



20 OCT 2017

Vipin

fyi-request-6589-748946f3@requests.fyi.org.nz

Ref: DOIA 1718-0407

Dear Vipin,

I refer to your request under the Official Information Act 1982 (the OIA) received 25 September 2017 in which you have requested the following information:

My following queries (1) - (8) are regarding the SMC Resident Visa applications based on same job role/offer as Customer Care Representative in 2Degrees Mobile Limited and applied from Christchurch Location and applied against the same ANZSCO code 313112 ICT Customer Support Officer during the time frame Jun 2016 - Till Now.

(1) How many of the applications got approved by INZ?

(2) How many applications got declined with the reason- INZ is not satisfied that the Applicant's Employment is a not a substantial match for the Claimed ANZSCO Code 313112(ICT Customer Support Officer)?

(3) Did INZ arrive at contradictory decisions on these SMC Resident Visa Applications? or Does INZ being inconsistent on the decisions for these applications?

To clarify more in above Question (3)- Does INZ declined Residents Visa applications with the reason - INZ was not satisfied that the Applicant's Employment is a substantial match for the Claimed ANZSCO Code 313112(ICT Customer Support Officer? (Points claimed for the Skilled Employment/Offer was not awarded) and Some Resident visa's approved and INZ was satisfied that the Applicant's employment is a substantial match with the Claimed ANZSCO Code 313112? (Points claimed for the Skilled Employment/Offer was awarded) Please consider only the applications which are declined with the above-stated as the main reason.

(4) If the Answer to the Question number (3) is yes, what are the circumstances which led INZ to make those contradictory decisions? Please state the Immigration Law/Rule which gives privilege to INZ for taking that kind of contradictory decisions.

(5) When considering only the declined Visa applications in the Question (3), Does the same Visa/immigration Officer declined all the applications?

(6) If the Answer the Question (5) is yes, did that Immigration officer followed the Standards of Integrity and Conduct, a code of conduct issued by the State Services Commissioner under State Sector Act 1988, Section 57?

(7) Again If the Answer to the Question (5) is yes, Did INZ got any formal complaints against that Visa/Immigration officer? If Yes how many complaints received and from how many applicants?



(8) Again, If the Answer to the Question (5) is yes Did INZ take any formal disciplinary actions against that Immigration officer like Issue formal warning, Termination from the job, Quality training etc. till now? If yes what action was taken and what was the reason for the disciplinary action?

Yours faithfully,

Vipin

Our response is as follows:

In line with the response provided to you on 29 September 2017 to your request DOIA 1718-0353, information relating the specific job positions held and the specific location from which the applicants applied for a Skilled Migrant Resident visa to work at 2 Degrees and were assessed under the ANZSCO code 313112 – ICT Customer Support Officer is being withheld under 9(2)(a) of the Official Information Act 1982.

This information is being withheld under 9(2)(a) in that the release of this specific information, could lead to the identification of those individuals in question. Due to being unable to release to you the data in relation to the specific subset of applications for which you have identified, we are unable to provide answers for questions 1 – 8.

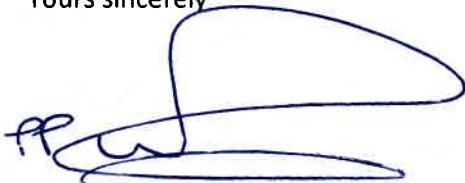
It is noted that information regarding the number of approved and declined applications for the main ANZSCO code 313112 – ICT Customer Support Officer was provided to you in the response to your previous request DOIA 1718-0353.

You have the right to contest the decision on this request by seeking an investigation and review of that decision by the Ombudsman, whose address for contact purposes is:

The Ombudsman
Office of the Ombudsman
PO Box 10-152
WELLINGTON 6143

If you wish to discuss any aspect of your request or this response, or if you require any further assistance, please contact Catherine Beach, Senior Business Advisor, Operations Support, Immigration New Zealand at cat.beach@mbie.govt.nz.

Yours sincerely

A handwritten signature in blue ink, appearing to be 'Geoff Scott', written over a horizontal line.

Geoff Scott
Assistant General Manager – Visa Services
Immigration New Zealand
Ministry of Business, Innovation and Employment