

12 June 2018

J. Baker  
Via FYI.Org website

E-mail: <mailto:fyi-request-7709-0d444a7a@requests.fyi.org.nz>

Dear J. Baker,

### **Official Information Act (1982) Request**

I write in response to your Official Information Act Request, which was logged by us on 24 May 2018. My apologies for the initial misdirection of your request submitted to FYI.org site at 5.00pm on 24 April. You requested the following information:

**“Many of our people in the community undergo treatment for gallstones and cholecystitis. Treatment options include elective gallbladder surgery commonly known as cholecystectomy (laparoscopic cholecystectomy).”**

**Please provide a copy of all the information you provide to clients (public health consumers) during the clinical assessment, cholecystectomy (laparoscopic) preoperative informed consent and surgery admission process.**

**Information to include but not exclusive to:**

- *Patient treatment information handout / fact sheet brochures*
- *Patient informed consent form or forms*
- *Elective surgery consent form or forms*
- *Post-cholecystectomy wound care, recovery and diet information*

**And any other handout information provided to clients, include also if possible published and revision dates. And any links to online published information on your website.**

Please refer to the attached copies of relevant documents – these are provided to all patients for these procedures prior to and/or during admission.

- Gallbladder Surgery patient information pamphlet
- Patient Consent form
- Health Questionnaire
- A summary of the verbal information given to patients on discharge on their post-operative care of wound and General Practice follow-up.

Depending on circumstances, patients may also receive individual assessments and other information from the multidisciplinary team, for example from physiotherapy, dieticians and social work.

More general information on the procedures, and our services is available via our website:

- <https://www.healthpoint.co.nz/public/general-surgery/counties-manukau-health-general-surgery/liver-and-biliary-system-disorders/>
- <http://www.countiesmanukau.health.nz/our-services/a-z/gastroenterology-and-hepatology/>

There is more information on preparing for a hospital admission on our website:

- <http://countiesmanukau.health.nz/for-patients-and-visitors/>

And our Clinical Staff can access appropriate information for patients on this particular procedure, and on anaesthesia/ sedation from recognised web-based resources such as:

- <https://www.healthnavigator.org.nz/health-a-z/g/gallstones/>
- <https://www.rcoa.ac.uk/patientinfo>

I trust this information satisfactorily answers your query. If you are not satisfied with this response you are entitled to seek a review of the response by the Ombudsman under section 28(3) of the Official Information Act.

Please note that this response or an edited version of this may be published on the Counties Manukau DHB website.

Yours sincerely,



Gloria Johnson  
**Chief Executive (Acting)**