



24 October 2017

Stan McDonald
7 Malta Crescent
KATIKATI 3129

Dear Stan

Official Information Act Request – Total number of books issued by Katikati Library

Thank you for your Official Information Act request received 19 October 2017.

Your request is as follows:

Please provide me with statistics, indicating the total number of books issued on loan by Katikati library, for each of the last seven financial years, commencing 2010/2011, and ending 201/2017.

We are able to provide a breakdown of the total numbers of 'hard' copy book issues by the Katikati Library over the last seven financial years as follows:

Year	2010	2011	2012	2013	2014	2015	2016
Total Issues	137,134	135,219	128,122	120,585	119,372	99,964	97,217

We are unable to separate out the total number of 'e' collection issues as they are only available to us by district. The libraries first introduced e- books in 2012 and annual issues for 2016 were 9,795; 4% of the total issues (of 248,600) for the district.

It should be noted that book 'issue' statistics are a singular indicator and do not reflect the changing use patterns (or other use statistics) of public libraries, both here in New Zealand and across the world. For instance, there was a world-wide trend between about 2009 and 2014 of dropping 'hard' copy issues, attributable to the drop in non-fiction use alongside of the rapid growth and popularity of YouTube.

If you are not satisfied with this response, you have the right to seek an external review. An external review is a process established under the Local Government Official Information and Meetings Act 1987 which allows the decision made by myself (as delegated officer) to be reviewed by the Ombudsman.

Applications for external review should be forwarded to:

Our ref: A3023452



Office of the Ombudsman
PO Box 10152
WELLINGTON 6143

Email: info@ombudsman.parliament.nz

Yours sincerely

A handwritten signature in black ink, appearing to read 'Erica Holtsbaum', with a long horizontal flourish extending to the right.

Erica Holtsbaum
Group Manager Technology, Customer and Community Services