

6 March 2013

James

[fyi-request-755-42fbd611@requests.fyi.org.nz](mailto:fyi-request-755-42fbd611@requests.fyi.org.nz)

Dear James

**Local Government Official Information and Meetings Act 1987 (LGOIMA)**  
**AT2013/007660**

Thank you for your email dated 13 February 2013, which Auckland Transport received on 14 February 2013 requesting current information regarding Auckland City Council's bus shelter maintenance programme, awarded contracts and details around any costs to rate payers.

**Bus Shelter Maintenance Programme**

For the Western area, routine inspections and reporting of faults or cleanliness issues are undertaken on a monthly or bi-monthly cyclic rotation. Faults are reported to both the Road Corridor Maintenance Team and relevant contractor, who then arrange to address the issues within agreed timeframes dependant on criticality (emergency, urgent or routine) via a programmed weekly schedule as per the table below:

Area Contract	Cleaning Frequency	Maintenance Frequency	Number of Bus Shelters
<b>SOUTH AUCKLAND</b>			
South East Urban	Fortnightly	Fortnightly	58
South West Urban 2	Fortnightly	Fortnightly	118
South Rural	Fortnightly/ Monthly	Fortnightly/ Monthly	60
<b>WEST AUCKLAND</b>			
West	Weekly	Inspected works	215
<b>NORTH SHORE</b>			
Rodney	Commercial Daily/ Other Weekly	Monthly as required	72
Hibiscus Coast	Commercial Daily/ Other Weekly	Monthly as required	
North Shore	Commercial Daily/ Other Weekly	Commercial Daily/ Other Weekly	1100
<b>CENTRAL AUCKLAND</b>			
Central (East)	Weekly	Quarterly, unplanned maintenance as required	220
Central (Western)			215
<b>ADSHL</b>			
Adshel	Weekly	Daily	1003

**Awarded Contracts and Costs to Ratepayers**

The bus shelter maintenance contracts have been withheld as the release of this information would be likely unreasonably to prejudice the commercial position of the contractor who successfully tendered for this work and Auckland Transport. This information is accordingly withheld in reliance on sections 7(2)(h) and 7(2)(i) of the LGOIMA 1987.

I can advise that in addition to Auckland Transport funded bus shelters, there are also advertising shelters funded and maintained by Adshel at no cost to ratepayers.

Should you believe that we have not responded appropriately to your request, you have the right in accordance with section 27(3) of the LGOIMA 1987 to make a complaint to the Office of the Ombudsmen to seek an investigation and review of the decision.

If you have any further queries please contact Auckland Transport on 355 3553 quoting Official Information request number AT2013/007660

Yours sincerely



Mark Lambert  
Manager, Public Transport Operations