

By email

8 March 2018

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Dear Mr Crow

Request for information 2018-039

I refer to your request for information dated 21 February 2018, which was received by Greater Wellington Regional Council (GWRC) on 21 February 2018. You have requested the following information:

“I am looking to know the cause of the signals fault on Hutt Valley trains 19th February to 21 February 2018. Under OIA I request:

- 1. Any documents about root cause. maybe results of investigations?*
- 2. Any documents about history of signals system problems. History of maintenance and faults?*
- 3. Any documents about disruption to people. How many public people got delayed or effected.*
- 4. Any other documents that would help public understand what happened and to give trust to a system in future.”*

Greater Wellington Regional Council is transferring your request for questions 1, 2 and 4 to KiwiRail Holdings Limited pursuant to section 12 of the Local Government Official Information and Meetings Act 1987 on the basis that this information is believed by Greater Wellington Regional Council to be more closely connected with the functions of KiwiRail Holdings Limited.

GWRC's response to question 3 is as follows:

Approximately 25,200 passengers were counted taking affected services on the day of Monday 19 February. This is about the same as the expected average patronage level for those affected services.

Approximately 14,500 passengers were counted taking affected services on the day of Tuesday 20 February. This is about 5,500 passengers less than the expected average for those affected services. The difference may equate to people making alternative travel arrangements.

OIA 2018-039 RESPONSE TO REQUESTOR



Approximately 18,400 passengers were counted taking affected services on the day of Wednesday 21 February. This is about 2,000 passengers less than the expected average for those affected services. Again, the difference may equate to people making alternative travel arrangements.

Further correspondence will therefore come to you directly from KiwiRail Holdings Limited. In this regard the 20 working day time limit for providing you with a substantive response to this request will begin from the day after KiwiRail Holdings Limited receives this transfer.

Yours sincerely



Wayne Hastie
General Manager, Public Transport