# Attachment 1 - Draft document outline

Transport Agency Statement of intent 2018–22 and Statement of performance expectations 2018/19

## PURPOSE OF DOCUMENTS

### Statement of intent

The statement of intent (SOI) is required under the Crown Entities Act 2004 to promote the public accountability of a Crown entity by:

- enabling the Crown to participate in the process of setting the Crown entity's strategic intentions and medium-term undertakings
- setting out for the House of Representatives those intentions and undertakings
- providing a base against which the Crown entity's actual performance can later be assessed.

The SOI must cover a minimum of four years and be updated every three, or when amendment is required under the Act.

The SOI sets out how a Crown entity intends to create increasing value for its customers and New Zealanders (public value) over the medium to long term. It provides the Crown entity's Board with a mechanism for publicly setting out the entity's strategic objectives and how it will achieve these. The Board must ensure the entity acts in a manner consistent with its current SOI (as per s49 and 92 of the Act).

## Statement of performance expectations

The statement of performance expectations (SPE) is a one-year performance document that must be produced annually. It is required under the Crown Entities Act 2004 to:

- enable the responsible Minister to participate in the process of setting annual performance expectations
- enable the House of Representatives to be informed of those expectations
- provide a base against which actual performance can be assessed.

The SPE should align with the Crown entity's strategy and should be able to be read as a standalone document. The Transport Agency closely aligns the SPE to the Minister's Letter of Expectations for the year.

## SUMMARY OF CONTENT

The diagram below summarises how strategy and performance information is split between the SOI and SPE.

- Denotes a legislative requirement
- Denotes best or common practice



<sup>1</sup> Sector outcomes are not part of our strategy but should be referred to in our operating environment or similar

This is not a legislative requirement, however, it is common practice to outline activities for the year to deliver on strategy. We anticipate the Minister will expect to see his expectations reflected in these activities.

Output class non-financial targets include the performance indicator, the estimated 2017/18 actual, and the target for 2018/19.

Output class financials include revenue and expenses 2017/18 actual and budget 2018/19.

# NZ TRANSPORT AGENCY STATEMENT OF INTENT 2018-22

- Denotes a legislative requirement
- Denotes best or common practice

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# Introduction &

This section is a combined introduction from the Chair and Chief Executive &

#### It will:

- introduce the Transport Agency's strategy
- set out what the Transport Agency intends to achieve including how the strategy aligns with Government priorities and the Minister's expectations.

### Signed

- Chair 🕮
- Deputy Chair or ARA Chair
- Chief Executive &

# Our role and responsibilities 🕮

This section outlines our legislative and policy responsibilities, including:

- The Transport Agency's status as a Crown entity
- Its role to deliver and invest in New Zealand's land transport system
- Its responsibilities and statutorily independent functions, under the Land Transport Management Act 2003
- Guiding policy including the Government Policy Statement on Land Transport, Safer Journeys, NZ Energy Strategy, etc...
- The transport sector outcomes

# THE ACTIVITIES WE DELIVER AND INVEST IN (OUTPUT CLASSES)

This section will briefly set out the 17 output classes (activities the Transport Agency is funded to deliver and invest in through the National Land Transport Fund), which are linked to our responsibilities under the Land Transport Management Act 2003.

### These are:

- Licensing and regulatory compliance
- Road tolling
- Motor vehicle registry
- Road user charges collection, investigation and enforcement
- Refund of fuel excise duty
- Investment management
- Public transport
- Administration of SuperGold cardholder scheme and
- Enhanced public transport concessions for SuperGold cardholders
- Walking and cycling
- Road safety promotion
- Road Policing Programme (NZ Police output)
- Local road improvements
- Local road maintenance
- Regional improvements
- State highway improvements
  - State highway maintenance

# Our strategy 🕮

This section will describe our strategy, what we intend to achieve and how we will measure our success.

#### WE'RE ON THE CUSP OF A TRANSPORT REVOLUTION

Customers and business want faster, easier and more personalised transport services. Government expects us to be the steward of a safe and efficient land transport system that delivers value for money.

Citizens demand we use resources wisely and leave a legacy New Zealand is proud of.

Our population is aging and becoming more urbanised

Digital technology and new players with new services are transforming transport.

High growth demands tussle with regional and community expectations.

