

By email

15 October 2018

File Ref: OIAP-7-7589

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Dear Mr Wong

Request for information OIA 2018-250

I refer to your request for information dated 18 September 2018, which was received by Greater Wellington Regional Council (GWRC) on 18 September 2018. You have requested the following information:

“Please provide copies of all correspondence (reports, correspondences, emails etc) with Auckland Transport regarding:

- 1. The implementation of Auckland's new bus network*
- 2. Any assistance provided by Auckland Transport etc regarding the rollout of Wellington's new bus network since July 15 2018.*
- 3. Project Next and the decision to not support the use of Auckland's AT HOP in the Wellington Region.”*

GWRC's response follows:

In relation questions 1 and 2 – there are no reports or correspondence between GWRC and Auckland Transport in relation to either:

- the implementation of Auckland's new bus network, or
- any assistance provided by Auckland Transport regarding the rollout of the new bus network in Wellington City.

In relation question 3 – there are no reports or correspondence between GWRC and Auckland Transport in relation to Project Next and the decision to not support the use of Auckland's AT HOP in the Wellington Region.

Therefore, the information you have requested is not able to be supplied and your request has been refused in accordance with section 17(e) of the Local Government Official Information and Meetings Act 1987 (the Act), on the ground that the requested information does not exist.

RESPONSE TO OIA 2018-250



Context for national ticketing

The development of future public transport ticketing in the Wellington Region is led by GWRC's participation in the National Ticketing Programme (the Programme), rather than a specific decision to not support the use of Auckland's AT HOP in the Wellington Region.

The Programme was established in early 2016 between the NZ Transport Agency and regional public transport authorities, to progress the implementation of a national public transport ticketing solution for all regions in the country.

The initial scope of the Programme was for a national ticketing solution to be developed for all regions whilst Auckland continued the development of its AT HOP solution in parallel with an option to join the national procurement at a later date.

In early 2018, for its next generation public transport ticketing requirements, Auckland Transport elected to join the national procurement, and the scope of the national ticketing solution was amended accordingly.

The national ticketing solution is being procured under the collaborative project known as Project Next. In due course (from 2021), all public transport authorities will progressively transition from their existing ticketing solutions, to the national ticketing solution. Each will be subject to a business case and transition will typically be aligned with the cessation of existing ticketing solution contracts. Existing ticketing solutions include: the manual rail ticketing and interim (Snapper) bus ticketing systems in Wellington; AT HOP in Auckland; Metrocard in Canterbury and the interim bus ticketing system being adopted in place of legacy bus ticketing systems by most other regional public transport authorities.

If you have any concerns with the decision(s) referred to in this letter, you have the right to request an investigation and review by the Ombudsman under section 27(3) of the Act.

Yours sincerely



Angus Gabara
General Manager, Public Transport (Acting)