

16 October 2017

Mr David Lawson  
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Ref: 0050707

Dear Mr Lawson

### Official Information Act Request

Thank you for your request of 18 September 2017, asking for the following information under the Official Information Act 1982 (the Act):

*I welcome the requested information to be provided in a table for the business years commencing from 1 July 2012, and then for each consecutive year there after through to the 30 June 2017.*

*OIA Request 1:*

*For each year specified, please confirm how many ACC Claimant's in receipt of, or who were in receipt of weekly compensation payments, whether for that full period, and likewise for part of that financial year, had their entitlements paid their personal or joint bank account.*

*OIA Request 2:*

*For each year please confirm the total number of ACC Claimants that received weekly compensation throughout each relevant year specified, with the figure totaling, both those whom had received weekly compensation for the full period, and also those whom came off the entitlement through the financial year.*

### Our response

#### Question 1

The format for bank account numbers in New Zealand does not contain any identifiers for whether the account is personal, joint, or opened for any other reason. Bank account names are not stored in an electronically searchable format. Even if we considered account names to be a reliable way of determining personal, joint or other accounts, the information would only be held on individual claim files. Therefore, the information cannot be made available without substantial collation or research. This decision complies with section 18(f) of the Act.

#### Question 2

The table over the page provides the total number of clients who received weekly compensation for a full year, or for part of the year, for each of the financial years from 1 July 2012 to 30 June 2017.

The number of clients who received weekly compensation for a full year was identified by the client receiving payment of weekly compensation in both the first and last weeks of the financial year. The number of clients who received weekly compensation for part of the year is all other clients who received weekly compensation during that financial year, that is, they did not meet the criteria cited above for receiving weekly compensation for a full year. Due to the method used, there may be a small overlap of clients between the two groups.

<b>Financial year</b>	<b>Weekly compensation part year</b>	<b>Weekly compensation full year</b>
<b>2012/13</b>	78,080	9,023
<b>2013/14</b>	77,973	9,282
<b>2014/15</b>	88,893	9,906
<b>2015/16</b>	93,406	10,688
<b>2016/17</b>	97,680	11,121

**ACC is happy to answer your questions**

If you have any questions or concerns about the information provided, ACC will be happy to work with you to resolve these. Please address any concerns by emailing [GovernmentServices@acc.co.nz](mailto:GovernmentServices@acc.co.nz) or in writing to *Government Services, PO Box 242, Wellington 6140*.

If you're unhappy with ACC's response, you may make a complaint to the Office of the Ombudsman. You can call them on 0800 802 602 between 9am and 5pm on weekdays, or write to *The Office of the Ombudsman, PO Box 10152, Wellington 6143*.

Yours sincerely

**Government Services**