

# SMS Incident Report

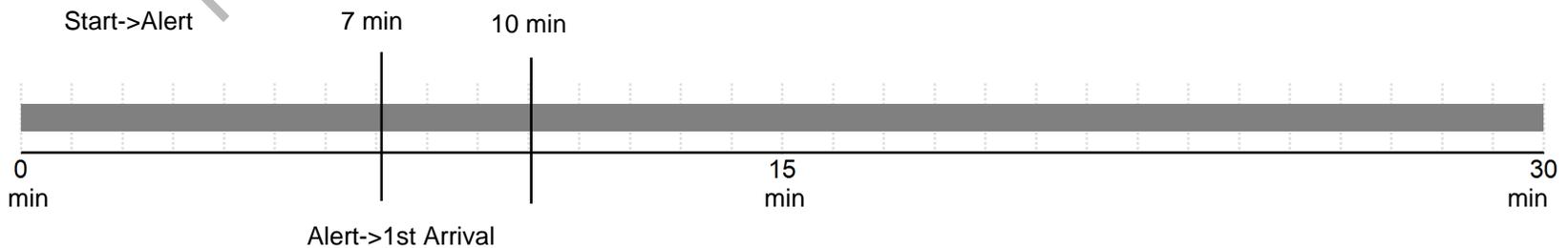
10/11/2017 11:15:33

## Summary

**CAD Number** F2403567 **Status** Closed  
**Station** Taupo Station  
**Incident Started** 25/10/2017 11:08:34 **Incident Ended** 25/10/2017 19:42:29  
**Incident Type** 1101: Structure fire with damage  
**Common Name**  
**Address** / 65 Arrowsmith Avenue Waipahihi  
**Alarm Method** 111 Telephone **Alarm Level** 2  
**PFA Number**  
**Zone** 182101  
**Map Grid E** 1869430 **Map Grid N** 5711080  
**First Caller** [REDACTED] **First Caller Contact** [REDACTED]  
**Incident Closed** 25/10/2017 19:42:29  
**Report Completed** 22:21, Fri 03 Nov 2017 by [REDACTED]

## Responses

| Call Sign  | Type | Station Alert        | Enroute Time         | Arrival Time         | Departed             |
|------------|------|----------------------|----------------------|----------------------|----------------------|
| TAUP217    | PR   | 11:09:57 25 Oct 2017 | 11:11:05 25 Oct 2017 | 11:14:45 25 Oct 2017 | 15:45:58 25 Oct 2017 |
| TAUP211    | P1   | 11:09:57 25 Oct 2017 | 11:20:05 25 Oct 2017 | 11:22:42 25 Oct 2017 | 13:21:44 25 Oct 2017 |
| TAUP212    | P2   | 11:17:51 25 Oct 2017 | 11:26:23 25 Oct 2017 | 11:32:21 25 Oct 2017 | 14:13:54 25 Oct 2017 |
| TAUP2126   | SV   | 11:16:31 25 Oct 2017 | 11:29:37 25 Oct 2017 | 11:32:56 25 Oct 2017 | 13:23:30 25 Oct 2017 |
| CENTLAKES5 | OF   | 11:23:14 25 Oct 2017 | 11:25:12 25 Oct 2017 | 11:47:31 25 Oct 2017 | 12:27:54 25 Oct 2017 |
| KINL221    | P1   | 11:17:46 25 Oct 2017 | 11:24:01 25 Oct 2017 | 11:47:55 25 Oct 2017 | 13:06:57 25 Oct 2017 |
| FICENTLKS1 | FSO  | 11:42:41 25 Oct 2017 | 11:42:59 25 Oct 2017 | 13:13:14 25 Oct 2017 | 19:18:42 25 Oct 2017 |
| CENTLAKES4 | OF   | 11:21:21 25 Oct 2017 | 11:25:08 25 Oct 2017 |                      | 11:34:49 25 Oct 2017 |
| ROTO811    | P1   | 11:23:17 25 Oct 2017 | 11:23:23 25 Oct 2017 |                      | 11:36:43 25 Oct 2017 |



