



4 April 2018

Malcolm Lock

Email: fyi-request-7338-598745f2@requests.fyi.org.nz

Dear Malcolm

REQUEST FOR INFORMATION - Ref: 17/6794/20

I refer to your request dated 26 February 2018 in which you sought the following information:

Between 7th March 2017 and 2nd February 2018

*How many times was British Standard 3621 viewed from the New Zealand Police website?
How many times was British Standard 3621 downloaded from the New Zealand Police website?
How many times was British Standard 3621 printed from the New Zealand Police website?*

In response to the first two parts of your request, when a user views a PDF on the Police website, the download action must be taken to be able to view the document. The British Standard 3621 was downloaded from the New Zealand Police website and presumably viewed, between 7 March 2017 and 2 February 2018, 395 times.

With regard to the last part of your request for the number of times the British Standard has been printed from the New Zealand Police website, once the document is downloaded on to a user's computer, any other functions that occur on the user side (e.g. printing) are not tracked by Google Stats. This part of your request is therefore refused pursuant to section 18(g) of the Official Information Act 1982 as the information is not held by Police.

You have the right, under section 28(3) of the Official Information Act 1982, to ask the Ombudsman to review my decision if you are not satisfied with the way I have responded to your request.

Yours sincerely

Jane Archibald
Acting Deputy Chief Executive, Public Affairs