

# SMS Incident Report

05/09/2017 08:14:40

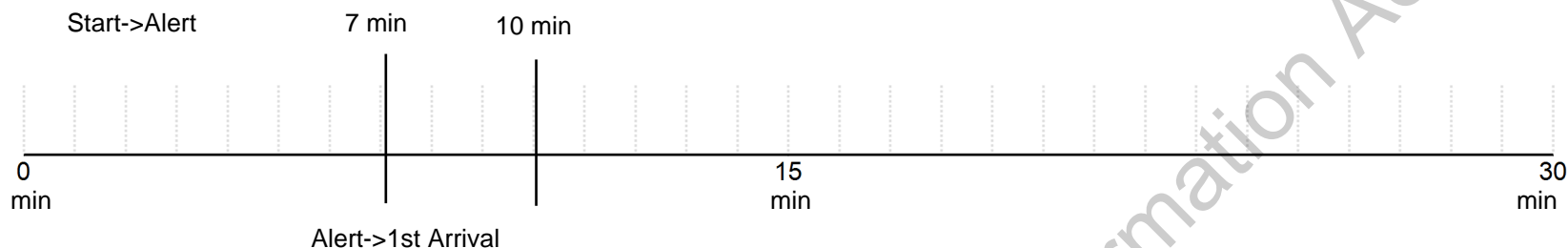
## Summary

**CAD Number** F2370744 **Status** Closed  
**Station** Balmoral Station  
**Incident Started** 29/08/2017 21:14:42 **Incident Ended** 30/08/2017 00:04:01  
**Incident Type** 1101: Structure fire with damage  
**Common Name** PULLMAN HOTEL AUCKLAND  
**Address** UNKN0001 WATERLOO QUADRANT AUCKLAND CENTRAL  
**Alarm Method** Manual PFA Call **Alarm Level** 3  
**PFA Number** 116516  
**Zone** 142004  
**Map Grid E** 1757853 **Map Grid N** 5920514  
**First Caller** **First Caller Contact**  
**Incident Closed** 30/08/2017 01:26:09  
**Report Completed** 16:22, Mon 04 Sep 2017 by Mark Griffin

## Responses

Call Sign	Type	Station Alert	Enroute Time	Arrival Time	Departed
BALM611	P1	21:16:02 29 Aug 2017	21:17:10 29 Aug 2017	21:19:02 29 Aug 2017	23:35:46 29 Aug 2017
PARN251	P1	21:16:08 29 Aug 2017	21:17:41 29 Aug 2017	21:19:50 29 Aug 2017	00:05:44 30 Aug 2017
GREY261	P1	21:15:59 29 Aug 2017	21:17:22 29 Aug 2017	21:20:11 29 Aug 2017	00:07:36 30 Aug 2017
BALM6117	SU	21:15:59 29 Aug 2017	21:17:22 29 Aug 2017	21:22:45 29 Aug 2017	23:35:32 29 Aug 2017
AUCK206	HPNP	21:16:05 29 Aug 2017	21:19:32 29 Aug 2017	21:22:54 29 Aug 2017	22:45:37 29 Aug 2017
PARN255	HPNP	21:22:43 29 Aug 2017	21:23:51 29 Aug 2017	21:26:33 29 Aug 2017	22:46:46 29 Aug 2017
AUCK2018	CUHU	21:22:45 29 Aug 2017	21:23:55 29 Aug 2017	21:30:11 29 Aug 2017	23:38:48 29 Aug 2017
AUCK207	PR	21:26:23 29 Aug 2017	21:26:52 29 Aug 2017	21:30:17 29 Aug 2017	00:04:03 30 Aug 2017
REMU211	P1	21:22:49 29 Aug 2017	21:23:48 29 Aug 2017	21:31:35 29 Aug 2017	23:02:20 29 Aug 2017
ELLE274	PM	21:22:52 29 Aug 2017	21:24:24 29 Aug 2017	21:34:23 29 Aug 2017	23:02:54 29 Aug 2017
AUCKOSU2	SV	21:28:07 29 Aug 2017	21:28:07 29 Aug 2017	21:46:11 29 Aug 2017	23:58:45 29 Aug 2017
AVON607	PR	21:53:15 29 Aug 2017	21:53:53 29 Aug 2017	21:57:28 29 Aug 2017	22:46:24 29 Aug 2017
ONEH221	P1	21:53:19 29 Aug 2017	21:54:59 29 Aug 2017	22:02:27 29 Aug 2017	22:42:44 29 Aug 2017
TEAT664	PM	21:53:05 29 Aug 2017	21:55:12 29 Aug 2017	22:07:03 29 Aug 2017	22:39:08 29 Aug 2017
AUCKCITY4	OF	22:00:01 29 Aug 2017	22:04:27 29 Aug 2017	22:09:09 29 Aug 2017	23:17:14 29 Aug 2017
AUCKOSU4	CV	21:53:09 29 Aug 2017	21:59:41 29 Aug 2017	22:11:50 29 Aug 2017	23:44:54 29 Aug 2017

