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23 February 2018

## Bernie D

fyi-request-7244-0b8451cb@requests.fyi.org.nz

Dear Bernie D

I refer to your email dated 11 February 2018 in which you requested, under the Official Information Act 1982:

"details (quantities and primary reason) of any employment related complaints and/or grievances, lodged and/or settled, by current or former employees or their solicitors/advocates, against the Intellectual Property Office of New Zealand (IPONZ) Ministry of Business Innovation and Employment, over the past 4 years where the complaints have;

- 1. alleged workplace bullying, harassment, constructive dismissal, breach of contract or,
- 2. alleged some other breach of the State Services Commission Code of Conduct.

Please advise the number of complaints that have resulted in the cessation of employment whether by mutual agreement, as part of a settlement process or by way of resignation or termination.

Please provide this information on a departmental basis (e.g. Trademarks, Biotechnology etc)."

I can advise you that over the past four years, there has been one complaint. This complaint is active and under investigation. I am withholding the primary reason for the complaint and the breakdown on a departmental basis under section 9(2)(a) to protect the privacy of natural persons.

I trust you find this information helpful. You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at <a href="https://www.ombudsman.parliament.nz">www.ombudsman.parliament.nz</a> or Freephone 0200 802 602.

Yours sincerely

Vanessa Horne

National Manager, Intellectual Property Office of NZ