**Elapsed Times**

| Call Sign  | Start To Alert | Alert To Arrival | Start To Arrival | Start To Departed |
|------------|----------------|------------------|------------------|-------------------|
| TAUP217    | 00:01:23       | 00:04:48         | 00:06:11         | 04:37:24          |
| TAUP211    | 00:01:23       | 00:12:45         | 00:14:08         | 02:13:10          |
| TAUP212    | 00:09:17       | 00:14:30         | 00:23:47         | 03:05:20          |
| TAUP2126   | 00:07:57       | 00:16:25         | 00:24:22         | 02:14:56          |
| CENTLAKES5 | 00:14:40       | 00:24:17         | 00:38:57         | 01:19:20          |
| KINL221    | 00:09:12       | 00:30:09         | 00:39:21         | 01:58:23          |
| FICENTLKS1 | 00:34:07       | 01:30:33         | 02:04:40         | 08:10:08          |
| CENTLAKES4 | 00:12:47       |                  |                  | 00:26:15          |
| ROTO811    | 00:14:43       |                  |                  | 00:28:09          |

**Notifications**

| Date        | Time     | Party Notified   |
|-------------|----------|--|
| 25 Oct 2017 | 11:13:24 | UNISON NETWORKS  |
| 25 Oct 2017 | 11:13:58 | INT ALERT APPLIED TO TAUP217 = SUCCEEDED                                 |
| 25 Oct 2017 | 11:16:15 | AREA CENTRAL LAKES PER PAGER - K99 ARRIVAL..                             |
| 25 Oct 2017 | 11:16:46 | TAUPO OSU (TAUP2126)   |
| 25 Oct 2017 | 11:16:52 | UNISON REF # REF 1900787   |
| 25 Oct 2017 | 11:17:59 | AREA CENTRAL LAKES PER PAGER - 2ND ALARM RXED..                          |
| 25 Oct 2017 | 11:19:06 | SELCAL FAILURE ON T/OUT KINLOCH : ADHOC SELCAL APPLIED = FAILED. SALCOM  |
| 25 Oct 2017 | 11:19:10 | UNISON RE 2ND ALARM NOTIFICATION   |
| 25 Oct 2017 | 11:19:47 | ██████████ ACKN PAGE - WILL BE RESPONDING IN SECOND APPLIANCE WHEN       |
| 25 Oct 2017 | 11:19:58 | UNISON ADV THEY HAVE DISPATCHED THEIR FAULTMAN - NO ETA YET.             |
| 25 Oct 2017 | 11:21:35 | AAC ██████████ ACK PAGER - RESPONDING..                                  |
| 25 Oct 2017 | 11:22:45 | COVERMOVE APPLIED TO ROTO811 : K25 TAUPO STN                             |
| 25 Oct 2017 | 11:24:03 | FROM TAUPO STN : 2 ON STN - SET THE PAGERS OFF AGAIN                     |
| 25 Oct 2017 | 11:24:26 | TAUP212 PER PAGER WITH CALL DETAILS                                      |
| 25 Oct 2017 | 11:27:02 | ROTO RED WATCH CALLBACKS BY ETXT   |
| 25 Oct 2017 | 11:27:12 | ROTORUA CO RED BY ADHOC PAGE   |
| 25 Oct 2017 | 11:29:45 | FI CENTRAL LAKES GROUP VIA ADHOC PAGING.                                 |
| 25 Oct 2017 | 11:31:59 | INT ALERT APPLIED TO CENTLAKES5 = FAILED                                 |
| 25 Oct 2017 | 11:34:29 | ROTO812 K28  |
| 25 Oct 2017 | 11:41:00 | AAC ██████████ PER PHONE - FI ██████████ WILL BE RESPONDING ETA 1300HRS  |
| 25 Oct 2017 | 11:42:12 | TAUPO DISTRICT COUNCIL HOLDING   |
| 25 Oct 2017 | 11:44:42 | TAUPO DISTRICT COUNCIL WILL MAKE SOME CALLS TO ARRANGE ATTENDANCE RE THE |
| 25 Oct 2017 | 11:45:13 | INT ALERT APPLIED TO TAUP217   |
| 25 Oct 2017 | 11:51:36 | SSO ██████████ (ROTORUA STN) ADVISED RE 1 X Y RESPONSE - DO BLUE WATCH   |