PAPA344	PM	21:53:09 29 Aug 2017	21:55:08 29 Aug 2017	22:12:21 29 Aug 2017	22:39:07 29 Aug 2017
WAITEMATA1	OF	22:01:45 29 Aug 2017	22:06:57 29 Aug 2017	22:15:22 29 Aug 2017	22:34:47 29 Aug 2017
AVON6015	BA	21:53:12 29 Aug 2017	22:06:42 29 Aug 2017	22:19:37 29 Aug 2017	23:41:25 29 Aug 2017
GLEN641	P1	21:55:07 29 Aug 2017	21:56:49 29 Aug 2017	22:20:23 29 Aug 2017	23:42:03 29 Aug 2017
AUCKCITY2	OF	21:28:12 29 Aug 2017	21:28:48 29 Aug 2017	22:27:01 29 Aug 2017	23:25:43 29 Aug 2017
FIWAITEM3	FSO	22:54:54 29 Aug 2017	23:08:53 29 Aug 2017	23:29:22 29 Aug 2017	00:20:16 30 Aug 2017
MTRO621	P1				21:53:56 29 Aug 2017



**Elapsed Times**

Call Sign	Start To Alert	Alert To Arrival	Start To Arrival	Start To Departed
BALM611	00:01:20	00:03:00	00:04:20	02:21:04
PARN251	00:01:26	00:03:42	00:05:08	02:51:02
GREY261	00:01:17	00:04:12	00:05:29	02:52:54
BALM6117	00:01:17	00:06:46	00:08:03	02:20:50
AUCK206	00:01:23	00:06:49	00:08:12	01:30:55
PARN255	00:08:01	00:03:50	00:11:51	01:32:04
AUCK2018	00:08:03	00:07:26	00:15:29	02:24:06
AUCK207	00:11:41	00:03:54	00:15:35	02:49:21
REMU211	00:08:07	00:08:46	00:16:53	01:47:38
ELLE274	00:08:10	00:11:31	00:19:41	01:48:12
AUCKOSU2	00:13:25	00:18:04	00:31:29	02:44:03
AVON607	00:38:33	00:04:13	00:42:46	01:31:42
ONEH221	00:38:37	00:09:08	00:47:45	01:28:02
TEAT664	00:38:23	00:13:58	00:52:21	01:24:26
AUCKCITY4	00:45:19	00:09:08	00:54:27	02:02:32
AUCKOSU4	00:38:27	00:18:41	00:57:08	02:30:12
PAPA344	00:38:27	00:19:12	00:57:39	01:24:25
WAITEMATA1	00:47:03	00:13:37	01:00:40	01:20:05
AVON6015	00:38:30	00:26:25	01:04:55	02:26:43
GLEN641	00:40:25	00:25:16	01:05:41	02:27:21
AUCKCITY2	00:13:30	00:58:49	01:12:19	02:11:01
FIWAITEM3	01:40:12	00:34:28	02:14:40	03:05:34
MTRO621				00:39:14

