June 2017.
- Treatment costs that were paid in the 2017 financial year, for claims lodged on or before 30 June 2016 have not been included. Therefore, the data below is not the full costs paid for these services in the financial year.
- Costs provided are exclusive of GST.
- A client may have more than one claim.
- The data was extracted on 15 August 2017 and may differ if re-run at a later date.

Table 1: Treatment costs for claims lodged in the 2017 financial year

Treatment provider group	Cost of treatments, \$000
Acupuncturists	22,266
Chiropractors	11,851
Osteopaths	10,988
Physiotherapist	90,857

Table 2: Count of new claims in the 2017 financial year

Treatment provider group	Claim count
Acupuncturists	54,885
Chiropractors	78,132
Osteopaths	79,559
Physiotherapist	507,117

Questions or concerns

If you have any questions about the information provided, we will be happy to work with you to resolve these. We can be contacted via email at GovernmentServices@acc.co.nz.

You have the right to complain to the Office of the Ombudsman about our decision. You can call them on 0800 802 602 between 9am and 5pm on weekdays, or write to *The Office of the Ombudsman, PO Box 10152, Wellington 6143*.

Yours sincerely

OIA Services