|             |          |   |
|-------------|----------|---|
| 25 Oct 2017 | 11:58:00 | SO [REDACTED] REQUESTS GREEN WATCH CALLBACK FOR ROTORUA                   |
| 25 Oct 2017 | 11:58:56 | ETEXT SENT ROTORUA BLUE / ROTORUA RED AND ROTORUA GREEN                   |
| 25 Oct 2017 | 11:59:47 | AS @ 1159 : 4 X YES REPLIED TO ROTORUA CALLBACKS                          |
| 25 Oct 2017 | 12:00:39 | ROTORUA TEST MESSAGE SENT   |
| 25 Oct 2017 | 12:01:08 | ROTORUA SSO PER PHONE : 4 X YES REPLIES (AND NAMES) PASSED                |
| 25 Oct 2017 | 12:08:44 | FICENTLKS1 ([REDACTED]) CALLED BY PHONE TO BE TRANSFERRED TO TAUP217 - TO |
| 25 Oct 2017 | 12:09:41 | FICENTLKS1 ([REDACTED]) CALLED BY PHONE TRANSFERRED TO TAUP217            |
| 25 Oct 2017 | 12:09:57 | FROM ROTORUA FIRE : 2 CREWS ON STN  |
| 25 Oct 2017 | 12:16:11 | INT ALERT APPLIED TO TAUP217  |
| 25 Oct 2017 | 14:18:26 | ROTO811 PAGED K28   |
| 25 Oct 2017 | 16:07:05 | FICENTLAKES1 - WELFARE CHECKS REQUIRED UNTIL 217 RETURN TO THE SCENE      |
| 25 Oct 2017 | 17:07:13 | FI CENTRAL LAKES GROUP (ATTN [REDACTED]) PER PAGER RE WELFARE CHECK       |
| 25 Oct 2017 | 17:09:31 | FI CENTRAL LAKES 1 ([REDACTED]) ACKS PAGE PER PHONE                       |
| 25 Oct 2017 | 19:04:20 | FICENLKS1 PAGED WELFARE CHECK @1903                                       |

### Message Log

| Time     | Message  |
|----------|--|
| 11:09:07 | INC INFO: SMOKE FROM CEILING   |
| 11:09:08 | ** LOI search completed at 25/10/17 11:09:08                                     |
| 11:09:40 | NSOF BUT LOTS OF SMOKE   |
| 11:09:47 | ** Recommended unit TAUP217 for requirement PUMP (>2.6 km)                       |
| 11:09:47 | ** Recommended unit TAUP211 for requirement PUMP (>2.8 km)                       |
| 11:10:07 | T3 : T/O : TURNOUT F2403566  |
| 11:10:45 | Duplicate Event:Location = [REDACTED] AV,WAIPAHIMI,TAUPO DISTRICT, Type = STRU - |
| 11:10:45 | INC INFO: HOUSE FIRE   |
| 11:10:45 | STRUCTURE FIRE, Caller Name = [REDACTED], Caller Ph Number = [REDACTED],         |
| 11:10:45 | Call Source = 111Inc InfoHOUSE FIRE, Event Source = Fire 111                     |
| 11:10:46 | End of Duplicate Event data  |
| 11:11:06 | Unit TAUP217 [ K1 : PROCEEDING TO INCIDENT]                                      |
| 11:12:10 | INC INFO: HOUSE FIRE   |
| 11:12:10 | Duplicate Event:Location = 65 ARROWSMITH AV,WAIPAHIMI,TAUPO DISTRICT, Type =     |
| 11:12:10 | STRU - STRUCTURE FIRE, Caller Ph Number = [REDACTED], Call Source = 111Inc       |
| 11:12:10 | InfoHOUSE FIRE, Event Source = Fire 111  |
| 11:12:10 | End of Duplicate Event data  |
| 11:12:57 | INC INFO: HOUSE FIRE   |
| 11:12:57 | Duplicate Event:Location = 65 ARROWSMITH AV,WAIPAHIMI,TAUPO DISTRICT, Type =     |
| 11:12:57 | Duplicate Event:Location = ARROWSMITH AV,WAIPAHIMI,TAUPO DISTRICT, Type = STRU - |
| 11:12:57 | STRUCTURE FIRE, Caller Name = [REDACTED], Caller Ph Number = [REDACTED],         |