**Notifications**

Date	Time	Party Notified
29 Aug 2017	21:22:25	VECTOR
29 Aug 2017	21:23:32	POL/AMB
29 Aug 2017	21:23:52	AAC AUCKLAND CITY PAGED
29 Aug 2017	21:23:53	POL&AMB
29 Aug 2017	21:27:21	AAC AUCKLAND CITY 2 PAGE ACK WIL RESPOND
29 Aug 2017	21:28:49	ETA FOR VECTOR 30 MINS
29 Aug 2017	21:29:12	AUCKLAND CITY 4 PAGE ACK
29 Aug 2017	21:53:24	VECTOR UPDATED - 3RD ALARM
29 Aug 2017	21:54:12	AMB BY PHNE, ATTENDANCE REQUIRED
29 Aug 2017	21:54:29	AMB/POL 3RD ALARM
29 Aug 2017	21:55:47	AUCKLAND CITY AREA 3RD ALARM GROUP PAGED
29 Aug 2017	21:55:53	AC WAITEMATA1 PAGED
29 Aug 2017	21:57:10	AAC AUCKLAND CITY 2 AND 4 PAGED
29 Aug 2017	21:59:49	AAC AUCKLAND CITY 4 PAGE ACK WILL RESPOND
29 Aug 2017	22:01:31	AC WAITEMATA 1 PAGE ACK WILL RESPOND
29 Aug 2017	22:02:36	AUCKCITY1 ACK PAGE, UPDATED
29 Aug 2017	22:03:14	COUNTIES1 ACK PAGE
29 Aug 2017	22:03:20	COUNTIES 1 PAGE ACK
29 Aug 2017	22:09:04	██████████ REQUEST K25 662
29 Aug 2017	22:16:19	ATTENDANCE EMAIL TO ICU AUCKLAND (AUCK2018)
29 Aug 2017	22:55:07	FI WAITEMATA3 PAGED

**Message Log**

Time	Message
21:14:43	AL: 116516 21:14:42 INITIAL - AL
21:14:43	PANEL: SPRINKLER VALVE HOUSE PRINCES STREET
21:14:44	** LOI search completed at 29/08/17 21:14:44
21:15:00	ACCESS NO: -C
21:15:06	Duplicate Event:Location = UNKN0001 WATERLOO QUAD,AUCKLAND CENTRAL,AUCKLAND:
21:15:06	INC INFO: BUILDING FIRE
21:15:06	@PULLMAN HOTEL AND RESIDENCES BUILDING, Type = STRU - STRUCTURE FIRE, Caller
21:15:06	Name = GPR HOTELS LIMITED, Caller Ph Number = ██████████, Caller Address = 2
21:15:06	WATERLOO QUADRANT, AUCKLAND CENTRAL, AUCKLAND CITY, Call Source = 111Inc
21:15:06	InfoBUILDING FIRE , Event Source = Fire 111
21:15:06	End of Duplicate Event data
21:15:15	** Event Type changed from SPRNKLR to STRU at: 29/08/17 21:15:15
21:15:15	INC INFO: CONIRMED FIRE

