



24 SEP 2018

A Robinson
fyi-request-8453-2fd146dc@requests.fyi.org.nz

Dear A Robinson

Thank you for request of 7 August 2018 via fyi.org.nz for the following information:

"In reference to <https://www.stuff.co.nz/auckland/106061112/Auckland-daycare-manager-censured-for-physical-and-psychological-abuse-tribunal-says>

In accordance with the Official Information Act: How many complaints were made to the MOE about either the conduct or Natalie Ashton, or poor compliant handling or management by Papatoetoe Children's Corner (her employer), and the dates of those complaints?"

Your request has been considered under the Official Information Act 1982 (the Act).

No complaints were made to the Ministry regarding Natalie Ashton or Papatoetoe Children's Corner. As such, we do not hold any information in relation to your request. I am therefore refusing your request under section 18(e) of the Act, as the information does not exist.

In May 2016 the licensing requirements for early learning services were changed to strengthen inter-agency notification. When a service notifies a specified agency, such as Education Council, WorkSafe NZ, NZ Police or Oranga Tamariki, they must also notify us. Prior to May 2016 services were not required to notify us.

If you are unsatisfied with my response, you have the right to ask an Ombudsman to review it. You can do this by writing to info@ombudsman.parliament.nz or Office of the Ombudsman, PO Box 10152, Wellington 6143.

Yours sincerely



Katrina Casey,
Deputy Secretary
Sector Enablement and Support

cc Isabel Evans, Director of Education for Auckland