17 January 2018

Health Sector Workers Network No address available

Dear Health Sector Workers Network

## **Official Information Act request**

Thank you for your request for information dated 7 December 2017, made under section 12 of the Official Information Act 1982.

1. What are the percentages of patients presenting to the Emergency Departments that were admitted, discharged or transferred within six hours of presentation for each month of the year July 2016 to June 2017?

Facility	Beyond 6 hours	Within 6 hours
Taumarunui	3.83%	96.17%
Te Kuiti	3.57%	96.43%
Thames	6.19%	93.81%
Tokoroa	2.53%	97.47%
Waikato	15.26%	84.74%
Grand Total	11.75%	88.25%

2. Please provide any DHB policy concerning guidelines and use of the ED observation unit? By "ED observation unit", we are referring to the usage defined by the Ministry Of Health in the paper Streaming and the use of Emergency Department Observation Units and Inpatient Assessment Units.

Please see attached separately, Kids Emergency Short Stay Unit admissions and processes guideline document and Short Stay Unit Admissions guideline responsibilities and authorisation document. 3. What percentage of total ED presentations for each month of the year July 2016 to June 2017 utilised the ED Observation unit?

Facility	Not observed	Observed
Taumarunui	99.95%	0.05%
Te Kuiti	100.00%	0.00%
Thames	84.44%	15.56%
Tokoroa	99.91%	0.09%
Waikato	73.65%	26.35%
Grand Total	79.90%	20.10%

4. What percentage of patients utilising the ED observation unit were discharged home from this location for each month of the year July 2016 to June 2017?

Facility	Discharged home	Not discharged home
Taumarunui	33.33%	66.67%
Thames	69.87%	30.13%
Tokoroa	90.91%	9.09%
Waikato	77.16%	22.84%
Grand Total	76.32%	23.68%

## 5. What is your DHB's expected length of stay for the patients utilising the ED observation unit?

The unit is intended for the management of stable patients who have an expected length of stay greater than 6 but less than 24 hours. There is an expectation that any patient admitted to the ED SSU overnight will be able to be discharged the next morning. This also adheres to the ministry's latest guidelines.

6. What percentage of patients for each month of the year July 2016 to June 2017 exceeding the length of stay given in question 5?

Observed Length Of Stay Target (<24hrs)				
Facility	Achieved	Breached		
Taumarunui	100.0%	0.0%		
Thames	99.6%	0.4%		
Tokoroa	100.0%	0.0%		
Waikato	99.1%	0.9%		
Grand Total	99.2%	0.8%		

We trust this answers your questions.

Yours sincerely

Marc ter Beek Executive Director Operations and Performance Waikato District Health Board