21:15:34	** Recommended unit AUCK206 for requirement AERIAL (>1.4 km)
21:15:34	** Recommended unit GREY261 for requirement PUMP (>1.4 km)
21:15:34	** Recommended unit BALM611 for requirement PUMP (>1.4 km)
21:15:34	** Recommended unit PARN251 for requirement PUMP (>1.2 km)
21:15:43	Unit GREY261 [ K4 : ON RT INSIDE NORMAL TURNOUT AREA]
21:17:12	Unit BALM611 [ K1 : PROCEEDING TO INCIDENT]
21:17:23	Unit GREY261 [ K1 : PROCEEDING TO INCIDENT]
21:17:42	Unit PARN251 [ K1 : PROCEEDING TO INCIDENT]
21:17:52	Unit BALM611 [ KC : UNIT CALLING]
21:18:23	Unit BALM611 [ SITREP : ] FURHTER INFO ON THIS CALL
21:18:48	Unit BALM611 [COMCEN COM : MESSAGE] WE RECEIVED 1 PFA ACTIVATION AND 1 CALL FROM
21:18:48	PREMISE ADV CONFIRMED FIRE DID NOT SAY WHERE
21:19:03	Unit BALM611 [ K77 : NOTHING SHOWING]
21:19:33	Unit AUCK206 [ K1 : PROCEEDING TO INCIDENT]
21:19:51	Unit PARN251 [ K2 : IN ATTENDANCE AT INCIDENT]
21:20:12	Unit GREY261 [ K2 : IN ATTENDANCE AT INCIDENT]
21:20:29	Unit BALM611 [COMCEN COM : MESSAGE] FYI ACCESS NUMBER IS CHARLIE
21:21:24	Unit BALM611 [ KC : UNIT CALLING]
21:21:59	Unit BALM611 [ SITREP : ] SO GRIFFIN IPS FIRE LVL 10 AND 11 REPORT OF FIRE ROOM
21:21:59	54 LEVEL 11 TRANSMIT 2ND ALARM
21:22:20	INC INFO: CONIRMED FIRE TXT 2ND ALARM
21:22:30	** Alarm level updated to 2
21:22:30	** Recommended unit PARN255 for requirement AERIAL (>1.2 km)
21:22:30	** Recommended unit AUCK2018 for requirement COMU (>1.4 km)
21:22:30	** Recommended unit REMU211 for requirement PUMP (>3.5 km)
21:22:30	** Recommended unit ELLE274 for requirement PUMP (>6.5 km)
21:22:46	Unit BALM6117 [ K2 : IN ATTENDANCE AT INCIDENT]
21:22:55	Unit AUCK206 [ K2 : IN ATTENDANCE AT INCIDENT]
21:23:13	POL/AMB FROM FIRE; 2ND ALARM @ PULLMAN HOTEL
21:23:26	AMBO EVENT 0849-1-2017/08/29-FIR LINKED AT 29/08/2017 21:23:26
21:23:48	Unit REMU211 [ K1 : PROCEEDING TO INCIDENT]
21:23:52	Unit PARN255 [ K1 : PROCEEDING TO INCIDENT]
21:23:56	Unit AUCK2018 [ K1 : PROCEEDING TO INCIDENT]
21:24:01	NOPT OSU AUCKLAND PAGED
21:24:25	Unit ELLE274 [ K1 : PROCEEDING TO INCIDENT]
21:26:33	Unit PARN255 [ K2 : IN ATTENDANCE AT INCIDENT]
21:26:53	Unit AUCK207 [ K1 : PROCEEDING TO INCIDENT]
21:27:03	Unit AUCK2018 [ K39 : RE-TRANSMIT YOUR CURRENT STATUS] WHEN READY
21:27:15	Unit ELLE274 [ KC : UNIT CALLING]

21:27:34	CORRECTION TO ABOVE, AUCK207 K39 WHEN READY
21:27:56	Unit ELLE274 [ SITREP : ] DELAYED RESPONSE DUE TO PENROSE INTERCHANGE ON-RAMP
21:27:56	CLOSED PROCEEDING TO GREENLANE ON RAMP
21:28:08	Unit AUCKOSU2 [ K1 : PROCEEDING TO INCIDENT]
21:28:22	Unit AUCKOSU2 [ K38 : ASSOCIATE THIS UNIT TO EVENT - EVENT ADDRESS]
21:28:26	Unit AUCKOSU2 [ K39 : RE-TRANSMIT YOUR CURRENT STATUS]
21:28:48	Unit AUCKCITY2 [ K1 : PROCEEDING TO INCIDENT]
21:29:19	Unit AUCK207 [COMCEN COM : MESSAGE] BE ADV ETA FOR VECTOR IS 30 MIN @ 2129
21:30:11	Unit AUCK2018 [ K2 : IN ATTENDANCE AT INCIDENT]
21:30:18	Unit AUCK207 [ K2 : IN ATTENDANCE AT INCIDENT]
21:30:25	Unit AUCKOSU2 [ K1 : PROCEEDING TO INCIDENT]
21:31:35	Unit REMU211 [ K2 : IN ATTENDANCE AT INCIDENT]
21:32:22	COVERING UNIT ONEH221 DISPATCHED TO STATION ELLERSLIE
21:32:22	D0710063
21:33:08	COVERING UNIT AVON607 DISPATCHED TO STATION AUCKLAND
21:33:08	TERMINAL: D0710063
21:34:23	Unit ELLE274 [ K2 : IN ATTENDANCE AT INCIDENT]
21:37:56	Unit AUCK2018 [ KC : UNIT CALLING]
21:38:58	Unit AUCK2018 [ K44 : COMMAND OR CONTROL POINT ESTABLISHED - OIC AND LOCATION]
21:38:58	PRINCES COMMAND SSO DEVOE
21:39:45	Unit AUCK2018 [ KC : UNIT CALLING]
21:40:13	Unit AUCK2018 [ SITREP : ] SSO DEVOE PULLMAN HOTEL HEAVY SMOKE LOG ON LVL 11
21:40:13	CREWS INV
21:46:11	Unit AUCKOSU2 [ K2 : IN ATTENDANCE AT INCIDENT]
21:48:39	Duplicate Event:Location = UNKN0001 WATERLOO QUAD,AUCKLAND CENTRAL,AUCKLAND:
21:48:39	INC INFO: CALLER CAN SEE THE FIRE ON THE OUTSIDE
21:48:39	@PULLMAN HOTEL AUCKLAND, Type = STRU - STRUCTURE FIRE, Caller Ph Number =
21:48:39	1021621948, Call Source = 111Inc InfoCALLER CAN SEE THE FIRE ON THE OUTSIDE ,
21:48:39	Event Source = Fire 111
21:48:39	End of Duplicate Event data
21:49:09	CALLER LOOKING ACROSS AT BUILDING CAN SEE FIREMEN IN THE ROOM BUT ITS COMING
21:49:09	FROM THE ROOM BELOW
21:50:54	Unit AUCK2018 [ K2 : IN ATTENDANCE AT INCIDENT]
21:51:45	Unit AUCK2018 [COMCEN COM : MESSAGE] FURTHER INFO PASSED - CALLER CAN SEE FIRE
21:51:45	ON THE LEVEL BELOW WHERE THE FIREFIGHTERS ARE WORKING - NOONE IS ON THAT LEVEL
21:51:54	Unit AUCK2018 [ KP : PRIORITY MESSAGE]
21:52:16	Unit AUCK2018 [ KP : PRIORITY MESSAGE] TXT 3RD ALAM
21:52:24	POL/AMB FROM FIRE; NOW 3RD ALARM
21:52:24	INC INFO: CONIRMED FIRE TXT 3RD ALARM
21:52:53	** Alarm level updated to 3