11:12:57 STRU - STRUCTURE FIRE, Caller Name = [REDACTED], Caller Ph Number = [REDACTED],  
 11:12:57 Caller Address = [REDACTED], WAIPAHIMI, TAUPO DISTRICT, Call Source =  
 11:12:57 Caller Address = [REDACTED], WAIPAHIMI, TAUPO DISTRICT, Call Source = 111Inc  
 11:12:57 111Inc InfoSMOKE IN AREA, Event Source = Fire 111  
 11:12:57 InfoHOUSE FIRE, Event Source = Fire 111  
 11:12:57 End of Duplicate Event data  
 11:12:58 INC INFO: SMOKE IN AREA  
 11:12:58 End of Duplicate Event data  
 11:13:01 \*\*\*\*\* MULTI CALLS - 150 ML O/S NUMBER 59 ARROWSMITH  
 11:14:08 Unit TAUP217 [ KC : UNIT CALLING]  
 11:14:46 Unit TAUP217 [ K99 : PROPERTY FIRE WELL INV]  
 11:14:55 Unit TAUP217 [COMCEN COM : MESSAGE] RCV"ING MULTI CALLS. NEAREST HYDRANT 59  
 11:14:55 ARROWSMITH AVE  
 11:16:37 Unit TAUP217 [ KP : PRIORITY MESSAGE]  
 11:16:54 Unit TAUP217 [ KP : PRIORITY MESSAGE] TRX 2ND ALARM  
 11:17:03 INC INFO: 2ND ALARM HOUSE FIRE  
 11:17:05 INC INFO: HOUSE FITRE  
 11:17:05 Duplicate Event:Location = 65 ARROWSMITH AV, WAIPAHIMI, TAUPO DISTRICT, Type =  
 11:17:05 MULTIPLE SUBSCRIBERS FOR CALLER NUMBER [REDACTED]. [REDACTED] LOOKUP RECOMMENDED.  
 11:17:05 STRU - STRUCTURE FIRE, Caller Name = [REDACTED] N, Caller Ph Number =  
 11:17:05 [REDACTED], Caller Address = [REDACTED], Call  
 11:17:05 Source = 111Inc InfoHOUSE FITRE, Event Source = Fire 111  
 11:17:05 End of Duplicate Event data  
 11:17:14 INC INFO: SMOKE  
 11:17:14 Duplicate Event:Location = ARROWSMITH AV, WAIPAHIMI, TAUPO DISTRICT, Type = STRU -  
 11:17:14 INC INFO: SMOKE  
 11:17:14 STRUCTURE FIRE, Caller Ph Number = [REDACTED], Call Source = 111Inc InfoSMOKE,  
 11:17:14 Event Source = Fire 111  
 11:17:14 End of Duplicate Event data  
 11:17:17 FIR2POL: FYI 2ND ALARM NOTIFICATION  
 11:17:23 AMBO EVENT 0330-1-2017/10/25-FIR LINKED AT 25/10/2017 11:17:24  
 11:17:27 FIR2AMB: FYI 2ND ALARM NOTIFICATION  
 11:17:28 \*\* Alarm level updated to 2  
 11:17:28 \*\* Recommended unit TAUP212 for requirement PUMP (>2.8 km)  
 11:17:28 \*\* Recommended unit KINL221 for requirement PUMP (>16.3 km)  
 11:17:42 INC INFO: HOSUE FIRE  
 11:17:42 Duplicate Event:Location = 65 ARROWSMITH AV, WAIPAHIMI, TAUPO DISTRICT, Type =  
 11:17:42 STRU - STRUCTURE FIRE, Caller Name = [REDACTED] N, Caller Ph Number =  
 11:17:42 MULTIPLE SUBSCRIBERS FOR CALLER NUMBER [REDACTED]. [REDACTED] LOOKUP RECOMMENDED.  
 11:17:42 [REDACTED], Caller Address = [REDACTED] TAUPO, TAUPO DISTRICT, Call



