



29 SEP 2017

Vipin

fyi-request-6537-0ac3e076@requests.fyi.org.nz

Ref: DOIA 1718-0353

Dear Vipin,

I refer to your request under the Official Information Act 1982 (the OIA) received 11 September 2017, and the amendment request received on 13 September 2017. You have requested the following information:

1. *How many Resident Visa's approved under Skilled Migrant Category based on the offer of employment from 2degrees Mobile Limited as Customer Care Representative/Customer Service Representative, and applied from Christchurch location and Applied for the role ICT Customer support officer (ANZSCO 313112) from Jan 2016 to till date? Please provide the dates of applications and the dates of approvals as well. Thanks*
2. *How many Resident Visa's declined under Skilled Migrant Category based on the offer of employment from 2degrees Mobile Limited as Customer Care Representative/Customer Service Representative and applied from Christchurch location and Applied for the role ICT Customer support officer (ANZSCO 313112) from Jan 2016 to till date and Declined with the reason INZ was not satisfied that the applicant's employment is not a substantial match to the claimed ANZSCO code 313112 ICT Customer support officer. Please provide the dates of applications and the dates of the decision as well. Thanks*
- 3) *In the above question, Does the visa's declined by the same Visa Officer?*
- 4) *Is there any changes INZ has introduced/removed for analyzing the role ICT Customer Support Officer (ANZSCO code 313112) for the Resident Visa Assessment during the period Jan 2016 –Till now? If yes what are they and what are dates of the change?*
- 5) *Does INZ required to inform the applicants about the change of Immigration officers during an SMC Resident Visa application process particularly with the reason if the initial Immigration Officer move to a different Team?*

Our responses to your questions are as follows:



1. According to our records, for the period 1 January 2016 – 18 September 2017 a total of 16 SMC residence applications were approved for the ANZSCO code 313112 – ICT Customer Support Officer. Information relating to the specific job positions held by the applicants and the dates that their applications were submitted and approved is being withheld under 9(2)(a) of the Official Information Act 1982, in that the release of this specific information, could lead to the identification of those individual in question.

2. According to our records, for the period 1 January 2016 – 18 September 2017 a total of 5 SMC residence applications were declined for the ANZSCO code 313112 – ICT Customer Support Officer. Information relating to the specific job positions held by the applicants and the dates that their applications were submitted and declined is being withheld under 9(2)(a) of the Official Information Act 1982, in that the release of this specific information, could lead to the identification of those individuals in question. Please note as the decision to decline an application is generally due to a number of contributing factors, if an application is assessed as not meeting immigration instructions the Application Management System used by Immigration New Zealand generically records the reason for the decline decision as being 'declined failed instructions'.

3. Yes.

4. No.

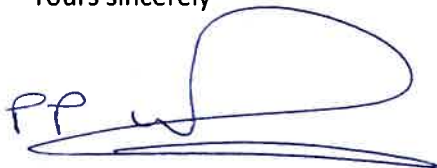
5. It is common practice for an applicant to be notified when the responsibility for the assessment of an application is transferred from one Immigration Officer to another Immigration Officer. When an application is transferred between Immigration New Zealand staff for the purpose of completing an administration type activity, for example the lodgement of an application; the undertaking of a second person checking; or the issuing of visa labels, the applicant will not generally be notified.

You have the right to contest the decision on this request by seeking an investigation and review of that decision by the Ombudsman, whose address for contact purposes is:

The Ombudsman
Office of the Ombudsman
PO Box 10-152
WELLINGTON 6143

If you wish to discuss any aspect of your request or this response, or if you require any further assistance, please contact Catherine Beach, Senior Business Advisor, Operations Support, Immigration New Zealand at cat.beach@mbie.govt.nz.

Yours sincerely

A handwritten signature in blue ink, appearing to read 'PP' followed by a large, stylized flourish.

Geoff Scott
Assistant General Manager – Visa Services
Immigration New Zealand
Ministry of Business, Innovation and Employment