21:52:53	** Recommended unit TEAT664 for requirement AERIAL (>10.8 km)
21:52:53	** Recommended unit PAPA344 for requirement AERIAL (>17.9 km)
21:52:53	** Recommended unit AVON6015 for requirement BAT (>8.2 km)
21:52:53	** Recommended unit AUCKOSU4 for requirement CANT (>11.9 km)
21:52:53	** Recommended unit AVON607 for requirement PUMP (>1.4 km)
21:52:53	** Recommended unit ONEH221 for requirement PUMP (>6.5 km)
21:53:54	Unit AVON607 [ K1 : PROCEEDING TO INCIDENT]
21:53:57	Unit MTRO621 [ K4 : ON RT INSIDE NORMAL TURNOUT AREA]
21:54:59	Unit ONEH221 [ K1 : PROCEEDING TO INCIDENT]
21:55:08	Unit PAPA344 [ K1 : PROCEEDING TO INCIDENT]
21:55:12	Unit TEAT664 [ K1 : PROCEEDING TO INCIDENT]
21:56:27	AL: PAGING ACK TIMED OUT FOR STATION: 1466 at 29/08/17 21:56:27
21:56:50	Unit GLEN641 [ K1 : PROCEEDING TO INCIDENT]
21:57:29	Unit AVON607 [ K2 : IN ATTENDANCE AT INCIDENT]
21:59:30	Unit AUCK2018 [ KC : UNIT CALLING]
21:59:39	Unit AUCK2018 [ KC : UNIT CALLING]
21:59:42	Unit AUCKOSU4 [ K1 : PROCEEDING TO INCIDENT]
21:59:48	Unit AUCK2018 [ KC : UNIT CALLING]
22:00:21	Unit AUCKOSU4 [ K1 : PROCEEDING TO INCIDENT]
22:00:35	Unit AUCK2018 [ SITREP : ] CONFIRMED FIRE ON LVL 11 2ND SMOKE LOGGING ON LVL 10
22:00:35	AND 12 1 LPD FROM RISER MAIN IN USE FIRE PERSONNEL INV UPPER LEVELS FOR SMOKE
22:00:35	SPREAD CAN YOU ADV ALL RESPONDING APPLIANCES THE COMMAND UNIT IS ON CNR
22:00:35	BOWEN
22:00:35	AND PRINCESS
22:01:25	Unit AUCK2018 [COMCEN COM : MESSAGE] ALL 3RD ALARM APPLIANCES RESPONDING, DID
22:01:25	YOU COPY?
22:01:56	Unit ONEH221 [ SITREP : ] COPY
22:01:56	Unit TEAT664 [ SITREP : ] COPY
22:01:56	Unit GLEN641 [ SITREP : ] COPY
22:01:57	Unit PAPA344 [ SITREP : ] COPY
22:02:28	Unit ONEH221 [ K2 : IN ATTENDANCE AT INCIDENT]
22:03:13	Unit GLEN641 [ KC : UNIT CALLING]
22:03:34	Unit AUCK2018 [ KC : UNIT CALLING]
22:03:46	Unit GLEN641 [ SITREP : ] CAN YOU ACTIVATE AVONDALES GENERAL ALARM
22:03:49	Unit AUCK2018 [ KC : UNIT CALLING]
22:04:24	Unit AUCK2018 [ K44 : COMMAND OR CONTROL POINT ESTABLISHED - OIC AND LOCATION]
22:04:24	AAC WOON
22:04:27	Unit AUCKCITY4 [ K1 : PROCEEDING TO INCIDENT]
22:05:34	Unit GLEN641 [COMCEN COM : MESSAGE] [BELLS PUT DOWN AT AVONDALE STATION FOR
22:05:34	TEAT644 TO UPLIFT AVON6015] WAS THAT SUCCESSFUL?

