

17 July 2018

Ryan S

By email to: fyi-request-8099-098f31dc@requests.fyi.org.nz

Dear Ryan

Re Official Information Request – Non-resident debt (money owing to the DHB)

I refer to your official information request dated 23 June 2018 for information about non-resident patient debt.

The information you have requested is enclosed. We have provided the information under each of your questions below. Please note that our responses are based on data as at 25 June 2018.

- 1. Could you please detail how many patients currently owe money to the DHB as they are not residents of New Zealand.**

We have 556 non-resident patients owing money to the DHB.

- 2. Could you detail what the total amount of money owed to the DHB is currently.**

The total amount of money owed by these is \$4.44 million.


If it's available, how many of those patients are currently paying the DHB back, how many are not.

Of the 556 patients, 179 are on a payment plan and the other 377 are still being actively followed up for collection.

I trust this information answers your questions.

You are entitled to seek a review of the response by the Ombudsman under section 28(3) of the Official Information Act. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Yours faithfully



Ailsa Claire, OBE
Chief Executive