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Chief Executive's Office
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28 February 2018

Aaron Overington
By email to: fyi-request-7073-65ba04fd@requests.fyi.org.nz

Dear Aaron

Re   Official Information Request - Kari Centre Referrals and Attendance

I refer to your official information request dated 1 January 2018 for information about Kari Centre referrals and attendances for the last 12 months.

The information you have requested is enclosed.

You asked for the following:

A breakdown of referrals to the KARI Centre as below, and the number of appointments actually attended for each case for the last 12 months:
- **Referrals received**
- **Open cases**
- **Closed cases**
- **No attendance**
- **<2 visits**
- **<5 visits**
- **<10 visits**
- **Number of home visits for reporting period**

The above request was clarified on 23 January 2018 to include:

A breakdown of referrals to the KARI Centre as below, and the number of appointments actually attended for each case for the last 12 months:
- **Referrals received**
- **Open cases**
- **Closed cases**
The date for each open case (to provide context to the number of appointments)
Number of appointments for each case and not grouped
Number of home visits and visits in other community settings

Referrals received during 2017 calendar year	1675
Cases closed during 2017 calendar year	1577
Open cases at year end (2017)	862

On the attached spreadsheet please find a list of all 862 cases open at the end of 2017. There is detail on the number of face to face contacts in the 2017 calendar year (the last 12 months) including at the service, at home, and other community visits (e.g. school, Court, emergency department, inpatient service).

NB: Some cases included may have been opened prior to 2017.

I trust this information answers your questions.

You are entitled to seek a review of the response by the Ombudsman under section 28(3) of the Official Information Act. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Yours faithfully

Ailsa Claire, OBE
Chief Executive

Encl. *20180101-001 OIA Response Att 1 - Kari 2017 output*

Open cases and attendances January 2017 to December 2017			
At Service	At Home	Other Location	Total (to 31/12/2017)
0	0	0	0
2	0	0	2
1	0	0	1
59	2	6	67
1	0	0	1
0	0	0	0
1	0	0	1
0	0	0	0
1	0	0	1
1	0	0	1
1	0	0	1
1	0	0	1
2	0	0	2
0	0	0	0
1	0	0	1
0	0	0	0
0	0	0	0
1	0	0	1
0	0	0	0
1	0	0	1
1	0	0	1
1	0	0	1
0	0	0	0
4	1	0	5
1	0	0	1
1	0	0	1
0	0	0	0
0	0	0	0
0	0	0	0
1	0	0	1
0	0	0	0
0	0	0	0
0	0	0	0
3	0	0	3
1	0	0	1
1	0	0	1
3	0	0	3
0	0	0	0
0	0	0	0
8	0	0	8
0	0	0	0
1	0	0	1
4	4	3	11
1	0	0	1
1	0	0	1

1	0	0	1
0	0	0	0
0	0	0	0
3	0	0	3
1	0	0	1
1	0	0	1
1	0	0	1
0	0	0	0
0	0	0	0
19	2	7	28
1	0	0	1
1	0	0	1
0	0	0	0
1	0	0	1
5	0	0	5
2	0	0	2
34	39	8	81
0	0	0	0
1	0	0	1
3	0	0	3
0	0	0	0
1	0	0	1
145	15	111	271
0	0	0	0
1	0	0	1
0	0	0	0
1	0	0	1
6	0	0	6
1	0	0	1
2	0	0	2
0	0	0	0
1	0	0	1
0	0	0	0
0	4	0	4
0	0	0	0
2	0	0	2
1	0	0	1
2	0	0	2
50	0	1	51
1	0	0	1
3	0	0	3
18	0	0	18
1	0	0	1
0	0	0	0
1	0	0	1
1	0	0	1
1	0	0	1
0	0	1	1
0	0	0	0
6	0	0	6

1	0	0	1
1	0	0	1
7	1	1	9
0	0	0	0
14	0	0	14
1	0	0	1
1	0	0	1
0	0	0	0
1	0	0	1
29	0	0	29
0	0	0	0
3	0	2	5
0	0	0	0
2	0	0	2
0	0	0	0
1	0	0	1
11	0	13	24
1	0	0	1
1	0	0	1
2	0	1	3
0	0	0	0
2	0	0	2
1	0	0	1
11	0	2	13
0	0	0	0
2	0	1	3
1	0	0	1
1	0	0	1
0	0	0	0
1	0	0	1
1	0	0	1
1	0	0	1
11	0	0	11
0	0	0	0
1	0	0	1
1	0	0	1
15	0	9	24
18	0	0	18
1	0	0	1
8	0	0	8
1	0	0	1
71	12	6	89
11	0	0	11
0	0	0	0
0	0	0	0
1	0	0	1
1	0	0	1
0	0	0	0
2	0	0	2
3	0	0	3

