



NEW ZEALAND  
**POLICE**  
Ngā Pirihimana o Aotearoa

8 October 2018

Ref: IR-01-18-1059

Mr Thomas Holmes  
Email: [fyi-request-8566-6d629791@requests.fyi.org.nz](mailto:fyi-request-8566-6d629791@requests.fyi.org.nz)

Dear Thomas

**Request for Information**

Thank you for Official Information request of 28 August 2018. You requested the following information:

*"...any policies, manuals and other documents relating to the OnDuty and Mobile Responder Applications".*

Your request has been considered in accordance with the Official Information Act 1982 (OIA). We are unable to provide the requested information for the following reasons:

Firstly, although New Zealand Police use Mobile Responder, a mobile version of the Communication Centres platform, the application is actually owned by a vendor called Hexagon. You would have to contact Hexagon for the information you have requested.

Secondly, in relation to OnDuty, an application where police can carry out some queries and complete some paperwork, this is an application where the intellectual property is shared between organisations. Similar to point 1 above, and also subject to Section 9(2)(b) of the OIA, Police are not in position to release the information requested.

Police considers the interests requiring protection by withholding the information are not outweighed by any public interest in release of the information.

If you have any questions, I suggest you contact me personally on 021 1909719. I am very happy to talk to you about both applications in general terms, and may be able to answer some of your questions.

Police National Headquarters  
180 Molesworth Street. PO Box 3017, Wellington 6140, New Zealand.  
Telephone: 04 474 9499. Fax: 04 498 7400. [www.police.govt.nz](http://www.police.govt.nz)

You have the right to ask the Ombudsman to review my decision if you are not satisfied with Police's response to your request.

Yours sincerely

A handwritten signature in black ink, appearing to read 'M. Tunley'.

Martin Tunley  
Inspector  
Manager, Mobility

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