



15 SEP 2017

Shubham Arora

File No: DOIA 1718 – 0269

Dear Shubham,

Thank you for your email of 21 August 2017, requesting the following information under the Official Information Act 1982 (the Act):

*-I want to request information for the number of Employer Assisted Work Visas (2 Years after study visa or post-graduate job search visa) and Essential Skills Work Visas issued in the term from FEB 2017 – AUG 2017 based on job offers from Concentrix Services (New Zealand) Limited. The company operates a call centre in Mt. Albert and serves various well renowned clients. I do not belong to any media and this information is only for my own analysis only. I want the details of how many visas were issued in the term, what was the job position/title and qualification of the applicants. My intent is to gather information for my personal visa application based on the offer of employment from Concentrix. I understand that each applicant who applies for a visa is issued a unique client number and application number and the information can be tracked easily.*

**Our response**

1. The first part of your request was for the number of Employer Assisted Work visas and Essential Skills Work Visas issued from February 2017 to August 2017 based on job offers from Concentrix Services Limited.

Please refer to Appendix A for this requested data. We have gathered the data up until 21 August 2017, which is when you lodged your OIA request.

2. The second part of your request was for the job position/title of these applicants.

This part of your request has been refused under section 18(f) of the Act as the information cannot be made available without substantial collation. This is because the information is not held in a reportable format. To provide it would require us to access the free text assessment notes or manually check the label that was issued through our system for each of these 91 applications individually.

3. You have also requested the details regarding the qualifications of these applicants.



This part of your request has also been refused under section 18(f) of the Act because the qualifications of applicants are not held against these work visa applications in a reportable format. Again, providing this information would require manually checking all 91 applications individually and reading the assessment notes to determine if any information regarding qualifications has been included.

Any attempt to provide this information would remove Ministry staff from their core duties. In accordance with section 18A(1) of the Act, I have considered whether fixing a charge under section 15 or extending the time limit under section 15A would enable your request to be granted, but it is my view that neither would do so. I have also considered whether consulting with you would assist you to make the request in a form that would remove the reason for refusal, as required by section 18B of the Act. However, I am not satisfied that it would do so.

You have the right to seek an investigation and review of my decision to refuse your request by the Ombudsman, whose address for contact purposes is:

The Ombudsman  
Office of the Ombudsman  
PO Box 10-152  
Wellington 6143

If you wish to discuss any aspect of your request or this response, please contact Steph Lowe, Business Advisor, Operations Support, Immigration New Zealand at [Steph.Lowe@mbie.govt.nz](mailto:Steph.Lowe@mbie.govt.nz) or +64 4 917 8024.

Yours sincerely

Geoff Scott  
Assistant General Manager – Visa Services  
Immigration New Zealand

Appendix A

Work Visa approvals for employment with Concentrix Services between 01 February 2017 and 21 August 2017	
application criteria	Total
Essential Skills	28
Post-study - Employer Assisted	63
Grand Total	91

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