

Te Whare Taurima is a low-cost accommodation service for families of patients in Waikato Hospital and is available to all ethnic groups.

Priority will be given to people who live approximately 100 kilometres from Hamilton and:

- have a patient in the Intensive Care Unit or Cardiac Care Unit
- have a patient who is terminally or critically ill.

Consideration will be given on a case by case basis to whānau/family that does not fit the above criteria. This will be dependent on bed availability.

Te Whare Taurima provides a shared kitchen, dining room, lounge, three bathrooms and a laundry service for up to 20 people a night. Bedding is provided and includes linen, duvet and pillow. A coin operated washing machine and clothes dryer is supplied. (\$1 per cycle).

Cooking utensils are also available but you will need to provide your own food.

Room types

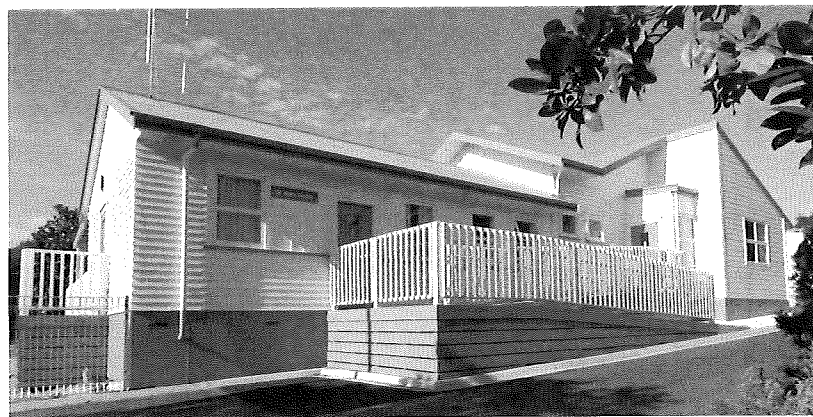
- 2 x 1 single bed
- 2 x 1 set of bunks and 1 single bed
- 1 x 2 single beds
- 2 x 2 sets of bunks and 1 single bed

Bookings / Enquiries

Te Whare Taurima custodian on extension 92224. After hours enquiries to Hilda Ross House (5 to 9pm) on extension 98644.

Parking

Enter Waikato Hospital campus through Gate 1 off Pembroke Street and follow the signs to the carpark building.



Accommodation fee

Charges per night per whānau / family member are:

13 years and older	\$10.50 per night
Children from 5 -12 years	\$ 5.50 per night
Preschool children	\$ 3.50 per night

Telephone calls

To make a telephone call to the hospital wards / departments, ring patient enquiries on extension 98666. To make a local or toll call you will need to use the pay phones available at Waikato Hospital.

All residents have a responsibility to:

- cooperate with the custodian on duty
- keep areas of the whare in a clean and tidy condition at all times
- comply by the house rules and regulations.

Note

Smoking, illegal drugs and alcohol are prohibited in/outside the whare and on Waikato Hospital campus. Personal items are your own responsibility. Waikato District Health Board will not accept responsibility for any damaged or stolen goods.



Cafeteria service

This facility is on site and provides a service for staff, relatives and visitors from:

- 7.30am - 8.30pm: Monday - Friday
- 9am - 8.30pm weekends and public holidays.

Hospital shop

The hospital shop is situated on level 1 of the carpark/main entry building. Operating hours are from 7.45am - 5.15pm Monday – Friday and 10am - 2pm weekends.

Finding your way

Te Whare Taurima is located next to Breastcare, opposite the carpark building.

To help you find your way around Waikato Hospital copies of the latest campus maps are available from Te Whare Taurima.



We hope your stay will be as pleasant and comfortable as possible, despite the circumstances which we understand are often very distressing.

In order to achieve a high standard of service we would appreciate if you could fill out the customer satisfaction questionnaire provided at the end of your stay or alternatively you can verbally pass over your comments to the custodian and they will be recorded for you.

Your comments and suggestion will make a valuable contribution to future improvements.

Contact us:

Te Whare Taurima
C/- Hilda Ross House
Waikato Hospital
Private Bag 3200
Hamilton 3240

T: 07 839 8899 X: 92224
AH: 07 839 8644
F: 07 839 8667
E: TeWhare.Taurima@waikatodhb.health.nz

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www.waikatodhb.health.nz



Waikato District Health Board

Te Whare Taurima Waikato Hospital accommodation facility



Te Hanga Whaioranga Mō Te Iwi – Building Healthy Communities