



3 - SEP 2018

A Robinson
fyi-request-8453-2fd146dc@requests.fyi.org.nz

Dear A Robinson

Thank you for your email of 7 August 2018 via fyi.org.nz requesting the following information:

"In reference to <https://www.stuff.co.nz/auckland/106061112/Auckland-daycare-manager-censured-for-physical-and-psychological-abuse-tribunal-says>

In accordance with the Official Information Act:

- 1. How many complaints were made to the Ministry of Education about either the conduct of Natalie Ashton, or poor complaint handling or management by Papatoetoe Children's Corner (her employer), and the dates of those complaints?*
- 2. For each complaint, please describe the nature of the complaint and the Ministry's response to them."*

Your request has been considered under the Official Information Act 1982 (the Act).

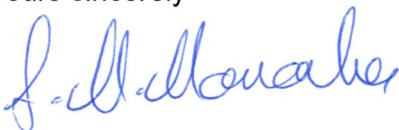
The Ministry needs to extend the timeframe of our response to your request by 20 working days, pursuant to section 15A(1)(b) of the Act, as consultations necessary to make a decision on the request are such that a proper response to the request cannot reasonably be made within the original time limit.

For this reason, you can expect to receive a response to your request by **2 October 2018**. We will try to respond sooner than this date if possible.

Please be advised that should you have any concerns regarding this extension you have the right to ask an Ombudsman to investigate our decision to extend the timeframe. You can do this by writing to info@ombudsman.parliament.nz or Office of the Ombudsman, PO Box 10152, Wellington 6143.

If you want to discuss this further you can contact me by email 04 463 2858 or at Lorraine.Monahan@education.govt.nz.

Yours sincerely



Lorraine Monahan
**Manager Official & Parliamentary Information
Government, Executive and Ministerial Services**