

15 November 2018

Emailed to: fyi-request-9009-3893186b@requests.fyi.org.nz

Tēnā koe Mr Pascoe

Official information request – Complaint Statistics

Thank you for your official information request received on 6 November 2018 that requests *the following data relating to complaints handled by Mr Jon Duffy, Assistant Commissioner, Policy & Operations, Office of the Privacy Commissioner:*

- 1). - *Total number of complaints against Private Sector Company*
 - *Number of complaints not investigated.*
 - *Number of complaints investigated, concluded No Breach*
 - *Number of complaints investigated, concluded a Breach*
 - *Complaint considered, incorrect Rule applied*

- 2). - *Total number of complaints against Government Agency*
 - *Number of complaints not investigated.*
 - *Number of complaints investigated, concluded No Breach*
 - *Number of complaints investigated, concluded a Breach*
 - *Complaint considered, incorrect Rule applied*

The Assistant Commissioner, Policy & Operations role involves oversight and management of both the policy and dispute resolution investigations teams and at times involves Mr Duffy personally undertaking investigations of complaints. To date, Mr Duffy has undertaken investigations into eight complaints. Of these three were against private sector agencies and two of these have yet to be concluded, and the other was concluded No Breach. In respect of the five against public sector agencies, one of these has yet to be concluded, one was concluded No Breach and three were concluded a breach.

Nāku iti noa, nā



Jane Foster
General Counsel