We need to deliver all that's expected and make sure New Zealand benefits from the transport revolution.

### GREAT JOURNEYS TO KEEP NEW ZEALAND MOVING

A great journey is easy, safe and connected. Our focus is on providing one integrated land transport system that helps people get the most out of life and supports business.

We're looking after the national transport system with our partners, today and for the future. Innovating to make sure it is efficient and sustainable, unlocks opportunity and keeps New Zealand moving.

At the Transport Agency, we're proud to be part of creating a better New Zealand

# ONE CONNECTED TRANSPORT SYSTEM Transform land transport system performance by integrating digital technology with physical infrastructure to create a safe, connected system

that works for everyone

## PEOPLE-CENTRED SERVICES

Simplify our customers' lines and our partners' work with imposative services and experiences that make it easy for them to do what they need to

## PARTNERSHIPS FOR PROSPERITY

Unlock social and economic opportunities for customers, business and communities through targeted partnerships

#### TRANSPORT SECTOR OUTCOMES

Effective Efficient

Resilient

Safe and responsible

#### SHAPE THE LAND TRANSPORT SYSTEM

Shape New Zealand's land transport system and influence its delivery

#### TARGET RAPID GROWTH

Balanced solutions for customers in high growth urban areas

#### CONNECT AND DEVELOP REGIONS

Partner for failored transport solutions that play their part in supporting wider outcomes for the regions and New Zealand

#### KEEP PEOPLE SAFE

Solutions that contribute to improved safety and public health outcomes and reduce environmental harms

#### IMPROVE CUSTOMER EXPERIENCES

Deliver innovative services and transport experiences our customers and citizens value

#### **DELIVER CONNECTED JOURNEYS**

Lead the integration of a digitally connected land transport system

### ACHIEVE ORGANISATIONAL EXCELLENCE

Provide exceptional services and activities that are designed to meet Transport Agency need

#### TRANSFORM THE TRANSPORT AGENCY

Create one strategy led, people centred organisation that is fit for the future.

#### OUTCOMES MEASURES AND KPIs

## **OUR CONTEXT &**

This section will describe our context (operating environment).

# **VALUE STATEMENT - OUR UNIQUE OFFERING**

This section will describe our value statement.

# STRATEGIC RESPONSES - THREE BIG CHANGES WE'LL MAKE [1]

This section will describe our strategic responses and highlight how these link to government priorities.

# FOCUS AREAS - WHAT WE'LL DO TO MAKE THESE CHANGES

This section will describe our focus areas, which will be updated to reflect changes to our focus areas in response to new Government priorities.

## Outcomes we are seeking III

This section will describe the desired outcomes of our focus areas.

## How we'll measure our success III

This section will describe the how we will measure our progress through the KPIs and their desired trends.

## Focus area name and short descriptor

Why we need it &

What we're aiming for 🛄

How we'll get there 🛄

Outcome > Measure > KPI > Desired trend 🕮

### How we'll work 🕮

This section will explain how we intend to manage our functions and operations to meet our strategic intentions, including how we will manage our organisational health and capability.



# About us &

This section will include a brief summary of the Transport Agency's status as a Crown entity and high-level functions, referring back to the 'Our role and responsibilities' section.

## **OUR BOARD &**

This section will include Board member profiles and photos.

# **OUR LEADERSHIP TEAM**

This section will include leadership team profiles and photos

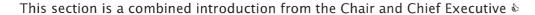
# NZ TRANSPORT AGENCY STATEMENT OF PERFORMANCE EXPECTATIONS 2018/19

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# Introduction &



#### It will:

- provide context for the SPE and how it links to the strategy in our SOI
- summarise key deliverables for the year aligned with the Minister's Letter of Expectations for 2018/19.

### Signed

- Chair 🕮
- Deputy Chair or ARA Chair
- Chief Executive &

# Our strategy &

This section will briefly outline the strategy for context, and refer to the SOI for full detail.

WE'RE ON THE CUSP OF A TRANSPORT REVOLUTION

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Citizens demand we use resources wisely and leave a legacy New Zealand is proud of. Our population is aging and becoming more urbanised

Digital technology and new players with new services are transforming transport. High growth demands tussle with regional and community expectations.

