



Sunny Kumar

[fvi-request-6747-25605992@requests.fyi.org.nz](mailto:fvi-request-6747-25605992@requests.fyi.org.nz)

Ref: DOIA 1718-0547

Dear Mr Kumar,

I refer to your request under the Official Information Act 1982 (the OIA) received 24 October 2017 in which you have requested the following information:

*1) How many Resident Visa's approved under Skilled Migrant Category based on the offer of employment from iiNet Newzealand Limited as a Customer Care Representative and Applied for the role ICT Customer support officer (ANZSCO 313112) from March 2017 to till date?*

*Please also provide the application (Date which INZ received Application) and Resident Visa Approval dates.*

*2) Is there any specific timeframe when the decision should be taken on the Resident Visa from the ITA lodgement date? If time can vary (until when?), the answer with an example will be appreciated.*

**Our response is as follows:**

Information relating to how many resident visas were approved under the Skilled Migrant Category based on an offer of employment from iiNet New Zealand Limited for the role of ICT Customer Support Officer (ANZSCO 313112) from March 2017 till date, including application and approval dates, is being withheld under 9(2)(a) of the Official Information Act 1982.

This information is being withheld under 9(2)(a) in that the release of this specific information, could lead to the identification of those individuals in question. In my view there are no counterbalancing public interest considerations in making this information available to you:

A guide to how long it takes to process your visa application can be found on our website: <https://www.immigration.govt.nz/about-us/policy-and-law/how-the-immigration-system-operates/visa-application-process/how-long-it-takes-to-process-your-visa-application>.

Processing times can vary for a number of reasons, including but not limited to the information provided at the time of application, verification requirements and the assessment of the application.

You have the right to contest my decision to refuse some information by seeking an investigation and review of that decision by the Ombudsman, whose address for contact purposes is:

The Ombudsman  
Office of the Ombudsman  
PO Box 10-152  
WELLINGTON 6143



If you wish to discuss any aspect of your request or this response, or if you require any further assistance, please contact Ayla Simpson, Senior Business Advisor, Operations Support, Immigration New Zealand at [ayla.simpson@mbie.govt.nz](mailto:ayla.simpson@mbie.govt.nz).

Yours sincerely

A handwritten signature in black ink, appearing to be 'G. Scott', written in a cursive style.

**Geoff Scott**  
Assistant General Manager – Visa Services  
Immigration New Zealand  
Ministry of Business, Innovation and Employment