22:05:45 Unit GLEN641 [ SITREP : ] AFFIRM

22:06:43 Unit AVON6015 [ K1 : PROCEEDING TO INCIDENT]

22:06:57 Unit WAITEMATA1 [ K1 : PROCEEDING TO INCIDENT]

22:07:03 Unit TEAT664 [ K2 : IN ATTENDANCE AT INCIDENT]

22:09:03 Unit GLEN641 [ KP : PRIORITY MESSAGE]

22:09:03 COVERING UNIT TEAT662 DISPATCHED TO STATION TE ATATU AT  
D0710063

22:09:09 Unit AUCKCITY4 [ K2 : IN ATTENDANCE AT INCIDENT]

22:09:35 Unit GLEN641 [ KP : PRIORITY MESSAGE] DISREGARD

22:11:50 Unit AUCKOSU4 [ K2 : IN ATTENDANCE AT INCIDENT]

22:11:50 COVERING UNIT MTWE237 DISPATCHED TO STATION ELLERSLIE  
D0710063

22:12:22 Unit PAPA344 [ K2 : IN ATTENDANCE AT INCIDENT]

22:12:34 COVERING UNIT BIRK821 DISPATCHED TO STATION AUCKLAND

22:12:34 TERMINAL: D0710063

22:13:40 Duplicate Event:Location = UNKN0001 WATERLOO QUAD,AUCKLAND CENTRAL,AUCKLAND:  
22:13:40 INC INFO: CALLERS WIFE IN ROOM 1122  
22:13:40 @PULLMAN HOTEL AUCKLAND, Type = STRU - STRUCTURE FIRE, Call Source = 111Inc  
22:13:40 InfoCALLERS WIFE IN ROOM 1122  
22:13:40 End of Duplicate Event data

22:14:31 Unit AUCK2018 [COMCEN COM : MESSAGE] THERE IS A WOMAN IN ROOM 1122 UNABLE TO  
GET

22:14:31 OUT DUE TO ALL THE SMOKE

22:14:45 Unit AUCK2018 [ SITREP : ] COPY MESSAGE

22:15:22 Unit WAITEMATA1 [ K2 : IN ATTENDANCE AT INCIDENT]

22:19:38 Unit AVON6015 [ K2 : IN ATTENDANCE AT INCIDENT]

22:20:23 Unit GLEN641 [ K2 : IN ATTENDANCE AT INCIDENT]

22:27:01 Unit AUCKCITY2 [ K2 : IN ATTENDANCE AT INCIDENT]

22:34:48 Unit WAITEMATA1 [ K4 : ON RT INSIDE NORMAL TURNOUT AREA]

22:39:08 Unit PAPA344 [ K3 : ON RT OUTSIDE NORMAL TURNOUT AREA]

22:39:09 Unit TEAT664 [ K3 : ON RT OUTSIDE NORMAL TURNOUT AREA]

22:42:45 Unit ONEH221 [ K3 : ON RT OUTSIDE NORMAL TURNOUT AREA]

22:45:39 Unit AUCK206 [ K4 : ON RT INSIDE NORMAL TURNOUT AREA]

22:46:25 Unit AVON607 [ K3 : ON RT OUTSIDE NORMAL TURNOUT AREA]

