



He Oranga Pounamu

June 2009

**Christchurch Transport Interchange: Health
Impact Assessment 2007/08 – 2008/09**

**Hui Facilitation and Māori Work Stream Report
Writing**

**Report prepared for Canterbury DHB
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1. HE ORANGA POUNAMU CHARITABLE TRUST

MANA WHAKATIPU ō tātou – Our Mandate & Purpose

He Oranga Pounamu Charitable Trust is a Māori Development Organisation established in June 2000, under mandate from Te Runanga o Ngāi Tahu, the result of extensive consultation with the NGO provider sector, Māori communities and Ngāi Tahu whanui. He Oranga Pounamu provides leadership in service development within the Ngāi Tahu rohe with an aim to improve health and social outcomes for all Māori within the rohe. Our moemoea (vision) is He Hauora Māori ki te rohe o Ngāi Tahu, “Healthy Māori in the Ngāi Tahu rohe”.

2. THE CHRISTCHURCH TRANSPORT INTERCHANGE PROJECT

He Oranga Pounamu is pleased to have been involved in the Christchurch Transport Interchange Health Impact Assessment Steering Group, contributing to such an important development for our district. In addition to the provision of resources to support the group, He Oranga Pounamu facilitated dialogue with Māori about the health impact of the proposed Transport Interchange through community hui to inform the public consultation process.

3. CANTERBURY MĀORI COMMUNITY CONSULTATION HUI

He Oranga Pounamu facilitates monthly Māori Community Consultation Hui in Christchurch and quarterly Hui in Timaru. The Hui are advertised through our networks however we encourage dissemination of panui (notices) through those networks to any interested party. The purpose of the Hui is to provide a platform for government agencies, researchers and service provider’s interalia to access Māori, introduce initiatives and seek feedback in a two-way communication process. The Hui also provides an opportunity for people to network and share information.

Our stakeholders include representatives of government and non-government organizations working in health and social services, education, justice, housing, and employment and members of Māori communities (the public), including koroua and kuia (respected elders), who have an interest in Māori well being. Between 50 - 70 people attend the meetings each month.

The Christchurch Transport Interchange Project was presented at the Canterbury Māori Community Consultation Hui on the following dates.

Canterbury MCC Hui	Presenter(s)	Objective
14 May 2008	Fiona Pimm, He Oranga Pounamu	Brainstorm Health Impact of Transport Interchange
15 April 2009	Ben Mitchell, Anna Stevenson, Community Public Health, Siobhan Storey, Christchurch City Council Angelia Ria, He Oranga Pounamu	Project Presentation Recommendations from the Health Impact Assessment Report Verbal feedback from participants

It is pertinent to note that participation and feedback gained from Hui participants about the Transport Interchange Project and Health Impact Assessment represents a sample of Māori opinion and should not be considered a consultation with Māori resident in Waitaha (Canterbury) or the view of Te Runanga o Ngāi Tahu.

3. HEALTH IMPACT ASSESSMENT

Feedback is grouped under accessibility, social connectedness and access to services, active transport and physical activity. In particular, safety for commuters was a strong theme. Participants commented that the current bus exchange feels unsafe, due to the layout and poor lighting and that pedestrian safety should be ensured by high quality pedestrian crossings feeding the transport interchange. Social connectedness was not just about providing a physical space to encourage interaction but also actively encouraging the involvement of community organisations in the transport interchange.

a. Accessibility

Bus fares (pricing schemes) must be kept at a reasonable rate (balanced with rate payers getting value for money) to ensure accessibility as well as promote social connectedness.

Designers must incorporate ease, safety and choice including multiple entrances and exits for passengers when moving to, through and from the interchange with particular regard for those with disabilities (physical, sight impaired, hearing impaired), kāumatua (older people), māmā and pēpe (mother and babies) and tamariki (children). Disability appropriate escalators and elevators (Braille signage and audio) and covered platforms to protect people from the elements were also mentioned.

The interchange should be smoke free, kept clean and have air conditioning / central heating, good lighting, public amenities including toilets with disability access, parent rooms for breastfeeding, nappy changing etc, rest areas, free water, and a sickbay (St John's Ambulance).