11:17:42 Source = 111Inc InfoHOSUE FIRE, Event Source = Fire 111  
11:17:42 End of Duplicate Event data  
11:18:08 Duplicate Event:Location = ARROWSMITH AV,WAIPAHIHI,TAUPO DISTRICT, Type = MIN -  
11:18:08 INC INFO: SMOKE IN AREA  
11:18:08 MULTIPLE SUBSCRIBERS FOR CALLER NUMBER [REDACTED] . [REDACTED] LOOKUP RECOMMENDED.  
11:18:08 MINOR, Caller Name = [REDACTED], Caller Ph Number =  
11:18:08 [REDACTED], Caller Address = [REDACTED]  
11:18:08 [REDACTED], Call Source = 111Inc InfoSMOKE IN AREA, Event Source = Fire 111  
11:18:09 End of Duplicate Event data  
11:18:18 AL: PAGING ACK RECEIVED FROM STATION 1822 at 25/10/17 11:18:18  
11:19:06 APPLIED = FAILED  
11:19:47 CREWED  
11:20:06 Unit TAUP211 [ K1 : PROCEEDING TO INCIDENT]  
11:21:40 Unit TAUP217 [ KC : UNIT CALLING]  
11:22:24 Unit TAUP217 [ SITREP : ] SO GREEN. 1 X 2 STOREY DWELLING TOTALLY INV"D INFIRE.  
11:22:24 CREW AWW 1LPD IN DEFENSIVE MODE  
11:22:43 Unit TAUP211 [ K2 : IN ATTENDANCE AT INCIDENT]  
11:23:23 Unit ROTO811 [ K1 : PROCEEDING TO INCIDENT]  
11:23:24 Unit ROTO811 [ K38 : ASSOCIATE THIS UNIT TO EVENT - EVENT ADDRESS]  
11:23:30 Unit ROTO811 [ KC : UNIT CALLING]  
11:23:40 Unit ROTO811 [ KC : UNIT CALLING]  
11:24:02 Unit KINL221 [ K1 : PROCEEDING TO INCIDENT]  
11:24:17 Unit CENTLAKES4 [ KC : UNIT CALLING]  
11:24:44 Unit CENTLAKES4 [ K38 : ASSOCIATE THIS UNIT TO EVENT - EVENT ADDRESS]  
11:24:50 Unit CENTLAKES4 [ K39 : RE-TRANSMIT YOUR CURRENT STATUS]  
11:24:52 Duplicate Event:Location = 65 ARROWSMITH AV,WAIPAHIHI,TAUPO DISTRICT, Type =  
11:24:52 STRU - STRUCTURE FIRE, Caller Name = [REDACTED], Caller Ph  
11:24:52 Number = [REDACTED] Caller Address = [REDACTED],  
11:24:52 [REDACTED], Call Source = 111Inc InfoHOUSE FIRE, Event Source = Fire 111  
11:24:53 INC INFO: HOUSE FIRE  
11:24:53 End of Duplicate Event data  
11:25:00 Unit KINL221 [ KC : UNIT CALLING]  
11:25:04 Unit ROTO811 [ SITREP : ] ACTIVATE RED WATCH CALLBACK PAGERS.  
11:25:09 Unit CENTLAKES4 [ K1 : PROCEEDING TO INCIDENT]  
11:25:12 Unit CENTLAKES5 [ K1 : PROCEEDING TO INCIDENT] VIA PH - RESPONDING IN OWN  
11:25:12 VEHICLE  
11:25:33 Unit KINL221 [ SITREP : ] SHORT CREWED : SO AND 2  
11:25:56 Unit CENTLAKES5 [ KC : UNIT CALLING]  
11:26:24 Unit TAUP212 [ K1 : PROCEEDING TO INCIDENT]  
11:26:28 Unit CENTLAKES5 [COMCEN COM : MESSAGE] GO AHEAD X 2

