

28 August 2017

Andrew  
[fyi-request-6422-3c7ac370@requests.fyi.org.nz](mailto:fyi-request-6422-3c7ac370@requests.fyi.org.nz)

Dear Andrew

### Official Information Act Request

Thank you for your request of 16 August 2017, asking for the following information under the Official Information Act 1982 (the Act):

- *A list of all accredited private urgent care clinics by location in New Zealand.*

ACC does not hold a central registry of all accredited urgent care clinics. This is held by the Royal New Zealand College of Urgent Care. For more information you can contact the 'College' at the following link: <http://rnzcuc.org.nz/clinic-accreditation/>.

However, ACC is able to provide you with the enclosed appendix. This document names the clinics that have a contract with ACC to provide 'Urgent Care' services for ACC clients, who have sustained an injury. The contract does not cover urgent care that is required because of an illness or a health problem.

#### Queries or concerns

If you have any questions or concerns about the information provided, ACC will be happy to work with you to resolve these. Please send any concerns by email to [GovernmentServices@acc.co.nz](mailto:GovernmentServices@acc.co.nz) or in writing to *Government Services, PO Box 242, Wellington 6140*.

You also have the right to make a complaint to the Office of the Ombudsman. You can call them on 0800 802 602, 9am to 5pm weekdays, or write to:

The Office of the Ombudsman  
PO Box 10 152  
WELLINGTON 6143

Yours sincerely

**OIA Services**  
**Government Engagement and Support**

Encl: Appendix – List of contracted Urgent Care Clinic service providers

## Appendix - Contracted Urgent Care Clinics

Region	Urgent Care Clinics
Northland	White Cross Whangarei
Auckland	Apollo Medical
	Silverdale Medical
	ETHC Glen Innes
	ETHC Browns Road
	ETHC Mt Roskill
	ETHC Bairds Rd A & M
	ETHC Dawsons Rd
	ETHC Mangere
	Shorecare Northcross clinic
	White Cross Ponsonby
	East Care Accident, Medical & Specialist Centre
	The Doctors Ti Rakau
	White Cross Lunn Ave A&M
	Westgate Medical Centre
	White Cross Ascot Accident & Medical Clinic
	St Lukes White Cross Accident & Medical Clinic
	Three Kings Accident & Medical Clinic
	Westcare White Cross New Lynn
	White Cross Glenfield A&M Clinic
	Westcare White Cross Henderson
	White Cross Otahuhu
	Counties Urgent Care Papakura
	Shorecare Takapuna Clinic
	Takanini Urgent Care
	OneHealth General Practice & Urgent Care
	Mangere Family Doctors
	Coastcare A&M Centre, Red Beach
	Bakerfield Medical & Urgent Care
	Onehunga A&M

Waikato	Tui Medical Davies Corner
	Tui Medical Rototuna
	Victoria Clinic Hamilton
Bay of Plenty	Accident & HealthCare Tauranga
Hawkes Bay	The Doctors Hastings
	The Hastings Health Centre A&M
Central	New Plymouth - Medicross Urgent Care Clinic
	Whanganui A&M Clinic
	Radius Medical - Palmerston North
	City Doctors White Cross Palmerston North
	Ruapehu Alpine Lifts Medical Centres
Marlborough	Medical & Injury Centre - Nelson
Christchurch	Moorhouse Medical Centre
	Riccarton Clinic
	Anglesea Clinic A&M
	Pegasus Health 24 Hour Surgery