Helping people move around the interchange and understand how it works was viewed as pivotal through the provision of Information Desks and mobile staff, legible signage, translation services and large screens for viewing arrivals and departures.

Safety was considered paramount as people should be free to encounter each other without hindrance. Suggestions for security included surveillance cameras as well as the utilisation of community organisations such as the Māori Wardens to provide general security patrolling.

b. Social Connectedness and Access to Services

The Transport Interchange should be respectful of Canterbury (Waitaha) heritage as well as support contemporary culture. Māori contribution to the space includes indigenous design, native plants and most importantly – a water feature to promote spiritual wellbeing. Seating and the arrangement thereof was considered important to encourage communication and interaction but also social distance to provide for those who preferred to rest and/or read.

The Transport Interchange should be designed as a *hub* to include services that commuters could make use of during their transfers such as food outlets, convenience stores. A medical centre was suggested for people who may have transport issues with regard to their own general practitioners. The space should also stimulate public activity with areas to showcase, buskers, other artists but also include separate quiet areas for resting.

c. Active Transport and Physical Activity

The transport interchange should reflect health promotion - "the process of enabling individuals and communities to increase control over the determinants of health and thereby improve their health" through the promotion of walking and cycling. A number of high quality pedestrian crossings around the transport interchange would encourage pedestrian flow as well as promote safe crossing. Secure bike stands with covers and lockers would encourage cycling. It was also suggested that the transport interchange include car parking to encourage the use of other means of transport out of the Central Business District including cycles, buses and trams.

4. CONSULTATION WITH RANGATAHI (YOUNG PEOPLE)

Participants were fervent that rangatahi (young people) are a significant interest group (majority of current users and future users) and must be consulted in the on-going process.

5. APPENDIX

- A. Canterbury Māori Community Consultation Hui Agenda 14 May 2008
- B. Canterbury Māori Community Consultation Hui Agenda 15 April 2009

A.



Canterbury Māori Community Consultation Hui

Living with Cancer

Wednesday 14 May 2008

Room 1, Mancan House, corner Cambridge Terrace and Manchester Street, Christchurch

Agenda

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| 9.00 am | Karakia / Mihi, Fiona Pimm |
| 9.05 am | CDHB Oncology Maori Health Worker - Theo Ireton
and Ngā Ratonga Hauora Maori |
| 9.35 am | Cancer Society – Liz Horn |
| 10.05 am | Prostate Cancer Foundation – Chris Jones |
| 10.35 am | Nurse Maude – Sally Pitama |
| 11.05 am | Arthritis New Zealand – “ <i>Living a Healthy Life</i> ”
Kathy Simmons |
| 11.35 am | CanTeen – <i>Young People Living with Cancer</i>
Matt Truman and Koral Fitzgerald |
| 12.05 pm | Canterbury DHB Maori and Pacific Scholarship Fund |
| 12.15 pm | Christchurch City Council Bus Exchange Consultation –
<i>Health Impact Assessment</i> |
| 1.00 pm | Lunch / Whanaungatanga |

B.



Canterbury Māori Community Consultation Hui Wednesday 15 April 2009

*Room 1 & 2, MANCAN House, corner Cambridge Terrace and Manchester Street,
Christchurch*

Agenda

9.00 am	Karakia / Mihi
9.05 am	Dr Ted Arnold, Gill Prior & Aroha Reriti-Crofts <i>Seeking Help for Continence</i>
10.30 am	Morning Tea
10.45 am	Coronial Services Unit - Sue Johnson, Regional Coroner <i>The Role of the Coroner</i>
11.30 am	Christchurch City Council – Ben Mitchell, Anna Stevenson & Siobhan Storey <i>Christchurch Transport Interchange Project</i>
12.00 am	Community and Public Health, (CDHB) Heather Kimber and Olivia Papuni <i>Smokefree Playgrounds and Parks and Consultation for Smokefree Public Places Policy</i>
1.00 pm	Lunch