22:46:47 Unit PARN255 [ K4 : ON RT INSIDE NORMAL TURNOUT AREA]

22:47:41 Unit AUCK2018 [ KC : UNIT CALLING]

22:50:07 Unit AUCK2018 [ SITREP : ] AAM WOON; THIS IS A BUILDING OF 18 LEVELS, APROX 20 X  
22:50:07 40 MTRS USED AS A HOTEL. FIRE LOC ATED ON LEVEL 10. FIRE EXTINGUISHED USING  
22:50:07 DELIVERY FROM RISER MAIN. CURRENTLY IN VENTILATION MODE

22:53:04 Unit AUCK2018 [ KC : UNIT CALLING]

22:53:12	Unit AUCK2018 [ KC : UNIT CALLING]
22:53:40	Unit AUCK2018 [ K11F : FIRE SAFETY REQUIRED]
22:54:18	INC INFO: 3RD ALARM, TOC 2114 TOA 2119
22:59:13	Unit AUCK2018 [ K45 : COMMAND RESPONSIBILITY CHANGED TO - NAME] SSO DEVOE
23:01:56	Unit REMU211 [ KC : UNIT CALLING]
23:02:21	Unit REMU211 [ K10 : RECOMMISSIONING]
23:02:56	Unit ELLE274 [ K3 : ON RT OUTSIDE NORMAL TURNOUT AREA]
23:08:54	Unit FIWAITEM3 [ K1 : PROCEEDING TO INCIDENT]
23:16:38	Unit AUCK2018 [ KC : UNIT CALLING]
23:16:46	Unit AUCK2018 [ KC : UNIT CALLING]
23:17:15	Unit AUCKCITY4 [ K4 : ON RT INSIDE NORMAL TURNOUT AREA]
23:17:15	Unit AUCK2018 [ K44 : COMMAND OR CONTROL POINT ESTABLISHED - OIC AND LOCATION]
23:17:15	DISTABLISHING FROM INCIDENT SSO DEVOE CITY207
23:25:44	Unit AUCKCITY2 [ K6 : ON TELEPAGER]
23:26:11	Unit AUCK2018 [ KC : UNIT CALLING]
23:27:13	Unit AUCK2018 [ SITREP : ] ETA FOR THE FI WAITEM3
23:27:26	Unit FIWAITEM3 [ SITREP : ] APPROX 3 MIN
23:27:31	Unit AUCK2018 [ SITREP : ] COPIED
23:29:23	Unit FIWAITEM3 [ K2 : IN ATTENDANCE AT INCIDENT]
23:34:36	Unit BALM6117 [ K2 : IN ATTENDANCE AT INCIDENT]
23:35:16	Unit BALM6117 [ KC : UNIT CALLING]
23:35:33	Unit BALM6117 [ K10 : RECOMMISSIONING]
23:35:34	Unit BALM611 [ KC : UNIT CALLING]
23:35:48	Unit BALM611 [ K10 : RECOMMISSIONING]
23:38:49	Unit AUCK2018 [ K4 : ON RT INSIDE NORMAL TURNOUT AREA]
23:41:26	Unit AVON6015 [ K7 : AT NORMAL STATION]
23:42:10	Unit GLEN641 [ K3 : ON RT OUTSIDE NORMAL TURNOUT AREA]
23:44:56	Unit AUCKOSU4 [ K4 : ON RT INSIDE NORMAL TURNOUT AREA]
23:58:46	Unit AUCKOSU2 [ K4 : ON RT INSIDE NORMAL TURNOUT AREA]
00:03:31	Unit AUCK207 [ KC : UNIT CALLING]
00:04:01	Unit AUCK207 [ K47 : STOP MESSAGE: MESSAGE UNCHANGED FROM INFORMATIVE] HANDED
00:04:01	BACK TO HOTEL MANAGEMENT
00:04:04	Unit AUCK207 [ K4 : ON RT INSIDE NORMAL TURNOUT AREA]
00:05:45	Unit PARN251 [ K3 : ON RT OUTSIDE NORMAL TURNOUT AREA]
00:07:37	Unit GREY261 [ K3 : ON RT OUTSIDE NORMAL TURNOUT AREA]
00:20:18	Unit FIWAITEM3 [ K4 : ON RT INSIDE NORMAL TURNOUT AREA]
01:25:56	UNIT BALM6117 RESPONSE TIME [NULL] ADJUSTED TO
01:25:56	UNIT BALM6117 RESPONSE TIME [NULL] ADJUSTED TO
01:26:08	UNIT AUCKOSU2 ALERT TIME [NULL] ADJUSTED TO
01:26:08	** Assigned Result Code: STRU, Detailed Event Type: 1100, Qualifier 1: Q1,



