



Mark Hanna fyi-request-7636-f0e1ff5d@requests.fyi.org.nz

Our Reference: OIA 67901

Dear Mr Hanna

Official information Act request - OIA Response Time Statistics

Thank you for your email of 17 April 2018 requesting, under the Official Information Act 1982 (OIA), information relating to timeliness of OIA responses from 1 July 2017 to 30 December 2017. You specifically requested:

- 1. The date on which the request was received.
- 2. The date on which the request was answered.
 - 2 a. If the request was answered on the last allowable day, the time at which the request was answered
- 3. Whether or not the request was extended under section 15A of the OIA.
 - 3 a. If the request was extended, the date on which notice of the extension was sent to the requester.
 - 3 b. If the notice of extension was sent to the requester on the last allowable day, the time at which the notice of extension was sent to the requester.
 - 3 c. If the request was extended, the duration of the extension.
- 4. The outcome of the request (e.g. all information released, transferred to another agency).

Please find attached the data you have requested in PDF format. We have also provided a searchable spreadsheet.

Please note we are unable to provide data relating to points 2a, 3a, 3b, and part of 4. This is because we do not record the time at which responses are sent or the date and time we notify requesters of extensions. We record the final due date of the extension rather than the duration of the extension. The outcomes column records the request as complete or transferred. It does not specify if the request was declined or if the information was fully or partially released.

We to draw to your attention to the fact that the statistics publicly available on the State Services Commission website show the number of completed requests. The statistics you have requested from us shows the total number received. This may result in a discrepancy between the amounts if compared.

If you are not satisfied with my response to your request, you have the right to complain to the Ombudsman under section 28(3) of the Official Information Act. The Ombudsman may be contacted by email at info@ombudsman.parliment.nz.

Yours sincerely

Kellie O'Sullivan

Acting Deputy Secretary, Corporate