|          |   |
|----------|---|
| 11:26:34 | Unit TAUP217 [ KC : UNIT CALLING]   |
| 11:26:53 | Unit TAUP217 [ K11F : FIRE SAFETY REQUIRED]                                     |
| 11:27:04 | INC INFO: 2ND ALARM HOUSE FIRE TOC 1109 TOA 1114                                |
| 11:27:42 | COVERING UNIT ROTO814 DISPATCHED TO STATION TAUPO AT                            |
| 11:27:42 | D0710064  |
| 11:29:06 | Unit TAUP217 [ KC : UNIT CALLING]   |
| 11:29:25 | Unit TAUP217 [ KC : UNIT CALLING]   |
| 11:29:33 | Unit TAUP217 [ KC : UNIT CALLING]   |
| 11:29:37 | Unit TAUP2126 [ K1 : PROCEEDING TO INCIDENT]                                    |
| 11:29:53 | Unit ROTO817 [ SITREP : ] THERE"S NO CREW ON STN TO MAN 814. 817 RETURNING TO   |
| 11:29:53 | STN AND WILL RESPOND IN 812   |
| 11:30:12 | Unit TAUP217 [ SITREP : ] REPORT FROM OWNER ALL PERSONS ACCOUNTED FOR           |
| 11:30:38 | Unit CENTLAKES4 [COMCEN COM : MESSAGE] ALL PERSONS ACCOUNTED FOR                |
| 11:30:57 | Unit CENTLAKES4 [ SITREP : ] CAN YOU CONTACT CENTLAKES5 AND SEE IF THEY STILL   |
| 11:30:57 | WANT ME TO ATTEND   |
| 11:31:07 | Unit CENTLAKES5 [COMCEN COM : MESSAGE] FCOMMS CALLS. NO REPLY                   |
| 11:32:07 | Unit ROTO811 [ SITREP : ] BY PHONE - FROM AREA MANAGER CANCEL ROTO814 ON COVER  |
| 11:32:07 | MOVE TO TAUPO AS FIRE IS LIKELY TO BE OUT WHEN WE GET THERE AND WE WILL COVER   |
| 11:32:07 | TAUPO   |
| 11:32:15 | Unit TAUP217 [ KC : UNIT CALLING]   |
| 11:32:22 | Unit TAUP212 [ K2 : IN ATTENDANCE AT INCIDENT]                                  |
| 11:32:54 | Unit TAUP217 [ SITREP : ] REQUIRE ATTENDANCE OF DRAINING AUTHORITY. HAVE RUNOFF |
| 11:32:54 | OF PAINT ENTERING THE DRAIN.  |
| 11:32:57 | Unit TAUP2126 [ K2 : IN ATTENDANCE AT INCIDENT]                                 |
| 11:33:14 | Unit TAUP2126 [ K2 : IN ATTENDANCE AT INCIDENT]                                 |
| 11:33:32 | Unit CENTLAKES4 [COMCEN COM : MESSAGE] STILL HAVEN"T MADE CONTACT WITH          |
| 11:33:32 | CENTLAKES5  |
| 11:34:46 | Unit CENTLAKES4 [ SITREP : ] CAN YOU ASK TAUP217 IF THEY REQUIRE ANOTHER EXEC   |
| 11:34:50 | Unit CENTLAKES4 [ K6 : ON TELEPAGER]  |
| 11:34:56 | Unit TAUP217 [ SITREP : ] NEG TO A FURTHER EXEC                                 |
| 11:35:12 | Unit TAUP217 [COMCEN COM : MESSAGE] CAN YOU CONFIRM CENTLAKES5 IS IN            |
| 11:35:17 | ATTENDANCE  |
| 11:35:17 | Unit TAUP217 [ SITREP : ] AFFIRM  |
| 11:36:43 | Unit TAUP217 [ KC : UNIT CALLING]   |
| 11:36:45 | Unit ROTO811 [ K4 : ON RT INSIDE NORMAL TURNOUT AREA]                           |
| 11:38:59 | Unit TAUP217 [ SITREP : ] SO GREE. 15 X 15 MTR HOUSE. GTWW 2 LP"S 2 HP"S. CREWS |
| 11:38:59 | IN BA. DEFENSIVE MODE ATTACK. ALL PERSONS ACCOUNTED FOR.                        |
| 11:42:59 | Unit FICENTLKS1 [ K1 : PROCEEDING TO INCIDENT]                                  |
| 11:44:42 | PAINT RUNNING INTO THE DRAINS AS THESE LEAD TO THE LAKE                         |
| 11:46:04 | Unit TAUP217 [COMCEN COM : MESSAGE] FYI WE HAVE ROTO811 AND TOKO877 RESPONDING  |