01:26:08	Qualifier 2:
01:26:09	UNIT BALM6117 ALERT TIME [NULL] ADJUSTED TO
01:26:09	UNIT BALM6117 ALERT TIME [NULL] ADJUSTED TO

**Incident**

**CAD Number** F2370744  
**Incident Reporter** Mark Griffin  
**Incident Controller** S.O Griffin  
**Distance Travelled (km)** 2  
**Delay In Receiving Call**

**Property Details**

**Occupant** Pullman Hotel  
**Building Owner** Owner occupied  
**General Property Use** Hotel, Motel, Lodge, Timeshare  
**Special Property Use** Hotel, Motel, Lodge: Without liquor licence  
**Purpose Group**

**Actions**

**Persons Reported Trapped** No  
**Evacuation Status** Evacuation in progress  
**Action Prior 1**  
**Action Prior 2**  
**Action Taken** Extinguishment, salvage and ventilation

**Civilians**

**Civilians Rescued** 0  
**Civilians Extricated** 0  
**Civilians Assisted** 0  
**Civilians Evacuated**

**Origin**

**Location** Ceiling and roof assembly  
**Level** 5th - 10th floor

**Equipment Used**

Quantity	Equipment
2	Fixed installations for Fire Service use
1	Thermal Imaging Camera

2	Ladder
1	Hand tools - Crowbar, Saw, Hammer, Mop, Broom, Misc small gear
1	Lighting/lights/lighting apparatus
6	BA set
1	Dry/Wet vacuum eg. Aquavac
10	Handheld Radio (or Cellphone)

**Equipment Involved**

Equipment Involved

**Year**

**Make**

**Model**

**Fire**

**Arrival Condition** Small fire

**Heat Source** Heat from electrical equipment: Defective or faulty

**Termination Stage** Flame

**First Object Ignited** Electronic componentry

**First Object Material** PVC eg. Floor Tiles, Guttering/Pipes, Plastic Bags, Elec. Insulation

**Second Object Ignited** Ceiling coverings

**Second Object Material** Wood: sawn, finished timber

**Indicated Cause** Other electrical failure

**Certainty of Cause** High

**Age of Person** No person involved

**Ethnicity** No person involved

**Gender**

**FAIP Service Offered** No **FAIP Service Accepted** No

**Alarms**

Type of Alarm Initiating Call - Smoke Detector System (Monitored)

Performance of System - Alerted occupants - detector in room of origin

Failure/Ineffectiveness of system

Number of sprinkler heads operated 0

**Structure**

**Area of One Floor** 800

**Age of Building** 1946 - 1969

**Structural Frame Type** Reinforced concrete with non-combustible cladding

<b>Number of Floors</b>		15
<b>Number of Basements</b>		3
<b>Internal Wall Lining</b>	Gypsum board (e.g. Gib board, Elephant board)	
<b>Ceiling Lining</b>	Gypsum board (e.g. Gib board, Elephant board)	
<b>Material Generating Most Flame</b>	Wood: Sawn, Finished timber	
<b>Material Generating Most Smoke</b>	PVC	
<b>Avenue of Flame Travel</b>	Failure of rated assembly	
<b>Avenue of Smoke Travel</b>	Service shaft, pipe shaft	
<b>Extent of Flame Damage</b>	Confined to room of origin	
<b>Area of Flame Damage</b>		16
<b>Extent of Smoke Damage</b>	Confined to structure of origin	
<b>Area of Smoke Damage</b>		1200
<b>Extent of Water Damage</b>	Confined to structure of origin	
<b>Area of Water Damage</b>		150
<b>Extent of Fire Control Damage</b>	No damage of this type	
<b>Area of Fire Control Damage</b>		0

**Comments**

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Reporter Comments

Fire above ceiling and below upper floor on level 10 caused by electrical malfunction of air conditioning unit above apartment bathroom ceiling igniting timber framing.

Mark Griffin