

Mx Jem Traylen fyi-request-7295-a1544aeb@requests.fyi.org.nz

Dear Mx Traylen

On 18 February 2018 you emailed the Ministry requesting, under the Official Information Act 1982, the following information:

- 1) Please provide a list of programmes that target specific disadvantaged groups/demographics
- 2) What training do you offer staff for helping clients from such groups/demographics?
- 3) To you recruit staff who have specific knowledge regarding such groups/demographics?
- 4) Are there any programmes designed with LGBTI people in mind?
- 5) Is there any training offered for staff to help LGBTI clients?
- 6) Do you recruit staff who have specific knowledge regarding LGBTI clients?

This letter is to advise you that the Ministry has received your request, however requires more time to respond to this request. In accordance with section 15(1) and 15A of the Official Information Act, the Ministry's decision will be with you no later than 10 April 2018.

The reason for the extension is that consultations necessary to make a decision on the request are such that a proper response to the request cannot reasonably be made within the original time limit.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or 0800 802 602.

If you wish to discuss any aspect of your request with us, including this decision, please feel free to contact OIA Requests@msd.govt.nz

I will respond to you sooner if I am able to.

Yours sincerely

Elisabeth Brunt

General Manager Ministerial and Executive Services