11:46:04 TO AN MVA O/S THE ASHBROOK MOTEL 9 SCANNELL ST, TAUPO (F2403585)

11:47:31 Unit CENTLAKES5 [ K2 : IN ATTENDANCE AT INCIDENT] ENTERED BY FCOMMS PER

11:47:31 CONFIRMATION FROM TAUP217

11:47:55 Unit KINL221 [ K2 : IN ATTENDANCE AT INCIDENT]

11:48:38 Unit FICENTLKS1 [ K38 : ASSOCIATE THIS UNIT TO EVENT - EVENT ADDRESS] ETA 1 HOUR

11:48:38 @ 1148HRS

11:48:44 Unit FICENTLKS1 [ K1 : PROCEEDING TO INCIDENT]

12:08:44 VOICEMAIL

12:09:09 Unit TAUP217 [COMCEN COM : MESSAGE] STANDBY FOR A CALL FROM FIRE INVESTIGATOR

12:16:02 Unit TAUP217 [COMCEN COM : MESSAGE] FCOMMS CALLS X 2 (NO REPLY)

12:16:23 Unit TAUP217 [COMCEN COM : MESSAGE] IS ROTO811 REQUIRED AT YOUR INCIDENT?

12:17:00 Unit TAUP217 [ SITREP : ] NEG, THEY CAN STANDBY ON TAUPO STN

12:17:38 COVERING UNIT ROTO811 DISPATCHED TO STATION TAUPO AT

12:17:38 D0710064

12:27:56 Unit CENTLAKES5 [ K4 : ON RT INSIDE NORMAL TURNOUT AREA]

12:59:29 Unit TAUP217 [ KC : UNIT CALLING]

12:59:49 Unit TAUP217 [ K42 : FIRE SUPPRESSED, COMMENCING OVERHAUL] SO GREEN. K42

13:06:58 Unit KINL221 [ K3 : ON RT OUTSIDE NORMAL TURNOUT AREA]

13:07:31 Unit KINL221 [ K10 : RECOMMISSIONING]

13:13:15 Unit FICENTLKS1 [ K2 : IN ATTENDANCE AT INCIDENT]

13:21:13 Unit TAUP211 [ KC : UNIT CALLING]

13:21:40 Unit TAUP211 [ SITREP : ] RETURNING TO TAUPO STN : K10

13:21:45 Unit TAUP211 [ K10 : RECOMMISSIONING]

13:23:31 Unit TAUP2126 [ K4 : ON RT INSIDE NORMAL TURNOUT AREA]

13:33:00 Unit TAUP217 [ KC : UNIT CALLING]

13:33:28 Unit TAUP217 [ SITREP : ] BRIG LIAISING WITH FIRE SAFETY AND THE OWNER.

13:33:28 DAMPENING DOWN HOTSPOTS

14:13:24 Unit TAUP212 [ KC : UNIT CALLING]

14:13:50 Unit TAUP212 [ SITREP : ] CREW IS NOW K10 UFN

14:13:55 Unit TAUP212 [ K10 : RECOMMISSIONING]

14:44:24 Unit TAUP217 [ KC : UNIT CALLING]

14:44:40 Unit TAUP217 [ K26-1 : APPLIANCE STILL ENGAGED, NO ADDITIONAL DEVELOPMENTS]

15:45:26 Unit TAUP217 [ KC : UNIT CALLING]

15:45:53 Unit TAUP217 [ STOP : MESSAGE] SCENE LEFT IN HANDS OF FIRESAFETY -

15:45:59 Unit TAUP217 [ K10 : RECOMMISSIONING]

17:10:17 Unit FICENTLKS1 [ SITREP : ] WILL BE HERE FOR ANOTHER COUPLE OF HOURS - NEXT

17:10:17 WELFARE CHECK @1900 PLEASE, IF I HAVEN'T ADVISED YOU THAT I HAVE LEFT - WILL

17:10:17 MOST LIKELY RETURN TOMORROW.

