

Planning and Funding P O Box 1600, CHRISTCHURCH Telephone: 0064 3 364 4130 Fax: 0064 3 364 4165 Wayne.turp@cdhb.health.nz

8 December 2017

Health Sector Workers Network

Email: fyi-request-6957-5b6a9c2e@requests.fyi.org.nz;

Dear Health Sector Workers Network

RE Official information request CDHB 9756

I am writing to acknowledge receipt of your email dated 7 December 2017, requesting the following information under section 12 of the Official Information Act from Canterbury DHB.

- 1. What are the percentages of patients presenting to the Emergency Departments that were admitted, discharged or transferred within six hours of presentation for each month of the year July 2016 to June 2017?
- 2. Please provide any DHB policy concerning guidelines and use of the ED observation unit? By "ED observation unit", we are referring to the usage defined by the Ministry Of Health in the paper Streaming and the use of Emergency Department Observation Units and Inpatient Assessment Units.
- 3. What percentage of total ED presentations for each month of the year July 2016 to June 2017 utilised the ED Observation unit?
- 4. What percentage of patients utilising the ED observation unit were discharged home from this location for each month of the year July 2016 to June 2017?
- 5. What is your DHB's expected length of stay for the patients utilising the ED observation unit?
- 6. What percentage of patients for each month of the year July 2016 to June 2017 exceeding the length of stay given in question 5?

We will endeavour to respond to your request as soon as possible and in any event no later than 26 January 2018, being 20 working days after the day your request was received. **Please note**: there is an official down time for Official Information Act requests/responses between 22 December 2017 and 15 January 2018. If we are unable to respond to your request by then, we will notify you of an extension of that timeframe.

Your request is being handled by Kathleen Smitheram. If you have any queries, please feel free to contact either myself (details above) or Kathleen. Please refer to the OIA number above when phoning or emailing. (Kathleen.smitheram@cdhb.health.nz) Phone 03 364 4134).

If any additional factors come to light which are relevant to your request, please do not hesitate to contact us so that these can be taken into account.

Yours sincerely

Wayne Turp Project Specialist

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