

Office of the Commissioner

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14 September 2017

Mr Robert McKenzie fyi-request-6543-809a7d34@requests.fyi.org.nz

Dear Mr McKenzie

Thank you for your request under the Official Information Act 1982, in which you requested the following:

What debt collection agencies do you use in Australia for collection of Student Loans?

Also do the agencies collect on behalf of IRD or do they actually own part of the debt?

If a debtor makes contact with IRD will the debt collection agency stop calling the debtor?

We received the request on 13 September 2017 and will respond by 11 October 2017.

Yours sincerely

Jonathan Burrage

Team Manager, Government & Executive Services