

# SMS Incident Report

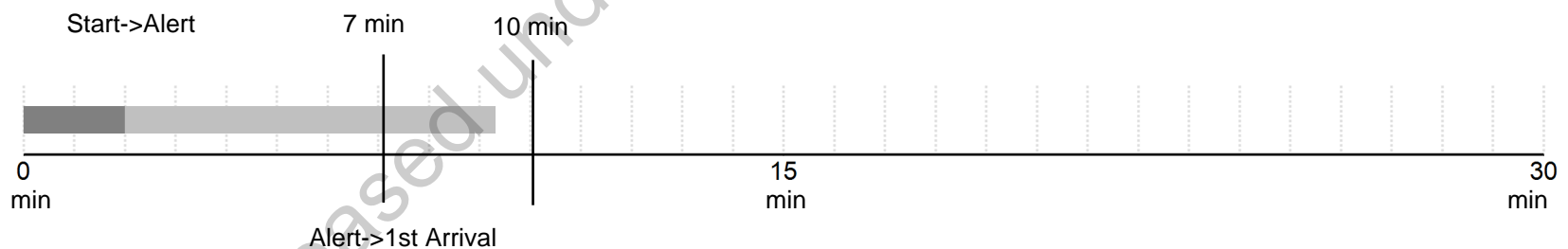
29/08/2017 08:33:29

## Summary

**CAD Number** F2369790 **Status** Closed  
**Station** East Coast Bays Station  
**Incident Started** 28/08/2017 12:03:00 **Incident Ended** 28/08/2017 13:35:48  
**Incident Type** 5102: Assist ambulance  
**Common Name**  
**Address** 40 GLENVAR ROAD TORBAY  
**Alarm Method** Ambulance Call **Alarm Level** 1  
**PFA Number**  
**Zone** 148385  
**Map Grid E** 1755872 **Map Grid N** 5937710  
**First Caller** [REDACTED] **First Caller Contact** [REDACTED]  
**Incident Closed** 28/08/2017 13:35:48  
**Report Completed** 20:59, Mon 28 Aug 2017 by Mark Whittington

## Responses

Call Sign	Type	Station Alert	Enroute Time	Arrival Time	Departed
EAST831	P1	12:05:00 28 Aug 2017	12:05:49 28 Aug 2017	12:12:19 28 Aug 2017	12:26:11 28 Aug 2017



## Elapsed Times

Call Sign	Start To Alert	Alert To Arrival	Start To Arrival	Start To Departed
EAST831	00:02:00	00:07:19	00:09:19	00:23:11

**Message Log**

Time	Message
12:03:44	INC INFO: STOKES BASKET REQUIRED
12:03:45	** Event Type changed from AMB2FIR to MIN at: 28/08/17 12:03:45
12:03:45	** Event Priority changed from 1 to 2 at: 28/08/17 12:03:45
12:04:41	** Recommended unit EAST831 for requirement PUMP (>3.7 km)
12:05:49	Unit EAST831 [ K1 : PROCEEDING TO INCIDENT]
12:06:50	FIR2AMB FIRE FROM EAST COAST BAYS
12:12:20	Unit EAST831 [ K55 : SPECIAL SERVICE EVENT]
12:25:10	Unit EAST831 [ KC : UNIT CALLING]
12:25:49	Unit EAST831 [ STOP : MESSAGE] SO WHITTINGTON - 1 PT REMOVED TO HOSPICE STATUS 1
12:26:13	Unit EAST831 [ K4 : ON RT INSIDE NORMAL TURNOUT AREA]
13:35:47	** Assigned Result Code: MIN, Detailed Event Type: 9900, Qualifier 1: Q1,
13:35:47	Qualifier 2:

**Incident**

<b>CAD Number</b>	F2369790
<b>Incident Reporter</b>	Mark Whittington
<b>Incident Controller</b>	M Whittington
<b>Distance Travelled (km)</b>	5
<b>Delay In Receiving Call</b>	

**Property Details**

<b>Occupant</b>	
<b>Building Owner</b>	
<b>General Property Use</b>	Single house
<b>Special Property Use</b>	Single house
<b>Purpose Group</b>	

**Actions**

<b>Persons Reported Trapped</b>	
<b>Evacuation Status</b>	
<b>Action Prior 1</b>	
<b>Action Prior 2</b>	
<b>Action Taken</b>	Assistance (inc. minor rescues, medic service)

**Civilians**

<b>Civilians Rescued</b>	0
<b>Civilians Extricated</b>	0

Civilians Assisted

1

Civilians Evacuated

**Origin**

Location

Level

**Equipment Used**

Quantity	Equipment
1	First aid kit, including O2 units, surgical gloves

**Equipment Involved**

Equipment Involved

Year

Make

Model

Released under the Official Information Act