

11 December 2012

OIA 2837

Gavin Millar fyi-request-683-af28aeb1@requests.fyi.org.nz

Dear Gavin

Official Information Act request

Thank you for your request for information.

This letter acknowledges our receipt on 10 December 2012 of your official information act request dated 10 December 2012, requesting:

- 1. How many requests have been made by Geneva Finance, Stellar Collections or people on behalf of those two companies in the last 12 months? If there is no stated relationship with these companies but there was suspicion I would request this included separately.
- 2. Of the requests made in (1) please provide a breakdown of successful vs. unsuccessful and the reason for declined requests.
- 3. While (1) and (2) related specifically to Geneva Finance and Stellar Collections, I would also like an estimate of the total number of requests the Department receives from finance companies and collection agencies overall.
- 4. Details of your policies regarding requests from finance companies and collections agencies and any cases where these policies have been breached.

We will respond to your request as soon as reasonably practical and no later than 20 working days from 10 December 2012 in accordance with the Official Information Act 1982.

Please note that the days from 25 December to 15 January (inclusive) are defined as non-working days in the Act and are not counted in the calculation for the response due date. This will extend the time period for responding to your request.



Yours sincerely

Mike Greening

Senior Advisor Records and Ministerials for the Acting Deputy Chief Executive