

Reference: 0050572

15 September 2017

Mr Lawson
fyi-request-6454-2385b2f3@requests.fyi.org.nz

Dear Mr Lawson

Official Information Act Request

Thank you for your request of 21 August 2017, asking for the following information under the Official Information Act 1982:

1. *For each year specified, please confirm how many ACC Claimant's in receipt of, or who were in receipt of weekly compensation payments, whether for that full period, and likewise for part of that financial year, had their entitlements paid into a KiwiBank bank account.*
2. *For each year please confirm the total number of ACC Claimants that received weekly compensation throughout each relevant year specified, with the figure totalling, both those whom had received weekly compensation for the full period, and also those whom came off the entitlement through the financial year.*
3. *For each year please confirm the percentage of the ACC claimants whom have received weekly compensation entitlements to KiwiBank bank accounts in relation to the number of ACC Claimants whom have received weekly compensation through that year, be it for the full year, and or those for whom received weekly compensation for part of that financial year.*

ACC has reviewed its records and identified where weekly compensation payments are made and where the bank account bank number identifies KiwiBank bank accounts. Please note that a claim may receive multiple weekly compensation payments per financial year but is only counted once per financial year in the tables provided. A claim may appear in multiple financial years.

Table 1: Count of claims that have been paid weekly compensation and of those which have been paid to KiwiBank bank accounts during the period 01 July 2012 to 30 June 2017, broken down by financial year as at 14 September 2017

Payment Financial Year	Count of claims that have been paid weekly compensation	
	Claims paid to KiwiBank accounts	% paid to KiwiBank accounts
2012/13	2,659	3%
2013/14	3,793	4%
2014/15	4,519	4%
2015/16	4,582	4%
2016/17	3,678	3%

Table 2: Count of claims that have been paid weekly compensation to KiwiBank bank accounts during the period 01 July 2012 to 30 June 2017, broken down by financial year and whether they received weekly compensation for the full or partial period as at 14 September 2017

Payment Financial Year	Count of claims that have been paid weekly compensation to KiwiBank accounts				
	Overall	Received WC for full period	Received WC for partial period	% Received WC for full period	% Received WC for partial period
2012/13	2,659	772	1,887	29%	71%
2013/14	3,793	1,066	2,727	28%	72%
2014/15	4,519	1,328	3,191	29%	71%
2015/16	4,582	1,467	3,115	32%	68%
2016/17	3,678	1,161	2,517	32%	68%

ACC is happy to answer your questions

If you have any questions about the information provided, I will be happy to work with you to resolve these. I can be contacted via email at GovernmentServices@acc.co.nz

You also have the right to make a complaint to the Office of the Ombudsman. You can call them on 0800 802 602, 9am to 5pm weekdays, or write to:

The Office of the Ombudsman
PO Box 10 152
WELLINGTON 6143

Yours sincerely

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Government Engagement and Support**