



DOIA 1718-0283

20 September 2017

Steven Heath
fyi-request-6470-bb0caf25@requests.fyi.org.nz

Dear Mr Heath

Thank you for your email of 23 August 2017 requesting the following information under the Official Information Act 1982 (the Act):

I would like to know how many complaints MBIE has received from suppliers per year regarding a procurement process since June 2010.

This is the date that the guide for making complaints by suppliers was first issued (<http://www.procurement.govt.nz/procurement/for-suppliers/working-with-government/feedback-and-complaints>).

As well as the total per FY year what details does MBIE have on the type of complaints and what the outcome was on these complaints.

I am writing to advise you that the Ministry will provide a response but needs to extend the time available to answer your request. The Ministry's response will be sent to you no later than 25 October 2017.

The reason for the extension is that consultations necessary to make a decision on the request are such that a proper response to the request cannot be made within the original time limit.

You have the right to seek an investigation and review by the Ombudsman of our decision to extend the time limit. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

The Ministry will respond to you sooner if we are able to.

Yours sincerely

Sarah Corbett
Team Leader
Ministerial Services