1	0	0	1
26	0	0	26
2	0	2	4
1	0	0	1
0	0	0	0
0	0	0	0
1	0	0	1
4	0	0	4
0	0	0	0
0	0	0	0
1	0	0	1
41	0	0	41
0	0	0	0
27	0	7	34
4	1	0	5
0	0	0	0
3	0	0	3
1	0	0	1
1	0	0	1
0	0	0	0
6	0	0	6
11	0	0	11
100	0	2	102
14	0	1	15
71	0	14	85
1	0	0	1
0	0	0	0
0	0	7	7
5	0	0	5
0	0	0	0
0	0	0	0
1	0	0	1
10	0	0	10
31	1	26	58
15	0	1	16
1	0	0	1
2	0	0	2
1	0	0	1
2	0	0	2
2	3	6	11
0	0	0	0
0	0	0	0
93	2	16	111
2	0	0	2
1	0	0	1
1	0	0	1
1	0	0	1
0	3	0	3
11	0	0	11
19	0	0	19

7	3	0	10
3	3	3	9
13	0	0	13
26	0	0	26
1	0	0	1
12	3	4	19
8	11	12	31
11	4	0	15
1	0	0	1
48	0	0	48
100	1	8	109
1	0	0	1
1	1	0	2
0	0	0	0
7	0	0	7
4	0	1	5
0	0	0	0
56	0	42	98
18	0	0	18
53	8	37	98
89	30	46	165
88	33	41	162
28	0	0	28
6	0	0	6
7	0	3	10
38	0	2	40
1	0	0	1
43	0	1	44
13	0	0	13
36	0	0	36
10	0	0	10
28	0	0	28
0	0	0	0
16	0	0	16
6	0	0	6
4	0	0	4
105	0	4	109
0	1	1	2
13	1	6	20
4	0	0	4
3	0	0	3
46	1	5	52
12	0	3	15
15	0	0	15
21	0	0	21
7	0	0	7
5	0	0	5
0	0	7	7
26	0	0	26
45	0	1	46

3	0	0	3
5	0	1	6
6	0	0	6
36	0	0	36
11	0	0	11
1	0	0	1
1	0	1	2
3	7	2	12
11	0	0	11
11	0	0	11
6	0	0	6
22	0	0	22
20	0	0	20
5	0	0	5
4	7	8	19
3	0	0	3
3	0	0	3
33	0	0	33
21	0	0	21
8	0	0	8
10	0	0	10
25	4	34	63
2	0	10	12
22	3	0	25
43	0	0	43
44	0	7	51
25	2	2	29
7	0	0	7
5	2	1	8
12	0	0	12
54	2	6	62
6	0	0	6
27	0	0	27
9	1	2	12
11	0	2	13
15	0	2	17
11	0	0	11
129	2	33	164
14	0	0	14
16	0	3	19
31	0	0	31
20	1	1	22
26	3	0	29
3	0	0	3
46	0	1	47
56	0	8	64
41	0	0	41
8	0	0	8
48	0	0	48
15	0	2	17

27	0	4	31
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3	0	1	4
1	0	4	5
3	0	0	3
22	0	0	22
30	0	1	31
33	1	0	34
30	0	0	30
75	0	2	77
24	0	0	24
60	0	0	60
11	0	0	11
36	0	1	37
44	0	1	45
50	0	1	51
52	0	2	54
4	0	12	16
1	7	10	18
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28	0	0	28
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24	0	0	24
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13	0	0	13
50	1	29	80
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5	0	1	6
17	0	0	17
13	0	2	15
23	0	1	24
8	0	1	9
82	0	10	92
9	0	0	9
11	0	0	11
13	0	4	17
36	0	1	37
14	0	0	14
23	0	1	24
12	0	0	12
12	0	0	12
23	0	1	24
13	0	0	13
7	0	0	7
5	0	0	5
44	0	38	82
35	0	2	37

