

## By email

22 August 2018

File Ref: OIAP-7-6503

Megan Pledger  
[fyi-request-8396-242b0bf2@requests.fyi.org.nz](mailto:fyi-request-8396-242b0bf2@requests.fyi.org.nz)

Shed 39, 2 Fryatt Quay  
Pipitea, Wellington 6011  
PO Box 11646  
Manners Street  
Wellington 6142  
T 04 384 5708  
F 04 385 6960  
[www.gw.govt.nz](http://www.gw.govt.nz)

Dear Ms Pledger

## Request for information OIA 2018-148

I refer to your request for information dated 27 July 2018, which was received by Greater Wellington Regional Council (GWRC) on 27 July 2018. You have requested the following information:

*“Please, can I please have the passenger numbers on metlink buses at the point they tag-on, by half-hour time slots, for two periods.*

*The first period is Sunday the 1 July 2018 to Saturday the 14 July 2018.*

*The second period is Sunday the 15 July 2018 to Saturday the 28 July 2018.*

*In the second period, I would like the data two ways, 1) I would like a passenger count for all tag-ons, irrespective of if they are transferring passengers and 2) I would like a count for all passengers excluding passengers who are transfers.*

*Further, I would like that broken down by type of fare paid - snapper-adult, snapper-child, snapper-student, snapper-disability, cash and gold card (plus any other fare types not listed so far).*

*Finally, I would like that further broken down by route number.”*

### **GWRC’s response follows:**

#### *Patronage information for Sunday 1 July 2018 to Saturday 14 July 2018*

Patronage information for this time period is held by NZ Bus for their purposes. We are not able to provide detailed patronage information for this time period as the data is considered by NZ Bus to be commercially sensitive. This information is therefore being withheld from you in accordance with section 7(2)(b)(ii) of the Local Government Official Information and Meetings Act 1987 (the Act) on the ground that withholding is necessary as release would be likely to unreasonably prejudice the commercial position of a person who supplied or is the subject of the information.

RESPONSE TO OIA 2018-148



We have considered whether the public interest in the requested information outweighs GWRC's need to withhold the requested information. As a result, we do not consider that the public interest outweighs GWRC's reasons for withholding the information under the grounds identified above.

Patronage information for Sunday 15 July 2018 to Saturday 28 July 2018

Patronage information supplied to GWRC for this time period is currently in a raw state that would require extensive processing to provide the data breakdowns that you have requested. Therefore, this information is being withheld from you in accordance with section 17(f) of the Local Government Official Information and Meetings Act 1987 (the Act) on the ground that the information requested cannot be made available without substantial collation or research.

The latest patronage information available for the time period you requested is included in the GWRC Sustainable Transport Committee report titled *Public Transport Transformation Programme – update*, which is publically available on GWRC's website:

[http://www.gw.govt.nz/assets/council-reports/Meeting\\_Documents/7482\\_Notice\\_Item%207%20Public%20Transport%20Transformation%20Programme%20-%20update.pdf](http://www.gw.govt.nz/assets/council-reports/Meeting_Documents/7482_Notice_Item%207%20Public%20Transport%20Transformation%20Programme%20-%20update.pdf)

If you have any concerns with the decision(s) referred to in this letter, you have the right to request an investigation and review by the Ombudsman under section 27(3) of the Act.

Yours sincerely



**Wayne Hastie**  
General Manager, Public Transport