

28 May 2018

Emailed to: fyi-request-7743-3dc3d895@requests.fyi.org.nz

Dear Miss Forest

Official Information request – Grounds to decline investigation on privacy complaints (Our Ref: OPC/2862)

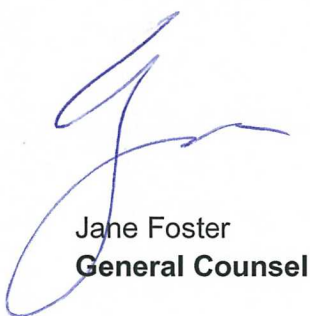
I refer to your request under the Official Information Act 1982 (OIA) received on 2 May 2018.

You request information on the following:

Please provide a copy of the policy/training material or any such document that reasonably outlines the grounds to decline an investigation on received complaint that any officer under the commissioner is expected to comply.

We refer you to section 3. Receiving and screening complaints (pages 16-43) of the Procedures Manual: Dispute Resolution and Investigations and in particular, from page 28. <https://privacy.org.nz/assets/Files/Brochures-and-pamphlets-and-pubs/2018-01-final-Procedures-Manual-Disputes-Resolution-section.pdf>

Yours sincerely


Jane Foster
General Counsel