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33	0	10	43
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7	0	0	7
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18	0	0	18
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19	0	0	19
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14	0	0	14
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25	0	1	26
17	0	4	21
31	0	1	32
6	0	0	6
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7	0	1	8
6	0	0	6
45	0	2	47
17	0	1	18
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19	0	0	19
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38	0	11	49
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23	0	11	34
13	0	0	13
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37	0	51	88

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19	0	0	19
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27	17	13	57
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2	0	0	2
7	3	1	11
4	0	1	5
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8	2	0	10
47	0	42	89
38	0	0	38
18	0	0	18
4	0	0	4
11	0	0	11
18	1	1	20
18	0	0	18
7	0	0	7
11	0	0	11
15	0	0	15
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17	0	0	17
14	0	0	14
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8	0	0	8
2	0	4	6
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8	1	0	9
34	0	39	73
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10	0	0	10
5	0	0	5
2	0	3	5
9	0	0	9
17	10	22	49
26	0	0	26
27	29	15	71
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25	0	1	26
23	0	0	23
7	0	0	7
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6	0	0	6
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5	0	0	5
4	0	1	5
5	0	0	5
3	0	4	7
8	1	0	9
6	0	1	7
5	0	0	5
11	0	0	11

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4	0	2	6
6	0	1	7
6	0	0	6
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1	0	0	1
40	0	41	81
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11	0	1	12
0	1	3	4
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6	0	0	6
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6	0	0	6

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7	0	0	7
4	0	0	4
8	0	0	8
3	0	0	3
10	0	0	10
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1	2	0	3

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7	0	0	7
6	0	0	6
7	0	0	7
8	1	0	9
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6	1	0	7
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8	0	0	8
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8	1	1	10
2	1	3	6
2	0	0	2
7	0	1	8
0	0	5	5
3	0	0	3
0	0	1	1
0	0	2	2
0	0	1	1
0	0	7	7
11	0	0	11
6	0	0	6
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0	4	0	4
3	0	0	3
1	0	0	1
4	0	0	4
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0	1	12	13
2	0	0	2
1	0	0	1
5	0	0	5
2	0	0	2
7	0	0	7
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5	0	0	5

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11	0	0	11
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9	5	6	20
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1	0	0	1
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2	0	0	2
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1	0	0	1
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2	0	0	2

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3	0	0	3
1	0	0	1
6	10	0	16
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1	0	0	1
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8	0	0	8
3	0	0	3
2	0	0	2
1	0	1	2
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5	0	0	5
2	0	0	2
1	0	0	1
2	0	0	2
0	0	0	0
3	0	0	3
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1	0	0	1
0	0	0	0

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1	0	0	1
1	0	0	1
1	0	0	1
11	0	1	12
0	0	0	0
1	0	0	1
0	0	0	0
8	5	1	14
0	0	1	1
0	0	0	0
0	0	0	0
0	0	0	0
0	0	0	0
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0	0	0	0
4	0	0	4
1	0	0	1
0	0	0	0
3	0	0	3
3	0	0	3
0	0	0	0
0	0	1	1
0	0	1	1
0	0	1	1
0	0	1	1
0	0	1	1
0	0	4	4
0	1	1	2
0	0	0	0
1	0	0	1
0	0	3	3
0	0	0	0
1	0	0	1
3	0	0	3
0	0	0	0
0	0	0	0
0	2	0	2
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0	0	1	1
1	0	0	1
2	0	0	2
1	2	0	3
2	0	0	2
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0	0	0	0
1	0	0	1
0	0	0	0
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0	0	0	0
0	0	0	0
0	0	0	0
0	0	0	0
1	0	0	1
0	0	0	0
0	0	0	0
0	0	0	0
0	0	0	0
0	0	0	0
2	2	0	4
0	0	0	0
0	0	0	0
0	0	0	0
0	0	0	0

0	0	0	0
0	0	1	1
0	0	0	0
0	0	0	0
0	0	0	0
0	0	0	0
0	0	0	0
0	0	0	0
0	0	0	0
1	0	0	1
0	0	0	0
0	0	0	0
0	0	0	0
0	0	0	0
0	0	0	0
0	0	0	0
1	0	0	1