We need to deliver all that's expected and make sure New Zealand benefits from the

#### GREAT JOURNEYS TO KEEP NEW ZEALAND MOVING

A great journey is easy, safe and connected. Our focus is on providing one integrated land transport system that helps people get the most out of life and supports business.

We're looking after the national transport system with our partners, today and for the future. Innovating to make sure it is efficient and sustainable, unlocks opportunity and keeps New Zealand moving.

At the Transport Agency, we're proud to be part of creating a better New Zealand

# ONE CONNECTED TRANSPORT SYSTEM Transform land transport

VALUE

Transform land transport system performance by integrating digital technology with physical infrastructure to create a safe, connected system that works for everyone

## PEOPLE-CENTRED SERVICES

Simplify our customers' lives and our partners' work with innovative services and experiences that make it easy for them to do what they need to

## PARTNERSHIPS FOR PROSPERITY

Unlock social and economic opportunities for customers, business and communities through targeted partnerships

#### SHAPE THE LAND TRANSPORT SYSTEM

Shape New Zealand's land transport system and influence its delivery

#### TARGET RAPID GROWTH

Balanced solutions for customers in high growth urban areas

#### CONNECT AND DEVELOP REGIONS

Partner for tailored transport solutions that play their part in supporting wider outcomes for the regions and New Zealand

#### KEEP PEOPLE SAFE

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#### TRANSFORM THE TRANSPORT AGENCY

Create one strategy led, people centred organisation that is fit for the future.

TRANSPORT SECTOR OUTCOMES

Effective

Decilient

Safe and

Safe and responsible

OUTCOMES MEASURES AND KPIs

# How we'll deliver our strategy 🕮

This section will set the targets for the focus areas and describe the activities within the focus areas that deliver on the Minister's expectations, other government priorities, and any other activities that are material or critical to our success.

## Focus area name and short descriptor

What we're aiming for 🛄

This section will outline the focus area outcome and what this delivers for New Zealanders.

Outcome > Measure > KPI > Historic trend > Desired trend

How we'll get there &

Steps we'll take this year &

Significant activities for 2018/19: This section will profile selected activities aligned with the Minister's expectations and Government priorities and what will be delivered in 2018/19.



# Performance expectations for our output classes

This section will describe how we will measure our performance for our output classes and shows their projected income and expenditure.

## **OUTPUT CLASS**

How it contributes to our focus areas

What we do

How we'll assess our delivery performance

For example:

Measure			Q EST	IMATED ACTUAL 2017/18	Target 2018/19
Total cost of managing National Land Transpo	g the funding allocat ort Fund Expenditure	ion system as a %	of	X%	≤X% ≤X% ≤X%

# How we'll assess our investment performance

For example:

Measure	ESTIMATED ACTUAL 2017/18	Desired trend 2018/19
Change in network kilometres of cycle lanes	Xkm	Increasing
% increase in cycling trip legs per person across Auckland, Wellington and Christchurch	X%	Increasing

# How much it will cost

For example:

	Projected 2017/18 \$000	Вирсет 2018/19 \$000
Income	XXXX	XXXX
Expenditure	XXX	XXXX
Net surplus (deficit)	xxxx	XXXX

# Prospective financial statements

## NZ TRANSPORT AGENCY

Financial overview

**Prospective financial statements** 

Notes to the prospective financial statements

Output class funding and expenditure

## NATIONAL LAND TRANSPORT FUND

Financial overview

Prospective financial statements

Notes to the prospective financial statements

# **Appendices**

# APPENDIX 1: MILESTONES FOR SIGNIFINCANT CAPITAL PROJECTS

This section provides project delivery dates for capital projects that receive direct or additional Crown funding or that have significant ministerial interest.

# APPENDIX 2: PERFORMANCE EXPECTATIONS FOR NATIONAL LAND TRANSPORT FUND INVESTMENTS

This view is provided for readers who need or want to see a consolidated list of the National Land Transport Fund's performance expectations (as opposed to the integrated NZ Transport Agency and National Land Transport Fund view under 'Performance expectations for our output classes').

# APPENDIX 3 TECNHICAL NOTES FOR PERFORMANCE MEASURES AND TARGETS

This appendix will provide technical notes and underpinning assumptions for all non-financial performance measures and targets.