17:12:27 \*\*\*\*\* WELFARE CHECK RQRD @ 1900 HRS \*\*\*\*\*

19:04:55 CORRECTION TO ABOVE - FICENTLKS1 PAGED WELFARE CHECK @1903

|          |   |
|----------|---|
| 19:06:28 | Unit FICENTLKS1 [ SITREP : ] GOING K4 SHORTLY AND WILL BE HEADING BACK TOMORROW |
| 19:06:28 | MORNING   |
| 19:18:44 | Unit FICENTLKS1 [ K4 : ON RT INSIDE NORMAL TURNOUT AREA]                        |
| 19:42:29 | ** Assigned Result Code: STRU, Detailed Event Type: 1100, Qualifier 1: Q1,      |
| 19:42:29 | Qualifier 2:  |

**Incident**

**CAD Number** F2403567  
**Incident Reporter** [REDACTED]  
**Incident Controller**  
**Distance Travelled (km)**  
**Delay In Receiving Call**

**Property Details**

**Occupant** [REDACTED]  
**Building Owner** Owner occupied  
**General Property Use** Single house  
**Special Property Use** Single house  
**Purpose Group**

**Actions**

**Persons Reported Trapped**  
**Evacuation Status** Fully evacuated  
**Action Prior 1**  
**Action Prior 2**  
**Action Taken** Extinguishment only: Includes isolating fuel/power

**Civilians**

|                             |   |
|-----------------------------|---|
| <b>Civilians Rescued</b>    | 0 |
| <b>Civilians Extricated</b> | 0 |
| <b>Civilians Assisted</b>   | 0 |
| <b>Civilians Evacuated</b>  | 1 |

**Origin**

**Location** Toilet, Locker room, Rest room, Bathroom, Sauna  
**Level** Ground level

**Equipment Used**

| Quantity | Equipment                         |
|----------|-----------------------------------|
| 2        | Low pressure delivery             |
| 2        | Hose reel, high pressure delivery |
| 1        | Not Listed Equipment Used         |

**Equipment Involved**

Equipment Involved

Year

Make

Model

**Fire**

Arrival Condition Totally involved fire

Heat Source Arcing or overloaded electrical equipment - Other

Termination Stage

First Object Ignited

First Object Material

Second Object Ignited

Second Object Material

Indicated Cause Other electrical failure

Certainty of Cause Low

Age of Person Persons: 17 - 64 yrs

Ethnicity Unknown

Gender Male

FAIP Service Offered No FAIP Service Accepted No

**Mobile**

Vehicle Type Car, Taxi, Ambulance

Licence Plate XN7744

Year 1991

Make Nissan

Model Safari 4WD

**Exposure Number 1**

**Incident Type** 1101: Structure fire with damage  
**Address** 63 Arrowsmith Avenue Waipahihi  
**Distance Exposure Travelled**  
**Surface Material of Exterior Wall**  
**Construction Material of Roof**  
**Method of Heat Transfer**

**Property Details**

**Occupant** [REDACTED]  
**Building Owner** Rented property  
**General Property Use** Single house  
**Special Property Use** Single house  
**Purpose Group**

**Actions**

**Persons Reported Trapped**  
**Evacuation Status** Not occupied at time of incident  
**Action Prior 1**  
**Action Prior 2**  
**Action Taken** Fire related - not classified above

**Civilians**

**Civilians Rescued** 0  
**Civilians Extricated** 0  
**Civilians Assisted** 0  
**Civilians Evacuated** 0

**Origin**

**Location** Lounge, Common room, TV room, Music room  
**Level** 2nd floor

**Equipment Used**

| Quantity | Equipment                         |
|----------|-----------------------------------|
| 1        | Hose reel, high pressure delivery |

**Equipment Involved**

**Equipment Involved**  
**Year**  
**Make**  
**Model**

**Comments**

11/3/2017 10:21:51 PM

Reporter Comments

Turned out to smoke coming from ceiling. Information enroute to say multiple calls being received. Arrived to find upstairs and half of downstairs completely involved in fire. By time initial size up completed and crew detailed, almost entire structure was involved, aided by a very strong westerly breeze. Crews worked in defensive mode to extinguish. Subsequent investigation by [REDACTED]. He will provide a detailed report on his findings.

Heat from main structure fire cracked 2 upstairs windows in neighbouring property. Occupant informed building owners [REDACTED] with regards to damage.

[REDACTED]

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