

1 September 2017

Mr Aaron Tily

Email: fyi-request-6390-ed15a96b@requests.fyi.org.nz

Dear Mr Tily

Official Information Act Request

Thank you for your request of 10 August 2017, asking for the following information under the Official Information Act 1982:

What is the current amount of clients in the remote Claims unit.

How many staff occupy the unit. (sic)

Our response

We are pleased to advise that, as at 12 August 2017, the Remote Claims Unit has 212 clients and 6 staff.

ACC is happy to answer your questions

If you have any questions or concerns about the information provided, ACC will be happy to work with you to resolve these. Please address any concerns by emailing GovernmentServices@acc.co.nz or in writing to *Government Services, PO Box 242, Wellington 6140*.

If you're unhappy with ACC's response, you may make a complaint to the Office of the Ombudsman. You can call them on 0800 802 602 between 9am and 5pm on weekdays, or write to *The Office of the Ombudsman, PO Box 10152, Wellington 6143*.

Yours sincerely

Government Engagement and Support