

3. Underwriting result

Underwriting in terms of ACC relates to the core business of collecting levies and paying for accident compensation and rehabilitation, excluding any investment activities. The below underwriting result is extracted from the statement of comprehensive revenue and expense:

\$M	2017 Total	Motor Vehicle Account	Non- Earners' Account	Earners' Account	Work Account	Treatment Injury Account	2016 Total
Net levy revenue	4,106	552	1,088	1,397	791	278	3,926
Rehabilitation (including treatment) costs							
Vocational rehabilitation	92	8	1	53	28	2	88
Social rehabilitation	647	184	209	91	88	75	590
Medical treatment	712	26	290	281	102	13	669
Hospital treatment	331	21	77	152	58	23	322
Public health acute services	477	52	292	100	28	5	469
Dental treatment	27	1	14	9	3	–	28
Conveyance for treatment	112	18	58	25	9	2	106
	2,398	310	941	711	316	120	2,272
Compensation costs							
Income maintenance	1,113	157	18	523	373	42	1,045
Independence allowances	44	6	20	8	7	3	44
Lump sums	40	6	6	7	14	7	39
Death benefits	88	31	5	31	16	5	87
	1,285	200	49	569	410	57	1,215
Miscellaneous costs	22	3	5	3	5	6	15
Claims paid	3,705	513	995	1,283	731	183	3,502
Claims handling costs	433	42	110	155	100	26	415
Increase (decrease) in outstanding claims liability							
Expected change	1,463	260	290	494	100	319	1,236
Effect of claims experience and modelling	787	141	234	85	(62)	389	583
Effect of changes in economic assumptions	(2,237)	(619)	(553)	(395)	(249)	(421)	4,889
Effect of legislative and policy changes	1,063	369	290	98	75	231	(374)
	1,076	151	261	282	(136)	518	6,334
Total claims incurred	5,214	706	1,366	1,720	695	727	10,251
Movement in unexpired risk liability	110	63	–	19	28	–	103
Other underwriting costs	181	17	23	49	83	9	150
(Deficit) from underwriting activities	(1,399)	(234)	(301)	(391)	(15)	(458)	(6,578)
Net investment revenue	2,004	566	215	540	467	216	3,210
Other revenue	2	–	–	1	1	–	1
Net surplus (deficit)	607	332	(86)	150	453	(242)	(3,367)

Statement of performance and financial statements